

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		1,552	1,533	19	1.2%
All ED presentations		7,568	7,542	26	0.3%
Emergency presentations		7,485	7,443	42	0.6%
Triage category	T1: Resuscitation	85	57	28	49.1%
	T2: Emergency	1,057	1,033	24	2.3%
	T3: Urgent	1,789	1,680	109	6.5%
	T4: Semi-urgent	2,843	2,766	77	2.8%
	T5: Non-urgent	1,711	1,907	-196	-10.3%
Admissions to hospital from EDs <sup>1</sup>		1,769	1,866	-97	-5.2%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		5,498	5,824	-326	-5.6%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Average length of stay (days)					
Acute		**	**		
Acute overnight episodes		**	**		
Non-acute		**	**		
Hospital bed days					
All bed days		22,785	26,100	-3,315	-12.7%
Acute		**	**		
Non-acute		**	**		
Babies born in Orange Health Service		229	268	-39	-14.6%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		904	845	59	7.0%
Urgency category	Urgent	141	160	-19	-11.9%
	Semi-urgent	285	262	23	8.8%
	Non-urgent	365	334	31	9.3%
Patients on waiting list ready for elective surgery at the end of quarter		1,403	1,404	-1	-0.1%
Urgency category	Urgent	8	9	-1	-11.1%
	Semi-urgent	125	136	-11	-8.1%
	Non-urgent	1,270	1,259	11	0.9%

\*\* These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

<sup>1</sup> The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	5m	0m
		90th percentile time to treatment	10m	10m	0m
		% started treatment on time	93.3%	93%	0.3 percentage points
	T3: Urgent	Median time to treatment	15m	16m	-1m
		90th percentile time to treatment	40m	39m	1m
		% started treatment on time	85.4%	83.9%	1.5 percentage points
	T4: Semi-urgent	Median time to treatment	20m	25m	-5m
		90th percentile time to treatment	1h 06m	1h 23m	-17m
		% started treatment on time	88.3%	83.1%	5.2 percentage points
	T5: Non-urgent	Median time to treatment	17m	23m	-6m
		90th percentile time to treatment	1h 25m	1h 45m	-20m
		% started treatment on time	95.5%	93.5%	2.0 percentage points
<b>Patients starting treatment on time %</b>			89.9%	87.3%	2.6 percentage points
<b>Median time to leave the ED</b>			2h 29m	2h 42m	-13m
<b>90th percentile time to leave the ED</b>			9h 15m	9h 44m	-29m
<b>Patients leaving the ED within four hours of presentation</b>			78.0%	73.0%	5.0 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	11m	-1m
	90th percentile transfer of care time (minutes)		22m	22m	0m
	Percent on target		95.6%	95.8%	-0.2 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	13 days	11 days	2 days
		90th percentile	26 days	26 days	0 days
	Semi-urgent	Median	51 days	46 days	5 days
		90th percentile	84 days	83 days	1 days
	Non-urgent	Median	309 days	318 days	-9 days
		90th percentile	352 days	352 days	0 days
Elective surgery procedures performed on time	All procedures		99.9%	99.9%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	99.6%	0.4 percentage points
	Non-urgent		99.7%	100%	-0.3 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed