

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		1,781	1,704	77	4.5%
All ED presentations		8,089	7,658	431	5.6%
Emergency presentations		7,839	7,420	419	5.6%
Triage category	T1: Resuscitation	23	22	1	4.5%
	T2: Emergency	796	798	-2	-0.3%
	T3: Urgent	2,850	2,614	236	9.0%
	T4: Semi-urgent	3,900	3,775	125	3.3%
	T5: Non-urgent	270	211	59	28.0%
Admissions to hospital from EDs ¹		731	753	-22	-2.9%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		3,127	4,036	-909	-22.5%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		13,155	15,228	-2,073	-13.6%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Shellharbour Hospital		<5	<5		
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		668	685	-17	-2.5%
Urgency category	Urgent	49	43	6	14.0%
	Semi-urgent	216	236	-20	-8.5%
	Non-urgent	402	404	-2	-0.5%
Patients on waiting list ready for elective surgery at the end of quarter		1,880	1,697	183	10.8%
Urgency category	Urgent	<5	0		
	Semi-urgent	125	136	-11	-8.1%
	Non-urgent	1,755	1,561	194	12.4%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	15m	13m	2m
		% started treatment on time	79.7%	83.7%	-4.0 percentage points
	T3: Urgent	Median time to treatment	23m	20m	3m
		90th percentile time to treatment	1h 39m	1h 10m	29m
		% started treatment on time	62%	71.2%	-9.2 percentage points
	T4: Semi-urgent	Median time to treatment	26m	21m	5m
		90th percentile time to treatment	2h 19m	1h 50m	29m
		% started treatment on time	71.6%	78.7%	-7.1 percentage points
	T5: Non-urgent	Median time to treatment	29m	19m	10m
		90th percentile time to treatment	2h 02m	1h 25m	37m
		% started treatment on time	88.9%	95.4%	-6.5 percentage points
Patients starting treatment on time %			69.3%	77.0%	-7.7 percentage points
Median time to leave the ED			3h 14m	3h 07m	7m
90th percentile time to leave the ED			7h 52m	8h 33m	-41m
Patients leaving the ED within four hours of presentation			68.1%	67.6%	0.5 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	10m	1m
	90th percentile transfer of care time (minutes)		25m	22m	3m
	Percent on target		93.5%	94.5%	-1.0 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	16 days	14 days	2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	64 days	56 days	8 days
		90th percentile	80 days	80 days	0 days
	Non-urgent	Median	308 days	268 days	40 days
		90th percentile	343 days	328 days	15 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed