

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		1,838	1,733	105	6.1%
All ED presentations		8,908	9,168	-260	-2.8%
Emergency presentations		8,871	9,089	-218	-2.4%
Triage category	T1: Resuscitation	45	29	16	55.2%
	T2: Emergency	1,149	1,189	-40	-3.4%
	T3: Urgent	3,125	3,144	-19	-0.6%
	T4: Semi-urgent	3,506	3,646	-140	-3.8%
	T5: Non-urgent	1,046	1,081	-35	-3.2%
Admissions to hospital from EDs <sup>1</sup>		2,720	2,611	109	4.2%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		5,238	5,108	130	2.5%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		14,116	14,165	-49	-0.3%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Mona Vale and District Hospital		171	194	-23	-11.9%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		343	356	-13	-3.7%
Urgency category	Urgent	47	54	-7	-13.0%
	Semi-urgent	95	109	-14	-12.8%
	Non-urgent	198	186	12	6.5%
Patients on waiting list ready for elective surgery at the end of quarter		370	389	-19	-4.9%
Urgency category	Urgent	0	0	0	
	Semi-urgent	27	23	4	17.4%
	Non-urgent	343	366	-23	-6.3%

\*\* These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

<sup>1</sup> The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	7m	-1m
		90th percentile time to treatment	10m	11m	-1m
		% started treatment on time	90.4%	87.9%	2.5 percentage points
	T3: Urgent	Median time to treatment	15m	15m	0m
		90th percentile time to treatment	36m	45m	-9m
		% started treatment on time	87%	81.7%	5.3 percentage points
	T4: Semi-urgent	Median time to treatment	14m	14m	0m
		90th percentile time to treatment	1h 14m	1h 19m	-5m
		% started treatment on time	87.3%	85.3%	2.0 percentage points
	T5: Non-urgent	Median time to treatment	16m	13m	3m
		90th percentile time to treatment	1h 36m	1h 36m	0m
		% started treatment on time	94.5%	94.4%	0.1 percentage points
<b>Patients starting treatment on time %</b>			88.4%	85.4%	3.0 percentage points
<b>Median time to leave the ED</b>			2h 29m	2h 30m	-1m
<b>90th percentile time to leave the ED</b>			4h 31m	4h 44m	-13m
<b>Patients leaving the ED within four hours of presentation</b>			88.2%	85.3%	2.9 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	10m	-1m
	90th percentile transfer of care time (minutes)		17m	19m	-2m
	Percent on target		99.0%	97.7%	1.3 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	6 days	8 days	-2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	17 days	23 days	-6 days
		90th percentile	(*)	68 days	
	Non-urgent	Median	102 days	94 days	8 days
		90th percentile	299 days	279 days	20 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed