

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		2,329	2,213	116	5.2%
All ED presentations		12,136	12,446	-310	-2.5%
Emergency presentations		12,056	12,344	-288	-2.3%
Triage category	T1: Resuscitation	25	19	6	31.6%
	T2: Emergency	2,109	2,021	88	4.4%
	T3: Urgent	3,181	3,349	-168	-5.0%
	T4: Semi-urgent	5,459	5,623	-164	-2.9%
	T5: Non-urgent	1,282	1,332	-50	-3.8%
Admissions to hospital from EDs ¹		2,390	2,284	106	4.6%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		4,202	4,113	89	2.2%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		14,190	14,838	-648	-4.4%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Maitland Hospital		310	324	-14	-4.3%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		572	589	-17	-2.9%
Urgency category	Urgent	120	128	-8	-6.3%
	Semi-urgent	196	207	-11	-5.3%
	Non-urgent	240	234	6	2.6%
Patients on waiting list ready for elective surgery at the end of quarter		832	831	1	0.1%
Urgency category	Urgent	8	12	-4	-33.3%
	Semi-urgent	134	160	-26	-16.3%
	Non-urgent	690	659	31	4.7%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	33m	21m	12m
		% started treatment on time	76.8%	82.7%	-5.9 percentage points
	T3: Urgent	Median time to treatment	25m	22m	3m
		90th percentile time to treatment	1h 39m	1h 26m	13m
		% started treatment on time	67.1%	67.3%	-0.2 percentage points
	T4: Semi-urgent	Median time to treatment	45m	44m	1m
		90th percentile time to treatment	2h 26m	2h 06m	20m
		% started treatment on time	64.9%	64.7%	0.2 percentage points
	T5: Non-urgent	Median time to treatment	57m	52m	5m
		90th percentile time to treatment	2h 47m	2h 23m	24m
		% started treatment on time	80.1%	84.5%	-4.4 percentage points
Patients starting treatment on time %			69.2%	70.5%	-1.3 percentage points
Median time to leave the ED			3h 17m	3h 04m	13m
90th percentile time to leave the ED			7h 51m	7h 19m	32m
Patients leaving the ED within four hours of presentation			67.8%	72.2%	-4.4 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	7m	2m
	90th percentile transfer of care time (minutes)		18m	15m	3m
	Percent on target		98.9%	98.9%	0.0 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	10 days	14 days	-4 days
		90th percentile	26 days	27 days	-1 days
	Semi-urgent	Median	43 days	39 days	4 days
		90th percentile	80 days	78 days	2 days
	Non-urgent	Median	239 days	212 days	27 days
		90th percentile	343 days	345 days	-2 days
Elective surgery procedures performed on time	All procedures		99.8%	99.5%	0.3 percentage points
	Urgent		100%	97.7%	2.3 percentage points
	Semi-urgent		99.5%	100%	-0.5 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed