

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		4,654	4,276	378	8.8%
All ED presentations		17,446	15,971	1,475	9.2%
Emergency presentations		17,359	15,804	1,555	9.8%
Triage category	T1: Resuscitation	140	113	27	23.9%
	T2: Emergency	1,795	1,661	134	8.1%
	T3: Urgent	4,955	4,928	27	0.5%
	T4: Semi-urgent	9,268	8,117	1,151	14.2%
	T5: Non-urgent	1,201	985	216	21.9%
Admissions to hospital from EDs		4,382	4,109	273	6.6%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		8,759	8,174	585	7.2%
All acute episodes		8,208	7,805	403	5.2%
Overnight episodes		4,203	4,321	-118	-2.7%
Same-day episodes		4,005	3,484	521	15.0%
Non-acute		551	369	182	49.3%
Average length of stay (days)	Acute	2.6	3.2	-0.6	-18.8%
	Acute overnight episodes	4.2	4.9	-0.7	-14.3%
	Non-acute	16.9	15.1	1.8	11.9%
All bed days		30,913	30,406	507	1.7%
Hospital bed days	Acute	21,586	24,834	-3,248	-13.1%
	Non-acute	9,327	5,572	3,755	67.4%
Babies born in Wyong Hospital		27	35	-8	-22.9%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		1,036	949	87	9.2%
Urgency category	Urgent	133	136	-3	-2.2%
	Semi-urgent	471	413	58	14.0%
	Non-urgent	388	340	48	14.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,248	1,248	0	0.0%
Urgency category	Urgent	24	24	0	0.0%
	Semi-urgent	254	236	18	7.6%
	Non-urgent	970	988	-18	-1.8%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	27m	27m	0m
		% started treatment on time	74.9%	72.9%	2.0 percentage points
	T3: Urgent	Median time to treatment	25m	22m	3m
		90th percentile time to treatment	1h 22m	1h 12m	10m
		% started treatment on time	61%	65.8%	-4.8 percentage points
	T4: Semi-urgent	Median time to treatment	31m	28m	3m
		90th percentile time to treatment	1h 34m	1h 27m	7m
		% started treatment on time	78.3%	80.8%	-2.5 percentage points
	T5: Non-urgent	Median time to treatment	21m	20m	1m
		90th percentile time to treatment	1h 21m	1h 10m	11m
		% started treatment on time	95.8%	96.9%	-1.1 percentage points
Patients starting treatment on time %			74.1%	76.1%	-2.0 percentage points
Median time to leave the ED			2h 47m	2h 50m	-3m
90th percentile time to leave the ED			7h 23m	7h 16m	7m
Patients leaving the ED within four hours of presentation			69.0%	69.4%	-0.4 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	10m	2
	90th percentile transfer of care time (minutes)		48m	30m	18m
	Percent on target		81.0%	89.9%	-8.9 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	18 days	17 days	1 days
		90th percentile	26 days	27 days	-1 days
	Semi-urgent	Median	42 days	48 days	-6 days
		90th percentile	69 days	82 days	-13 days
	Non-urgent	Median	181 days	226 days	-45 days
		90th percentile	280 days	341 days	-61 days
Elective surgery procedures performed on time	All procedures		99.8%	99.4%	0.4 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	99.3%	0.7 percentage points
	Non-urgent		99.5%	99.4%	0.1 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed