

# Appendix table 4: Emergency department measures by peer group

Waiting times to treatment (minutes) for NSW emergency departments, by peer group, January to March 2015.

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
<b>New South Wales</b>								
<b>Total New South Wales</b>	<b>8</b>	<b>35</b>	<b>20</b>	<b>98</b>	<b>26</b>	<b>137</b>	<b>24</b>	<b>135</b>
<b>A1 peer group: Principal referral</b>								
Bankstown / Lidcombe Hospital	11	49	22	105	22	102	20	108
Concord Hospital	8	19	20	90	30	141	24	128
Gosford Hospital	6	33	22	105	36	155	28	149
John Hunter Hospital	7	28	22	105	33	156	38	170
Liverpool Hospital	11	52	23	106	29	130	27	112
Nepean Hospital	9	43	30	162	32	167	31	186
Prince of Wales Hospital	8	29	22	82	21	108	24	159
Royal North Shore Hospital	7	20	17	68	26	106	28	129
Royal Prince Alfred Hospital	13	44	29	130	37	162	41	162
St George Hospital	9	30	24	86	31	106	34	123
St Vincent's Hospital, Darlinghurst	4	20	14	89	20	141	16	197
Westmead Hospital	10	74	31	197	40	181	32	141
Wollongong Hospital	10	34	28	126	37	180	33	165
<b>Total A1 peer group</b>	<b>9</b>	<b>42</b>	<b>23</b>	<b>114</b>	<b>30</b>	<b>144</b>	<b>30</b>	<b>149</b>
<b>A2 peer group: Paediatric specialist</b>								
Sydney Children's Hospital	9	31	21	72	35	161	34	135
The Children's Hospital at Westmead	6	17	21	80	34	175	43	154
<b>Total A2 peer group</b>	<b>7</b>	<b>26</b>	<b>21</b>	<b>77</b>	<b>35</b>	<b>170</b>	<b>35</b>	<b>146</b>
<b>A3 peer group: ungrouped acute - tertiary referral</b>								
Calvary Mater Newcastle	9	38	21	88	28	133	30	139
Sydney Eye Hospital	*	*	15	34	23	52	24	81
Sydney Hospital	8	*	19	60	27	104	30	137
<b>Total A3 peer group</b>	<b>9</b>	<b>36</b>	<b>20</b>	<b>78</b>	<b>26</b>	<b>113</b>	<b>27</b>	<b>116</b>
<b>B peer group: Major</b>								
Auburn Hospital	8	26	18	74	27	140	23	142
Blacktown Hospital	7	24	24	110	31	127	29	135
Campbelltown Hospital	7	29	18	133	26	158	27	160
Canterbury Hospital	8	21	18	77	24	122	23	116
Coffs Harbour Base Hospital	6	12	15	52	22	119	22	140
Dubbo Base Hospital	9	22	20	89	24	120	20	119
Fairfield Hospital	9	32	21	87	26	148	26	155
Hornsby and Ku-Ring-Gai Hospital	5	10	12	51	15	86	14	113
Lismore Base Hospital	6	20	24	115	42	188	47	164
Maitland Hospital	8	35	26	120	46	167	56	173
Manly District Hospital	7	20	14	57	15	101	14	112
Manning Base Hospital	6	11	22	135	34	196	30	171
Mona Vale and District Hospital	6	20	17	67	22	124	16	120
Orange Health Service	5	16	15	51	21	105	19	127
Port Macquarie Base Hospital	9	30	18	56	18	89	19	101
Shoalhaven and District Memorial Hospital	10	47	30	161	43	216	36	188
Sutherland Hospital	14	42	28	79	29	91	26	98
Tamworth Base Hospital	8	46	24	120	38	172	36	139
The Tweed Hospital	6	19	13	54	14	82	10	75
Wagga Wagga Base Hospital	7	23	17	72	19	111	13	106
Wyong Hospital	7	35	21	88	29	116	23	112
<b>Total B peer group</b>	<b>7</b>	<b>28</b>	<b>19</b>	<b>90</b>	<b>26</b>	<b>138</b>	<b>25</b>	<b>142</b>
<b>C1 peer group: District group 1</b>								
Armidale and New England Hospital	8	47	21	78	29	131	19	111
Bathurst Base Hospital	7	26	13	62	14	115	9	66
Bega District Hospital	7	24	17	74	32	131	33	152
Belmont Hospital	7	24	17	69	22	120	21	121
Bowral and District Hospital	10	32	23	103	26	142	25	127
Broken Hill Base Hospital	9	33	21	80	32	133	36	154

## Appendix table 4: Emergency department measures by peer group

Waiting times to treatment (minutes) for NSW emergency departments, by peer group, January to March 2015.

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
Goulburn Base Hospital	8	32	21	106	26	142	16	102
Grafton Base Hospital	9	52	26	101	37	153	40	152
Griffith Base Hospital	6	29	17	69	22	116	24	106
Hawkesbury District Health Services (public hospital services only)	12	37	18	48	20	77	22	126
Mount Druitt Hospital	9	27	29	120	42	146	43	145
Murwillumbah District Hospital	6	15	12	49	15	82	17	106
Ryde Hospital	7	16	13	52	15	102	17	121
Shellharbour Hospital	9	29	22	107	25	152	24	128
<b>Total C1 peer group</b>	<b>8</b>	<b>29</b>	<b>19</b>	<b>87</b>	<b>24</b>	<b>127</b>	<b>27</b>	<b>132</b>
<b>C2 peer group: District group 2</b>								
Ballina District Hospital	8	38	25	84	29	156	28	192
Bateman's Bay District Hospital	8	25	20	91	30	166	38	184
Bellinger River District Hospital	8	*	11	37	13	49	8	45
Blue Mountains District Anzac Memorial Hospital	7	38	16	81	27	147	25	151
Bulli District Hospital	6	*	17	59	16	85	14	88
Camden Hospital	5	18	12	63	15	93	14	105
Casino and District Memorial Hospital	8	35	22	89	39	157	31	158
Cessnock District Hospital	7	32	20	69	35	119	39	145
Deniliquin Health Service	7	*	7	29	8	43	7	65
Forbes District Hospital	6	*	15	54	25	93	21	118
Gunnedah District Hospital	3	25	15	75	25	113	12	108
Inverell District Hospital	5	33	10	79	30	140	30	177
Kempsey Hospital	10	30	18	63	19	79	18	87
Kurri Kurri District Hospital	4	*	13	137	19	124	15	113
Lithgow Health Service	4	13	11	55	11	79	9	69
Macksville District Hospital	10	40	23	88	32	163	27	150
Maclean District Hospital	13	58	29	112	41	168	41	163
Milton and Ulladulla Hospital	5	35	21	85	30	106	24	109
Moree District Hospital	2	24	4	35	4	50	4	52
Moruya District Hospital	8	43	21	92	31	157	37	180
Mudgee District Hospital	8	46	21	91	31	109	29	136
Muswellbrook District Hospital	5	27	16	96	27	113	22	105
Narrabri District Hospital	3	*	10	55	14	65	11	75
Parkes District Hospital	5	24	12	51	17	67	16	73
Queanbeyan Health Service	9	42	22	98	29	165	29	182
Singleton District Hospital	7	37	24	85	32	109	23	93
Tumut Health Service	1	*	0	34	1	33	1	25
Young Health Service	0	5	5	30	10	60	5	41
<b>Total C2 peer group</b>	<b>7</b>	<b>34</b>	<b>17</b>	<b>77</b>	<b>24</b>	<b>121</b>	<b>21</b>	<b>128</b>
<b>Other</b>								
<b>Total Other</b>	<b>5</b>	<b>45</b>	<b>8</b>	<b>70</b>	<b>10</b>	<b>94</b>	<b>10</b>	<b>93</b>

(\*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

Note: Emergency department activity includes 131 facilities for which electronic data are reported. These facilities account for approximately 95% of NSW emergency department activity

Source: NSW Health, Health Information Exchange. Data extracted on 21 April 2015.

# Appendix table 4: Emergency department measures by peer group

Attendances, transfer of care and time to leaving the emergency department, by peer group, January to March 2015.

	Attendances	Transfer of care		Leaving the ED			
		Median transfer of care time (minutes)	95th percentile transfer of care time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours
<b>New South Wales</b>							
<b>Total New South Wales</b>	<b>644,840</b>	<b>12</b>	<b>52</b>	<b>644,804</b>	<b>2h 39m</b>	<b>9h 18m</b>	<b>75%</b>
<b>A1 peer group: Principal referral</b>							
Bankstown / Lidcombe Hospital	13,058	15	50	13,058	2h 56m	8h 30m	79%
Concord Hospital	9,585	13	35	9,581	3h 11m	8h 38m	70%
Gosford Hospital	15,378	12	132	15,378	3h 14m	8h 25m	64%
John Hunter Hospital	18,902	11	32	18,901	3h 26m	9h 10m	64%
Liverpool Hospital	19,750	14	62	19,750	3h 50m	13h 17m	56%
Nepean Hospital	16,850	11	68	16,850	3h 46m	14h 55m	57%
Prince of Wales Hospital	14,354	12	46	14,352	2h 54m	8h 22m	73%
Royal North Shore Hospital	19,393	17	71	19,393	3h 8m	9h 19m	68%
Royal Prince Alfred Hospital	18,235	19	91	18,235	3h 34m	11h 11m	64%
St George Hospital	18,493	11	24	18,493	3h 15m	8h 23m	70%
St Vincent's Hospital, Darlinghurst	12,367	#	#	12,367	3h 13m	14h 42m	67%
Westmead Hospital	17,985	13	51	17,985	3h 43m	13h 24m	57%
Wollongong Hospital	15,658	12	37	15,658	3h 24m	13h 52m	64%
<b>Total A1 peer group</b>	<b>210,008</b>	<b>13</b>	<b>60</b>	<b>210,001</b>	<b>3h 23m</b>	<b>10h 53m</b>	<b>65%</b>
<b>A2 peer group: Paediatric specialist</b>							
Sydney Children's Hospital	9,099	9	21	9,099	2h 21m	7h 29m	78%
The Children's Hospital at Westmead	13,583	#	#	13,583	2h 45m	8h 14m	75%
<b>Total A2 peer group</b>	<b>22,682</b>	<b>9</b>	<b>21</b>	<b>22,682</b>	<b>2h 36m</b>	<b>7h 56m</b>	<b>76%</b>
<b>A3 peer group: ungrouped acute - tertiary referral</b>							
Calvary Mater Newcastle	8,684	6	64	8,684	2h 41m	9h 47m	71%
Sydney Eye Hospital	5,019	*	*	5,019	2h 34m	5h 10m	85%
Sydney Hospital	4,889	10	25	4,889	2h 5m	5h 10m	89%
<b>Total A3 peer group</b>	<b>18,592</b>	<b>7</b>	<b>55</b>	<b>18,592</b>	<b>2h 28m</b>	<b>7h 14m</b>	<b>80%</b>
<b>B peer group: Major</b>							
Auburn Hospital	6,380	13	26	6,380	2h 56m	6h 57m	89%
Blacktown Hospital	10,255	18	74	10,253	3h 47m	23h 21m	56%
Campbelltown Hospital	16,038	14	43	16,038	3h 30m	14h 47m	64%
Canterbury Hospital	10,453	11	38	10,451	2h 50m	6h 29m	80%
Coffs Harbour Base Hospital	9,585	12	33	9,585	2h 34m	8h 28m	79%
Dubbo Base Hospital	7,115	10**	30**	7,115	2h 33m	9h 52m	77%
Fairfield Hospital	8,853	13	43	8,853	2h 33m	7h 14m	83%
Hornsby and Ku-Ring-Gai Hospital	9,386	12	41	9,386	2h 39m	7h 22m	80%
Lismore Base Hospital	7,952	16	80	7,952	3h 4m	13h 52m	64%
Maitland Hospital	11,696	10	39	11,696	3h 3m	12h 41m	68%
Manly District Hospital	6,492	11	23	6,492	2h 35m	6h 36m	87%
Manning Base Hospital	7,310	6	49	7,310	2h 41m	6h 51m	76%
Mona Vale and District Hospital	8,576	11	28	8,576	2h 28m	6h 2m	86%
Orange Health Service	6,837	10	33	6,837	2h 27m	10h 46m	78%
Port Macquarie Base Hospital	7,913	11	44	7,911	2h 35m	8h 44m	74%
Shoalhaven and District Memorial Hospital	9,166	14	77	9,166	3h 8m	12h 18m	64%
Sutherland Hospital	12,507	14	43	12,507	3h 4m	8h 26m	74%
Tamworth Base Hospital	10,482	11	56	10,482	2h 38m	10h 6m	69%
The Tweed Hospital	12,260	7	26	12,260	1h 51m	7h 0m	84%
Wagga Wagga Base Hospital	8,970	13**	62**	8,970	2h 47m	10h 47m	69%
Wyong Hospital	15,339	11	45	15,339	2h 42m	8h 33m	71%
<b>Total B peer group</b>	<b>203,565</b>	<b>12</b>	<b>46</b>	<b>203,559</b>	<b>2h 49m</b>	<b>9h 55m</b>	<b>74%</b>

# Appendix table 4: Emergency department measures by peer group

Attendances, transfer of care and time to leaving the emergency department, by peer group, January to March 2015.

	Attendances		Transfer of care		Leaving the ED			
			Median transfer of care time (minutes)	95th percentile transfer of care time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours
<b>C1 peer group: District group 1</b>								
Armidale and New England Hospital	4,026		7**	43**	4,026	1h 39m	5h 42m	87%
Bathurst Base Hospital	5,932		16	57	5,932	2h 5m	8h 51m	79%
Bega District Hospital	3,224		12	39	3,224	1h 54m	6h 3m	84%
Belmont Hospital	6,078		11	47	6,078	2h 34m	9h 53m	72%
Bowral and District Hospital	4,334		14	40	4,334	2h 22m	6h 31m	83%
Broken Hill Base Hospital	5,114		14	53	5,114	2h 0m	6h 19m	85%
Goulburn Base Hospital	4,110		11	35	4,110	2h 17m	6h 9m	82%
Grafton Base Hospital	5,847		16**	50**	5,847	2h 22m	10h 3m	72%
Griffith Base Hospital	4,432		11	29	4,432	1h 59m	5h 37m	87%
Hawkesbury District Health Services (public hospital services only)	5,679		#	#	5,679	2h 37m	7h 29m	83%
Mount Druitt Hospital	7,921		15	44	7,921	3h 23m	15h 7m	67%
Murwillumbah District Hospital	4,192		12	41	4,187	1h 18m	5h 11m	91%
Ryde Hospital	6,811		10	22	6,811	2h 32m	6h 58m	81%
Shellharbour Hospital	7,573		11	41	7,573	2h 50m	9h 56m	72%
<b>Total C1 peer group</b>	<b>75,273</b>		<b>12</b>	<b>40</b>	<b>75,268</b>	<b>2h 21m</b>	<b>8h 8m</b>	<b>79%</b>
<b>C2 peer group: District group 2</b>								
Ballina District Hospital	4,196		14**	39**	4,195	1h 58m	8h 26m	79%
Bateman's Bay District Hospital	3,584		10	30	3,583	1h 56m	6h 51m	81%
Bellingen River District Hospital	1,270		21	*	1,268	1h 3m	4h 12m	95%
Blue Mountains District Anzac Memorial Hospital	4,168		14	35	4,168	2h 25m	7h 37m	82%
Bulli District Hospital	1,523		#	#	1,523	0h 42m	2h 20m	99%
Camden Hospital	3,366		#	#	3,366	1h 41m	4h 48m	92%
Casino and District Memorial Hospital	3,371		20	58	3,370	1h 8m	5h 16m	92%
Cessnock District Hospital	4,219		13	58	4,219	1h 24m	7h 5m	87%
Deniliquin Health Service	2,046		#	#	2,045	0h 52m	5h 46m	90%
Forbes District Hospital	2,232		21**	*	2,232	0h 46m	3h 35m	96%
Gunnedah District Hospital	1,989		10**	40**	1,989	1h 20m	5h 0m	91%
Inverell District Hospital	2,622		5**	20**	2,622	1h 20m	5h 4m	91%
Kempsey Hospital	6,118		13	40	6,118	1h 34m	6h 4m	88%
Kurri Kurri District Hospital	1,639		*	*	1,639	1h 0m	5h 22m	90%
Lithgow Health Service	3,145		10	31	3,145	1h 24m	5h 45m	87%
Macksville District Hospital	3,216		14	48	3,215	1h 45m	6h 17m	86%
Maclean District Hospital	3,225		14	54	3,224	1h 56m	7h 0m	82%
Milton and Ulladulla Hospital	4,055		13	45	4,055	1h 24m	6h 15m	87%
Moree District Hospital	2,041		5**	21**	2,041	0h 53m	5h 11m	92%
Moruya District Hospital	2,715		13	53	2,715	2h 15m	8h 13m	75%
Mudgee District Hospital	3,032		20	95	3,030	1h 10m	4h 58m	92%
Muswellbrook District Hospital	2,101		14**	92**	2,101	1h 27m	6h 35m	86%
Narrabri District Hospital	1,366		8**	*	1,366	1h 24m	5h 0m	91%
Parkes District Hospital	2,473		15**	78**	2,473	1h 0m	6h 4m	91%
Queanbeyan Health Service	4,328		12	33	4,328	2h 17m	9h 31m	77%
Singleton District Hospital	2,669		6	20	2,669	1h 17m	4h 41m	93%
Tumut Health Service	1,371		#	#	1,371	0h 30m	2h 35m	99%
Young Health Service	2,228		#	#	2,228	1h 15m	4h 0m	95%
<b>Total C2 peer group</b>	<b>80,308</b>		<b>12</b>	<b>45</b>	<b>80,298</b>	<b>1h 27m</b>	<b>6h 13m</b>	<b>87%</b>
<b>Other</b>								
<b>Total Other</b>	<b>34,412</b>		<b>7</b>	<b>40</b>	<b>34,404</b>	<b>0h 55m</b>	<b>4h 17m</b>	<b>94%</b>

(\*) Values suppressed due to small numbers and to protect privacy.

(\*\*) Use caution when interpreting these results - more than 30% of total records where transfer of care cannot be calculated.

(#) ED Transfer of care time is not currently available for this hospital.

Note: Emergency department activity includes 131 facilities for which electronic data are reported. These facilities account for approximately 95% of NSW emergency department activity

Source: NSW Health, Health Information Exchange. Data extracted on 21 April 2015.