

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		22,613	20,546	2,067	10.1%
All ED presentations		110,009	98,864	11,145	11.3%
Emergency presentations		105,196	94,202	10,994	11.7%
Triage category	T1: Resuscitation	372	379	-7	-1.8%
	T2: Emergency	10,631	9,914	717	7.2%
	T3: Urgent	26,396	25,524	872	3.4%
	T4: Semi-urgent	52,277	45,550	6,727	14.8%
	T5: Non-urgent	15,520	12,835	2,685	20.9%
Admissions to hospital from EDs		23,738	23,023	715	3.1%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		59,234	57,629	1,605	2.8%
All acute episodes		56,706	56,302	404	0.7%
Overnight episodes		32,613	32,405	208	0.6%
Same-day episodes		24,093	23,897	196	0.8%
Non-acute		2,528	1,327	1,201	90.5%
Average length of stay (days)	Acute	3.0	3.2	-0.2	-6.3%
	Acute overnight episodes	4.5	4.8	-0.3	-6.3%
	Non-acute	17.3	23.5	-6.2	-26.4%
Hospital bed days	All bed days	215,824	209,096	6,728	3.2%
	Acute	172,148	177,957	-5,809	-3.3%
	Non-acute	43,676	31,139	12,537	40.3%
Babies born in Hunter New England public hospitals		2,070	1,949	121	6.2%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		7,912	7,559	353	4.7%
Urgency category	Urgent	1,604	1,670	-66	-4.0%
	Semi-urgent	3,020	2,716	304	11.2%
	Non-urgent	2,996	2,882	114	4.0%
Patients on waiting list ready for elective surgery at the end of quarter		9,787	9,065	722	8.0%
Urgency category	Urgent	214	244	-30	-12.3%
	Semi-urgent	1,806	1,878	-72	-3.8%
	Non-urgent	7,767	6,943	824	11.9%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	27m	21m	6m
		% started treatment on time	75.8%	77.5%	-1.7 percentage points
	T3: Urgent	Median time to treatment	21m	20m	1m
		90th percentile time to treatment	1h 27m	1h 09m	18m
		% started treatment on time	66.5%	71.3%	-4.8 percentage points
	T4: Semi-urgent	Median time to treatment	34m	30m	4m
		90th percentile time to treatment	2h 15m	1h 46m	29m
		% started treatment on time	70%	75.6%	-5.6 percentage points
	T5: Non-urgent	Median time to treatment	31m	29m	2m
		90th percentile time to treatment	2h 12m	1h 49m	23m
		% started treatment on time	88.1%	92.4%	-4.3 percentage points
Patients starting treatment on time %			72.2%	76.7%	-4.5 percentage points
Median time to leave the ED			2h 36m	2h 19m	17m
90th percentile time to leave the ED			7h 04m	6h 12m	52m
Patients leaving the ED within four hours of presentation			71.8%	77.3%	-5.5 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	8m	1
	90th percentile transfer of care time (minutes)		28m	22m	6m
	Percent on target		89.5%	93.2%	-3.7 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	12 days	11 days	1 days
		90th percentile	26 days	26 days	0 days
	Semi-urgent	Median	47 days	44 days	3 days
		90th percentile	83 days	80 days	3 days
	Non-urgent	Median	218 days	223 days	-5 days
		90th percentile	353 days	345 days	8 days
Elective surgery procedures performed on time	All procedures		99.9%	99.6%	0.3 percentage points
	Urgent		100%	99.9%	0.1 percentage points
	Semi-urgent		99.8%	99.8%	0.0 percentage points
	Non-urgent		99.8%	99.3%	0.5 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed