

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		4,436	4,196	240	5.7%
All ED presentations		16,873	16,301	572	3.5%
Emergency presentations		16,758	16,146	612	3.8%
Triage category	T1: Resuscitation	87	87	0	0.0%
	T2: Emergency	1,685	1,590	95	6.0%
	T3: Urgent	4,577	4,615	-38	-0.8%
	T4: Semi-urgent	9,254	8,775	479	5.5%
	T5: Non-urgent	1,155	1,079	76	7.0%
Admissions to hospital from EDs ¹		3,963	3,835	128	3.3%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		8,127	7,792	335	4.3%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		28,311	28,469	-158	-0.6%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Wyong Hospital		24	22	2	9.1%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		985	1,009	-24	-2.4%
Urgency category	Urgent	174	171	3	1.8%
	Semi-urgent	400	396	4	1.0%
	Non-urgent	367	393	-26	-6.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,357	1,185	172	14.5%
Urgency category	Urgent	19	17	2	11.8%
	Semi-urgent	273	222	51	23.0%
	Non-urgent	1,065	946	119	12.6%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	24m	26m	-2m
		% started treatment on time	75.3%	75%	0.3 percentage points
	T3: Urgent	Median time to treatment	21m	20m	1m
		90th percentile time to treatment	1h 05m	1h 09m	-4m
		% started treatment on time	69.7%	69.7%	0.0 percentage points
	T4: Semi-urgent	Median time to treatment	26m	28m	-2m
		90th percentile time to treatment	1h 20m	1h 22m	-2m
		% started treatment on time	83%	81.9%	1.1 percentage points
	T5: Non-urgent	Median time to treatment	22m	23m	-1m
		90th percentile time to treatment	1h 08m	1h 20m	-12m
		% started treatment on time	98.1%	97%	1.1 percentage points
Patients starting treatment on time %			79.6%	78.6%	1.0 percentage points
Median time to leave the ED			2h 38m	2h 40m	-2m
90th percentile time to leave the ED			6h 38m	6h 52m	-14m
Patients leaving the ED within four hours of presentation			72.7%	72.4%	0.3 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	9m	1m
	90th percentile transfer of care time (minutes)		30m	22m	8m
	Percent on target		90.0%	93.2%	-3.2 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	16 days	15 days	1 days
		90th percentile	28 days	26 days	2 days
	Semi-urgent	Median	42 days	38 days	4 days
		90th percentile	70 days	77 days	-7 days
	Non-urgent	Median	171 days	227 days	-56 days
		90th percentile	294 days	337 days	-43 days
Elective surgery procedures performed on time	All procedures		100%	98.8%	1.2 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	99.2%	0.8 percentage points
	Non-urgent		100%	97.7%	2.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed