## Emergency department activity

<table>
<thead>
<tr>
<th></th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>All arrivals at ED by ambulance</td>
<td>5,352</td>
<td>5,117</td>
<td>235</td>
<td>4.6%</td>
</tr>
<tr>
<td>All ED presentations</td>
<td>20,961</td>
<td>19,914</td>
<td>1,047</td>
<td>5.3%</td>
</tr>
<tr>
<td>All emergency presentations</td>
<td>20,789</td>
<td>19,747</td>
<td>1,042</td>
<td>5.3%</td>
</tr>
</tbody>
</table>

### Emergency presentation by triage category

<table>
<thead>
<tr>
<th>Triage Category</th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>T1: Resuscitation</td>
<td>166</td>
<td>116</td>
<td>50</td>
<td>43.1%</td>
</tr>
<tr>
<td>T2: Emergency</td>
<td>2,462</td>
<td>2,091</td>
<td>371</td>
<td>17.7%</td>
</tr>
<tr>
<td>T3: Urgent</td>
<td>9,859</td>
<td>8,060</td>
<td>1,799</td>
<td>22.3%</td>
</tr>
<tr>
<td>T4: Semi-urgent</td>
<td>7,238</td>
<td>8,150</td>
<td>-912</td>
<td>-11.2%</td>
</tr>
<tr>
<td>T5: Non-urgent</td>
<td>1,064</td>
<td>1,330</td>
<td>-266</td>
<td>-20.0%</td>
</tr>
</tbody>
</table>

### Admissions to hospital from EDs

<table>
<thead>
<tr>
<th></th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>6,719</td>
<td>6,475</td>
<td>244</td>
</tr>
</tbody>
</table>

## Emergency department performance

### Time to treatment by triage category

<table>
<thead>
<tr>
<th>Triage Category</th>
<th>Median time to treatment</th>
<th>90th percentile time to treatment</th>
<th>% started treatment on time</th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>Peer group results</th>
</tr>
</thead>
<tbody>
<tr>
<td>T2: Emergency</td>
<td>11m</td>
<td>26m</td>
<td>47.2%</td>
<td>9m</td>
<td>9m</td>
<td>2m</td>
<td>-12.2 percentage points</td>
</tr>
<tr>
<td></td>
<td></td>
<td>23m</td>
<td>59.4%</td>
<td></td>
<td></td>
<td>3m</td>
<td>56.6%</td>
</tr>
<tr>
<td></td>
<td>27m</td>
<td>1h 17m</td>
<td>58.6%</td>
<td></td>
<td></td>
<td>5m</td>
<td>24m</td>
</tr>
<tr>
<td></td>
<td></td>
<td>22m</td>
<td>70.2%</td>
<td></td>
<td></td>
<td>21m</td>
<td>1h 28m</td>
</tr>
<tr>
<td>T3: Urgent</td>
<td>39m</td>
<td>1h 37m</td>
<td>73%</td>
<td>30m</td>
<td>1h 16m</td>
<td>-9.8 percentage points</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>1h 22m</td>
<td>82.8%</td>
<td></td>
<td></td>
<td>21m</td>
<td>1h 59m</td>
</tr>
<tr>
<td></td>
<td>39m</td>
<td>1h 47m</td>
<td>93.6%</td>
<td></td>
<td></td>
<td>25m</td>
<td>2h 07m</td>
</tr>
<tr>
<td></td>
<td></td>
<td>31m</td>
<td>96.7%</td>
<td></td>
<td></td>
<td>8m</td>
<td>88.4%</td>
</tr>
</tbody>
</table>

### Patients starting treatment on time %

<table>
<thead>
<tr>
<th></th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>Peer group results</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>63.7%</td>
<td>75.8%</td>
<td>-12.1 percentage points</td>
<td></td>
</tr>
</tbody>
</table>

### Median time to leave the ED

<table>
<thead>
<tr>
<th></th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>Peer group results</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3h 30m</td>
<td>3h 14m</td>
<td>-4.5 percentage points</td>
<td></td>
</tr>
</tbody>
</table>

### 90th percentile time to leave the ED

<table>
<thead>
<tr>
<th></th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>Peer group results</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>9h 08m</td>
<td>7h 18m</td>
<td>-9.4 percentage points</td>
<td></td>
</tr>
</tbody>
</table>

### Patients leaving the ED within four hours of presentation

<table>
<thead>
<tr>
<th></th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>Peer group results</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>62.9%</td>
<td>67.4%</td>
<td>-4.5 percentage points</td>
<td></td>
</tr>
</tbody>
</table>

### Transfer of care

<table>
<thead>
<tr>
<th></th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>Peer group results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Median transfer of care time (minutes)</td>
<td>13m</td>
<td>11m</td>
<td>2m</td>
<td>13m</td>
</tr>
<tr>
<td>90th percentile transfer of care time (minutes)</td>
<td>35m</td>
<td>22m</td>
<td>13m</td>
<td>38m</td>
</tr>
<tr>
<td>Percent on target</td>
<td>86.5%</td>
<td>95.9%</td>
<td>-9.4 percentage points</td>
<td></td>
</tr>
</tbody>
</table>

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jan-Mar 2019 and provided only for comparison purposes
## Elective surgery activity

<table>
<thead>
<tr>
<th></th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elective surgery procedures performed</td>
<td>1,262</td>
<td>1,172</td>
<td>90</td>
<td>7.7%</td>
</tr>
<tr>
<td><strong>Urgency category</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Urgent</td>
<td>343</td>
<td>325</td>
<td>18</td>
<td>5.5%</td>
</tr>
<tr>
<td>Semi-urgent</td>
<td>532</td>
<td>515</td>
<td>17</td>
<td>3.3%</td>
</tr>
<tr>
<td>Non-urgent</td>
<td>310</td>
<td>267</td>
<td>43</td>
<td>16.1%</td>
</tr>
<tr>
<td><strong>Patients on waiting list ready for elective surgery at the end of quarter</strong></td>
<td>1,601</td>
<td>1,342</td>
<td>259</td>
<td>19.3%</td>
</tr>
<tr>
<td><strong>Urgency category</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Urgent</td>
<td>97</td>
<td>56</td>
<td>41</td>
<td>73.2%</td>
</tr>
<tr>
<td>Semi-urgent</td>
<td>449</td>
<td>389</td>
<td>60</td>
<td>15.4%</td>
</tr>
<tr>
<td>Non-urgent</td>
<td>1,055</td>
<td>897</td>
<td>158</td>
<td>17.6%</td>
</tr>
</tbody>
</table>

## Elective surgery performance

<table>
<thead>
<tr>
<th></th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>Peer group results</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Waiting time (days)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Urgent</td>
<td>Median 14 days</td>
<td>13 days</td>
<td>1 days</td>
<td>8 days</td>
</tr>
<tr>
<td></td>
<td>90th percentile 26 days</td>
<td>27 days</td>
<td>-1 days</td>
<td>25 days</td>
</tr>
<tr>
<td>Semi-urgent</td>
<td>Median 53 days</td>
<td>57 days</td>
<td>-4 days</td>
<td>43 days</td>
</tr>
<tr>
<td></td>
<td>90th percentile 99 days</td>
<td>120 days</td>
<td>-21 days</td>
<td>86 days</td>
</tr>
<tr>
<td>Non-urgent</td>
<td>Median 192 days</td>
<td>211 days</td>
<td>-19 days</td>
<td>190 days</td>
</tr>
<tr>
<td></td>
<td>90th percentile 372 days</td>
<td>378 days</td>
<td>-6 days</td>
<td>362 days</td>
</tr>
<tr>
<td><strong>Elective surgery procedures performed on time</strong></td>
<td>89.4%</td>
<td>83.1%</td>
<td>6.3 percentage points</td>
<td>94.9%</td>
</tr>
<tr>
<td>Urgent</td>
<td>100%</td>
<td>96%</td>
<td>4.0 percentage points</td>
<td>99.9%</td>
</tr>
<tr>
<td>Semi-urgent</td>
<td>84.2%</td>
<td>73.4%</td>
<td>10.8 percentage points</td>
<td>93.6%</td>
</tr>
<tr>
<td>Non-urgent</td>
<td>86.5%</td>
<td>86.1%</td>
<td>0.4 percentage points</td>
<td>92.4%</td>
</tr>
</tbody>
</table>

## Admitted patient activity

<table>
<thead>
<tr>
<th></th>
<th>Jan-Mar 2019</th>
<th>Jan-Mar 2018</th>
<th>Difference</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Episodes</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All episodes</td>
<td>16,318</td>
<td>15,953</td>
<td>365</td>
<td>2.3%</td>
</tr>
<tr>
<td>Acute</td>
<td>15,213</td>
<td>14,850</td>
<td>363</td>
<td>2.4%</td>
</tr>
<tr>
<td>Acute Overnight</td>
<td>8,562</td>
<td>8,406</td>
<td>156</td>
<td>1.9%</td>
</tr>
<tr>
<td>Acute Same Day</td>
<td>6,651</td>
<td>6,444</td>
<td>207</td>
<td>3.2%</td>
</tr>
<tr>
<td>Non-acute</td>
<td>886</td>
<td>805</td>
<td>81</td>
<td>10.1%</td>
</tr>
<tr>
<td>Mental health</td>
<td>219</td>
<td>298</td>
<td>-79</td>
<td>-26.5%</td>
</tr>
<tr>
<td><strong>Average length of stay (days)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Acute</td>
<td>3.2</td>
<td>3.0</td>
<td>0.2</td>
<td></td>
</tr>
<tr>
<td>Acute Overnight</td>
<td>4.9</td>
<td>4.6</td>
<td>0.3</td>
<td></td>
</tr>
<tr>
<td>Non-acute</td>
<td>6.3</td>
<td>7.0</td>
<td>-0.7</td>
<td></td>
</tr>
<tr>
<td>Mental health</td>
<td>18.9</td>
<td>14.6</td>
<td>4.3</td>
<td></td>
</tr>
<tr>
<td><strong>Hospital bed days</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All bed days</td>
<td>58,643</td>
<td>55,030</td>
<td>3,613</td>
<td>6.6%</td>
</tr>
<tr>
<td>Acute</td>
<td>48,924</td>
<td>45,091</td>
<td>3,833</td>
<td>8.5%</td>
</tr>
<tr>
<td>Non-acute</td>
<td>5,584</td>
<td>5,599</td>
<td>-15</td>
<td>-0.3%</td>
</tr>
<tr>
<td>Mental health</td>
<td>4,135</td>
<td>4,340</td>
<td>-205</td>
<td>-4.7%</td>
</tr>
<tr>
<td><strong>Babies born in St George Hospital</strong></td>
<td>578</td>
<td>593</td>
<td>-15</td>
<td>-2.5%</td>
</tr>
</tbody>
</table>

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