

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		445	482	-37	-7.7%
All ED presentations		3,531	4,143	-612	-14.8%
Emergency presentations		3,418	3,984	-566	-14.2%
Triage category	T1: Resuscitation	25	13	12	92.3%
	T2: Emergency	292	283	9	3.2%
	T3: Urgent	1,228	1,292	-64	-5.0%
	T4: Semi-urgent	1,618	2,043	-425	-20.8%
	T5: Non-urgent	255	353	-98	-27.8%
Admissions to hospital from EDs ¹		232	294	-62	-21.1%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		539	632	-93	-14.7%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		1,945	2,283	-338	-14.8%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Milton and Ulladulla Hospital		<5	<5		
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		22	13	9	69.2%
Urgency category	Urgent	<5	0		
	Semi-urgent	<5	<5		
	Non-urgent	21	12	9	75.0%
Patients on waiting list ready for elective surgery at the end of quarter		10	5	5	100.0%
Urgency category	Urgent	0	0	0	
	Semi-urgent	0	<5		
	Non-urgent	10	<5		

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	7m	-1m
		90th percentile time to treatment	17m	26m	-9m
		% started treatment on time	73.3%	67.5%	5.8 percentage points
	T3: Urgent	Median time to treatment	20m	20m	0m
		90th percentile time to treatment	1h 00m	57m	3m
		% started treatment on time	70.1%	70.1%	0.0 percentage points
	T4: Semi-urgent	Median time to treatment	30m	30m	0m
		90th percentile time to treatment	1h 24m	1h 21m	3m
		% started treatment on time	80.4%	79.3%	1.1 percentage points
	T5: Non-urgent	Median time to treatment	28m	27m	1m
		90th percentile time to treatment	1h 28m	1h 29m	-1m
		% started treatment on time	95.3%	94.8%	0.5 percentage points
Patients starting treatment on time %			77.0%	76.7%	0.3 percentage points
Median time to leave the ED			1h 30m	1h 22m	8m
90th percentile time to leave the ED			4h 42m	4h 27m	15m
Patients leaving the ED within four hours of presentation			86.9%	88.3%	-1.4 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	14m	0m
	90th percentile transfer of care time (minutes)		31m	31m	0m
	Percent on target		88.5%	88.3%	0.2 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	(*)	(n/a)	
		90th percentile	(*)	(n/a)	
	Semi-urgent	Median	(*)	(*)	
		90th percentile	(*)	(*)	
	Non-urgent	Median	43 days	22 days	21 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		(*)	(n/a)	
	Semi-urgent		(*)	(*)	
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed