

Appendix: ED time performance measures by local health district

Appendix table 1a: Waiting times to treatment (minutes) for NSW emergency departments, by local health district, January to March 2013

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
New South Wales								
Total New South Wales	8	32	21	109	28	156	27	151
Central Coast Local Health District (CCLHD)								
Gosford Hospital	7	31	23	124	45	190	46	208
Wyong Hospital	8	39	18	93	30	139	34	148
Total CCLHD	7	35	21	111	36	170	36	161
Far West Local Health District (FWLHD)								
Broken Hill Base Hospital	10	34	23	73	31	123	36	187
Total FWLHD	10	34	23	73	31	123	36	187
Hunter New England Local Health District (HNELHD)								
Armidale and New England Hospital	8	38	19	84	29	141	25	139
Belmont Hospital	7	24	18	87	25	130	29	136
Calvary Mater Newcastle	8	32	20	88	27	142	30	164
Cessnock District Hospital	5	21	18	60	28	103	31	109
Gunnedah District Hospital	5	*	13	79	30	118	16	121
Inverell District Hospital	3	40	15	85	35	125	34	140
John Hunter Hospital	6	32	22	121	33	190	37	198
Kurri Kurri District Hospital	4	*	8	50	15	98	10	104
Maitland Hospital	9	32	25	113	37	172	50	189
Manning Base Hospital	7	21	19	108	28	165	26	170
Moree District Hospital	2	23	5	39	5	68	6	*
Muswellbrook District Hospital	2	65	12	115	23	112	16	103
Narrabri District Hospital	3	*	5	35	6	55	7	69
Singleton District Hospital	9	31	23	88	37	123	31	124
Tamworth Base Hospital	7	32	21	98	41	193	44	180
Other HNELHD	5	35	12	69	16	115	10	96
Total HNELHD	7	31	19	97	28	155	27	157
Illawarra Shoalhaven Local Health District (ISLHD)								
Bulli District Hospital	8	*	18	83	17	82	18	112
Milton and Ulladulla Hospital	6	25	17	75	25	108	20	112
Shellharbour Hospital	10	33	26	134	33	233	26	181
Shoalhaven and District Memorial Hospital	10	45	27	126	36	192	28	167
Wollongong Hospital	10	35	28	128	39	200	30	163
Total ISLHD	10	35	26	123	34	189	26	158

Triage 2		Triage 3		Triage 4		Triage 5	
Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment

Mid North Coast Local Health District (MNCLHD)								
Coffs Harbour Base Hospital	7	13	16	65	19	127	19	132
Kempsey Hospital	8	39	19	91	21	130	18	123
Port Macquarie Base Hospital	10	33	21	78	25	121	26	146
Total MNCLHD	8	29	18	76	22	126	20	131

Murrumbidgee Local Health District (MLHD)								
Griffith Base Hospital	5	21	14	74	16	115	17	130
Wagga Wagga Base Hospital	7	31	18	90	25	156	14	147
Total MLHD	6	28	16	84	22	144	15	146

Nepean Blue Mountains Local Health District (NBMLHD)								
Blue Mountains District Anzac Memorial Hospital	7	39	20	134	43	194	36	185
Hawkesbury District Health Service	15	45	24	72	26	98	28	119
Lithgow Health Service	4	22	13	77	14	97	11	98
Nepean Hospital	7	28	17	85	17	85	17	114
Total NBMLHD	7	32	19	87	20	122	19	134

Northern NSW Local Health District (NNSWLHD)								
Ballina District Hospital	7	35	22	86	29	168	30	208
Casino and District Memorial Hospital	4	24	28	103	36	150	30	155
Grafton Base Hospital	7	26	18	87	24	141	25	124
Lismore Base Hospital	6	25	24	130	51	204	58	206
Maclean District Hospital	8	34	17	66	25	122	26	149
Murwillumbah District Hospital	5	16	14	57	19	98	21	103
The Tweed Hospital	7	27	22	84	22	117	17	106
Other NNSWLHD	8	50	17	89	24	123	27	154
Total NNSWLHD	7	31	21	92	27	151	26	146

Northern Sydney Local Health District (NSLHD)								
Hornsby and Ku-Ring-Gai Hospital	6	10	20	96	29	154	32	168
Manly District Hospital	7	25	13	55	15	101	13	113
Mona Vale and District Hospital	6	18	18	74	29	141	21	159
Royal North Shore Hospital	7	21	19	78	28	115	29	126
Ryde Hospital	5	11	13	48	14	101	14	123
Total NSLHD	7	19	17	74	24	126	26	139

Triage 2		Triage 3		Triage 4		Triage 5	
Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment

South Eastern Sydney Local Health District (SESLHD)								
Prince of Wales Hospital	8	33	22	104	22	129	25	152
St George Hospital	10	38	28	107	36	152	31	162
Sutherland Hospital	12	36	27	79	29	92	29	114
Sydney Eye Hospital	*	*	12	29	21	51	25	83
Sydney Hospital	9	*	19	50	25	88	27	131
Total SESLHD	10	37	25	97	28	126	27	126

South Western Sydney Local Health District (SWSLHD)								
Bankstown / Lidcombe Hospital	8	26	24	150	26	152	29	167
Bowral and District Hospital	9	23	21	84	29	140	30	146
Camden Hospital	5	20	12	70	14	106	14	95
Campbelltown Hospital	7	26	18	115	31	177	33	178
Fairfield Hospital	9	20	20	41	24	131	22	145
Liverpool Hospital	9	38	21	143	30	169	25	142
Total SWSLHD	8	31	20	126	26	154	26	153

Southern NSW Local Health District (SNSWLHD)								
Bateman's Bay District Hospital	7	39	20	87	35	147	45	366
Bega District Hospital	8	59	18	79	28	126	33	160
Goulburn Base Hospital	12	43	26	114	34	167	21	168
Moruya District Hospital	9	30	23	100	36	165	36	232
Total SNSWLHD	9	41	22	101	33	153	35	207

St Vincent's Health Network (SVHN)								
St Vincent's Hospital Darlinghurst	6	26	16	95	16	119	10	127
Total SVHN	6	26	16	95	16	119	10	127

Sydney Children's Health Network (SCHN)								
Sydney Children's Hospital	8	25	20	61	35	157	34	151
The Children's Hospital at Westmead	5	25	22	90	34	204	54	180
Total SCHN	6	25	21	79	34	181	38	162

Sydney Local Health District (SYDLHD)								
Canterbury Hospital	8	30	30	160	39	199	30	190
Concord Hospital	8	20	20	79	31	145	23	124
Royal Prince Alfred Hospital	12	43	34	166	47	196	43	159
Total SYDLHD	10	37	29	153	38	181	32	159

Triage 2		Triage 3		Triage 4		Triage 5	
Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment

Western NSW Local Health District (WNSWLHD)								
Bathurst Base Hospital	9	37	19	74	22	124	12	126
Dubbo Base Hospital	9	36	21	105	21	162	15	132
Orange Health Service	6	22	21	72	28	126	26	154
Total WNSWLHD	8	32	20	89	23	139	21	142

Western Sydney Local Health District (WSLHD)								
Auburn Hospital	9	36	26	95	42	211	26	147
Blacktown Hospital	6	11	24	138	31	146	30	145
Mount Druitt Hospital	7	24	26	140	43	171	37	161
Westmead Hospital	7	58	29	209	40	218	33	175
Total WSLHD	7	37	26	157	39	191	32	166

(*) Values suppressed due to small numbers and to protect privacy.

Source: NSW Health, *Health Information Exchange*. Data extracted on 19 April 2013.

Appendix table 2a: Activity, ambulance arrivals and presentation to leaving the ED performance for NSW emergency departments, by local health district, January to March 2013

		Leaving the ED				Ambulance arrivals
		Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours Target 71%	
Attendances						
New South Wales						
Total New South Wales	575,675	575,561	3h 4m	11h 0m	65%	138,082
Central Coast Local Health District (CCLHD)						
Gosford Hospital	14,735	14,735	4h 23m	11h 58m	45%	4,719
Wyong Hospital	15,147	15,147	3h 25m	11h 17m	58%	4,161
Total CCLHD	29,882	29,882	3h 54m	11h 39m	52%	8,880
Far West Local Health District (FWLHD)						
Broken Hill Base Hospital	5,380	5,380	1h 57m	6h 35m	82%	670
Total FWLHD	5,380	5,380	1h 57m	6h 35m	82%	670
Hunter New England Local Health District (HNELHD)						
Armidale and New England Hospital	3,812	3,812	1h 33m	5h 48m	87%	792
Belmont Hospital	6,116	6,116	2h 29m	8h 59m	73%	1,480
Calvary Mater Newcastle	8,524	8,523	2h 45m	11h 11m	67%	2,580
Cessnock District Hospital	4,270	4,270	1h 10m	6h 26m	90%	442
Gunnedah District Hospital	2,072	2,072	1h 4m	4h 4m	95%	202
Inverell District Hospital	2,639	2,639	1h 15m	4h 15m	94%	456
John Hunter Hospital	17,191	17,191	4h 12m	11h 38m	48%	5,383
Kurri Kurri District Hospital	1,629	1,629	0h 55m	5h 29m	90%	74
Maitland Hospital	10,911	10,911	2h 58m	11h 2m	69%	2,112
Manning Base Hospital	6,510	6,510	2h 36m	6h 29m	78%	1,985
Moree District Hospital	1,909	1,909	0h 49m	4h 40m	93%	274
Muswellbrook District Hospital	1,777	1,777	1h 13m	6h 26m	87%	326
Narrabri District Hospital	1,370	1,370	1h 6m	3h 25m	97%	182
Singleton District Hospital	2,883	2,883	1h 11m	3h 32m	97%	290
Tamworth Base Hospital	10,445	10,445	2h 59m	9h 50m	66%	1,887
Other HNELHD	13,837	13,836	0h 50m	4h 55m	93%	1,525
Total HNELHD	95,895	95,893	2h 9m	9h 5m	74%	19,990
Illawarra Shoalhaven Local Health District (ISLHD)						
Bulli District Hospital	1,933	1,933	0h 47m	3h 9m	97%	< 5
Milton and Ulladulla Hospital	4,001	4,001	1h 29m	5h 50m	88%	439
Shellharbour Hospital	7,009	7,009	3h 33m	13h 5m	56%	1,550
Shoalhaven and District Memorial Hospital	9,719	9,719	2h 54m	10h 21m	66%	2,404
Wollongong Hospital	14,497	14,497	3h 58m	12h 5m	51%	5,295
Total ISLHD	37,159	37,159	3h 5m	11h 10m	62%	9,688

Attendances	Leaving the ED				Ambulance arrivals
	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours Target 71%	

Mid North Coast Local Health District (MNCLHD)						
Coffs Harbour Base Hospital	8,529	8,529	3h 7m	13h 33m	62%	2,235
Kempsey Hospital	5,167	5,167	2h 0m	7h 59m	80%	810
Port Macquarie Base Hospital	7,129	7,129	3h 13m	13h 49m	58%	2,118
Total MNCLHD	20,825	20,825	2h 47m	12h 31m	65%	5,163

Murrumbidgee Local Health District (MLHD)						
Griffith Base Hospital	4,576	4,576	1h 56m	5h 44m	85%	740
Wagga Wagga Base Hospital	8,492	8,492	3h 24m	14h 57m	57%	2,180
Total MLHD	13,068	13,068	2h 43m	12h 10m	67%	2,920

Nepean Blue Mountains Local Health District (NBMLHD)						
Blue Mountains District Anzac Memorial Hospital	4,266	4,266	2h 32m	8h 21m	76%	797
Hawkesbury District Health Service	5,432	5,431	3h 33m	10h 32m	56%	1,076
Lithgow Health Service	3,251	3,251	1h 41m	6h 50m	84%	595
Nepean Hospital	14,970	14,970	3h 34m	12h 19m	60%	4,599
Total NBMLHD	27,919	27,918	3h 12m	10h 52m	64%	7,067

Northern NSW Local Health District (NNSWLHD)						
Ballina District Hospital	3,768	3,767	2h 27m	8h 59m	73%	691
Casino and District Memorial Hospital	3,422	3,422	1h 11m	4h 33m	93%	376
Grafton Base Hospital	5,690	5,690	3h 1m	10h 48m	63%	833
Lismore Base Hospital	7,273	7,273	4h 7m	17h 48m	49%	2,117
Macleay District Hospital	2,776	2,776	1h 53m	6h 48m	83%	429
Murwillumbah District Hospital	4,037	4,036	1h 15m	4h 28m	93%	384
The Tweed Hospital	10,974	10,974	2h 28m	9h 31m	71%	2,085
Other NNSWLHD	4,952	4,952	1h 31m	6h 0m	87%	413
Total NNSWLHD	42,892	42,890	2h 14m	10h 20m	73%	7,328

Northern Sydney Local Health District (NSLHD)						
Hornsby and Ku-Ring-Gai Hospital	8,772	8,771	3h 29m	9h 37m	62%	2,118
Manly District Hospital	6,347	6,347	2h 36m	7h 11m	84%	1,354
Mona Vale and District Hospital	8,143	8,143	2h 51m	9h 37m	69%	1,720
Royal North Shore Hospital	16,958	16,958	3h 26m	9h 15m	62%	4,579
Ryde Hospital	6,546	6,546	2h 47m	7h 53m	74%	1,779
Total NSLHD	46,766	46,765	3h 8m	9h 1m	68%	11,550

Leaving the ED

Attendances

Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours Target 71%
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Ambulance arrivals

South Eastern Sydney Local Health District (SESLHD)						
Prince of Wales Hospital	13,674	13,674	3h 28m	10h 10m	60%	3,668
St George Hospital	16,789	16,789	3h 45m	10h 15m	57%	4,957
Sutherland Hospital	12,154	12,154	3h 37m	10h 18m	59%	3,495
Sydney Eye Hospital	5,242	5,242	2h 20m	5h 21m	86%	28
Sydney Hospital	4,945	4,945	1h 58m	5h 40m	85%	938
Total SESLHD	52,804	52,804	3h 17m	9h 33m	64%	13,086

South Western Sydney Local Health District (SWSLHD)						
Bankstown / Lidcombe Hospital	11,810	11,810	3h 51m	10h 59m	54%	4,127
Bowral and District Hospital	4,345	4,344	2h 17m	7h 9m	80%	873
Camden Hospital	3,164	3,163	1h 31m	5h 15m	90%	8
Campbelltown Hospital	14,598	14,567	3h 57m	25h 4m	55%	3,997
Fairfield Hospital	8,354	8,352	2h 36m	10h 53m	75%	1,658
Liverpool Hospital	17,597	17,542	4h 18m	18h 40m	47%	6,416
Total SWSLHD	59,868	59,778	3h 39m	16h 19m	59%	17,079

Southern NSW Local Health District (SNSWLHD)						
Bateman's Bay District Hospital	4,285	4,285	1h 44m	6h 52m	83%	553
Bega District Hospital	2,929	2,929	2h 10m	6h 42m	79%	542
Goulburn Base Hospital	4,407	4,407	2h 30m	8h 0m	72%	823
Moruya District Hospital	2,901	2,901	2h 18m	7h 52m	76%	535
Total SNSWLHD	14,522	14,522	2h 8m	7h 25m	78%	2,453

St Vincent's Health Network (SVHN)						
St Vincent's Hospital Darlinghurst	11,818	11,816	3h 29m	16h 11m	59%	4,197
Total SVHN	11,818	11,816	3h 29m	16h 11m	59%	4,197

Sydney Children's Health Network (SCHN)						
Sydney Children's Hospital	9,501	9,501	2h 29m	7h 56m	75%	695
The Children's Hospital at Westmead	12,355	12,355	3h 8m	9h 1m	65%	1,192
Total SCHN	21,856	21,856	2h 50m	8h 39m	69%	1,887

Sydney Local Health District (SYDLHD)						
Canterbury Hospital	9,414	9,398	3h 45m	11h 33m	57%	2,071
Concord Hospital	9,211	9,211	3h 20m	8h 19m	65%	2,562
Royal Prince Alfred Hospital	17,534	17,534	3h 58m	10h 23m	51%	5,486
Total SYDLHD	36,159	36,143	3h 44m	10h 5m	56%	10,119

Western NSW Local Health District (WNSWLHD)						
Bathurst Base Hospital	5,980	5,980	2h 35m	10h 23m	69%	855
Dubbo Base Hospital	6,803	6,803	3h 28m	16h 38m	57%	1,721
Orange Health Service	6,740	6,740	2h 49m	11h 32m	68%	1,388
Total WNSWLHD	19,523	19,523	2h 56m	12h 48m	65%	3,964

Attendances	Leaving the ED				Ambulance arrivals
	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours Target 71%	

Western Sydney Local Health District (WSLHD)						
Auburn Hospital	6,528	6,528	3h 19m	8h 41m	74%	1,484
Blacktown Hospital	9,272	9,272	4h 40m	19h 58m	43%	3,111
Mount Druitt Hospital	8,234	8,234	4h 21m	13h 6m	45%	2,190
Westmead Hospital	15,305	15,305	4h 9m	14h 15m	48%	5,255
Total WSLHD	39,339	39,339	3h 59m	14h 42m	51%	12,040

(*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from LHD totals.

Note: Emergency department activity includes 88 facilities for which electronic data are reported. These facilities account for approximately 85% of NSW emergency department activity.

Source: NSW Health, *Health Information Exchange*. Data extracted on 19 April 2013. Ambulance data from Ambulance Service of NSW provided 26 April 2013.