

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	2,223	2,123	100	4.7%	
All ED presentations	13,726	13,661	65	0.5%	
All emergency presentations	13,328	13,192	136	1.0%	
Emergency presentation by triage category	T1: Resuscitation	78	56	22	39.3%
	T2: Emergency	1,772	1,738	34	2.0%
	T3: Urgent	6,141	5,820	321	5.5%
	T4: Semi-urgent	4,361	4,360	1	0.0%
	T5: Non-urgent	976	1,218	-242	-19.9%
Admissions to hospital from EDs	4,138	4,194	-56	-1.3%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	5m	2m	8m
		90th percentile time to treatment	18m	13m	5m	24m
		% started treatment on time	74.5%	84.7%	-10.2 percentage points	69.9%
	T3: Urgent	Median time to treatment	18m	15m	3m	21m
		90th percentile time to treatment	56m	42m	14m	1h 14m
		% started treatment on time	72.1%	80.3%	-8.2 percentage points	68.1%
	T4: Semi-urgent	Median time to treatment	18m	16m	2m	28m
		90th percentile time to treatment	1h 17m	1h 10m	7m	1h 47m
		% started treatment on time	83.3%	86.3%	-3.0 percentage points	76.4%
	T5: Non-urgent	Median time to treatment	15m	11m	4m	25m
		90th percentile time to treatment	1h 24m	1h 02m	22m	1h 50m
		% started treatment on time	95.5%	98.1%	-2.6 percentage points	91.9%
Patients starting treatment on time %	77.7%	84.4%	-6.7 percentage points	73.9%		
Median time to leave the ED	2h 17m	2h 07m	10m	3h 04m		
90th percentile time to leave the ED	6h 23m	4h 59m	84m	7h 47m		
Patients leaving the ED within four hours of presentation	76.7%	83.4%	-6.7 percentage points	69.8%		
Transfer of care	Median transfer of care time (minutes)	10m	8m	2m	12m	
	90th percentile transfer of care time (minutes)	35m	20m	15m	28m	
	Percent on target	87.4%	95.5%	-8.1 percentage points	91.1%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Oct-Dec 2018 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	853	857	-4	-0.5%
Urgency category				
Urgent	241	222	19	8.6%
Semi-urgent	311	281	30	10.7%
Non-urgent	201	261	-60	-23.0%
Patients on waiting list ready for elective surgery at the end of quarter	996	855	141	16.5%
Urgency category				
Urgent	18	15	3	20.0%
Semi-urgent	261	214	47	22.0%
Non-urgent	717	626	91	14.5%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	12 days	10 days	2 days	13 days
		90th percentile	27 days	27 days	0 days	27 days
	Semi-urgent	Median	46 days	37 days	9 days	47 days
		90th percentile	89 days	84 days	5 days	83 days
	Non-urgent	Median	189 days	228 days	-39 days	254 days
		90th percentile	363 days	356 days	7 days	355 days
Elective surgery procedures performed on time	All procedures	94.3%	98.6%	-4.3 percentage points	97.7%	
	Urgent	99.6%	100%	-0.4 percentage points	99.7%	
	Semi-urgent	92.3%	98.9%	-6.6 percentage points	98.2%	
	Non-urgent	91%	96.9%	-5.9 percentage points	96.5%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	8,487	8,810	-323	-3.7%
	Acute	8,132	8,465	-333	-3.9%
	Acute Overnight	4,402	4,368	34	0.8%
	Acute Same Day	3,730	4,097	-367	-9.0%
	Non-acute	139	158	-19	-12.0%
	Mental health	216	187	29	15.5%
Average length of stay (days)	Acute	2.5	2.1	0.4	
	Acute Overnight	3.7	3.2	0.5	
	Non-acute	8.6	6.3	2.3	
	Mental health	9.4	11.0	-1.6	
Hospital bed days	All bed days	23,387	21,152	2,235	10.6%
	Acute	20,170	18,100	2,070	11.4%
	Non-acute	1,189	999	190	19.0%
	Mental health	2,028	2,053	-25	-1.2%
Babies born in The Tweed Hospital	292	262	30	11.5%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Oct-Dec 2018 and provided only for comparison purposes