

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	1,786	1,647	139	8.4%	
All ED presentations	7,818	7,568	250	3.3%	
All emergency presentations	7,741	7,487	254	3.4%	
Emergency presentation by triage category	T1: Resuscitation	79	87	-8	-9.2%
	T2: Emergency	1,131	1,057	74	7.0%
	T3: Urgent	1,859	1,789	70	3.9%
	T4: Semi-urgent	2,960	2,843	117	4.1%
	T5: Non-urgent	1,712	1,711	1	0.1%
Admissions to hospital from EDs	1,735	1,775	-40	-2.3%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	5m	0m	8m
		90th percentile time to treatment	10m	10m	0m	24m
		% started treatment on time	90.3%	93.3%	-3.0 percentage points	69.9%
	T3: Urgent	Median time to treatment	17m	15m	2m	21m
		90th percentile time to treatment	49m	40m	9m	1h 14m
		% started treatment on time	78.1%	85.4%	-7.3 percentage points	68.1%
	T4: Semi-urgent	Median time to treatment	22m	20m	2m	28m
		90th percentile time to treatment	1h 23m	1h 06m	17m	1h 47m
		% started treatment on time	83.1%	88.3%	-5.2 percentage points	76.4%
	T5: Non-urgent	Median time to treatment	19m	17m	2m	25m
		90th percentile time to treatment	1h 33m	1h 25m	8m	1h 50m
		% started treatment on time	94.7%	95.5%	-0.8 percentage points	91.9%
Patients starting treatment on time %	85.4%	89.9%	-4.5 percentage points	73.9%		
Median time to leave the ED	2h 41m	2h 29m	12m	3h 04m		
90th percentile time to leave the ED	9h 53m	9h 15m	38m	7h 47m		
Patients leaving the ED within four hours of presentation	74.1%	78.0%	-3.9 percentage points	69.8%		
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	12m	
	90th percentile transfer of care time (minutes)	20m	22m	-2m	28m	
	Percent on target	96.7%	95.6%	1.1 percentage points	91.1%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	893	904	-11	-1.2%
Urgency category				
Urgent	164	141	23	16.3%
Semi-urgent	261	285	-24	-8.4%
Non-urgent	370	365	5	1.4%
Patients on waiting list ready for elective surgery at the end of quarter	1,476	1,403	73	5.2%
Urgency category				
Urgent	14	8	6	75.0%
Semi-urgent	135	125	10	8.0%
Non-urgent	1,327	1,270	57	4.5%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	13 days	0 days	13 days
		90th percentile	23 days	26 days	-3 days	27 days
	Semi-urgent	Median	38 days	51 days	-13 days	47 days
		90th percentile	81 days	84 days	-3 days	83 days
	Non-urgent	Median	294 days	309 days	-15 days	254 days
		90th percentile	350 days	352 days	-2 days	355 days
Elective surgery procedures performed on time	All procedures	100%	99.9%	0.1 percentage points	97.7%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	100%	100%	0.0 percentage points	98.2%	
	Non-urgent	100%	99.7%	0.3 percentage points	96.5%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	5,653	5,501	152	2.8%
	Acute	5,278	5,159	119	2.3%
	Acute Overnight	3,126	2,989	137	4.6%
	Acute Same Day	2,152	2,170	-18	-0.8%
	Non-acute	115	94	21	22.3%
	Mental health	260	248	12	4.8%
Average length of stay (days)	Acute	2.9	2.7	0.2	
	Acute Overnight	4.2	4.0	0.2	
	Non-acute	13.9	16.1	-2.2	
	Mental health	27.3	29.3	-2.0	
Hospital bed days	All bed days	23,839	22,786	1,053	4.6%
	Acute	15,151	14,020	1,131	8.1%
	Non-acute	1,599	1,511	88	5.8%
	Mental health	7,089	7,255	-166	-2.3%
Babies born in Orange Health Service	255	229	26	11.4%	

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(n/a) not applicable

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