

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,684	2,380	304	12.8%
All ED presentations		10,518	9,469	1,049	11.1%
Emergency presentations		10,210	9,075	1,135	12.5%
Triage category	T1: Resuscitation	64	63	1	1.6%
	T2: Emergency	1,123	999	124	12.4%
	T3: Urgent	3,416	3,019	397	13.2%
	T4: Semi-urgent	4,137	3,537	600	17.0%
	T5: Non-urgent	1,470	1,457	13	0.9%
Admissions to hospital from EDs		3,643	3,374	269	8.0%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		8,515	8,176	339	4.1%
All acute episodes		7,998	7,855	143	1.8%
	Overnight episodes	4,340	4,212	128	3.0%
	Same-day episodes	3,658	3,643	15	0.4%
Non-acute		517	321	196	61.1%
Average length of stay (days)	Acute	2.5	2.8	-0.3	-10.7%
	Acute overnight episodes	3.8	4.3	-0.5	-11.6%
	Non-acute	11.5	13.1	-1.6	-12.2%
Hospital bed days	All bed days	25,967	25,880	87	0.3%
	Acute	20,005	21,685	-1,680	-7.7%
	Non-acute	5,962	4,195	1,767	42.1%
Babies born in Coffs Harbour Base Hospital		324	255	69	27.1%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		1,021	1,019	2	0.2%
Urgency category	Urgent	187	157	30	19.1%
	Semi-urgent	284	275	9	3.3%
	Non-urgent	514	504	10	2.0%
Patients on waiting list ready for elective surgery at the end of quarter		1,770	1,784	-14	-0.8%
Urgency category	Urgent	41	33	8	24.2%
	Semi-urgent	132	166	-34	-20.5%
	Non-urgent	1,597	1,585	12	0.8%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	6m	0m
		90th percentile time to treatment	10m	11m	-1m
		% started treatment on time	92%	89.7%	2.3 percentage points
	T3: Urgent	Median time to treatment	17m	16m	1m
		90th percentile time to treatment	1h 15m	55m	20m
		% started treatment on time	73.6%	80.6%	-7.0 percentage points
	T4: Semi-urgent	Median time to treatment	32m	28m	4m
		90th percentile time to treatment	2h 27m	2h 01m	26m
		% started treatment on time	68.5%	74.6%	-6.1 percentage points
	T5: Non-urgent	Median time to treatment	32m	35m	-3m
		90th percentile time to treatment	2h 20m	2h 02m	18m
		% started treatment on time	85.3%	89.6%	-4.3 percentage points
Patients starting treatment on time %			75.5%	80.8%	-5.3 percentage points
Median time to leave the ED			3h 05m	3h 02m	3m
90th percentile time to leave the ED			8h 01m	7h 49m	12m
Patients leaving the ED within four hours of presentation			68.9%	70.8%	-1.9 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	12m	0
	90th percentile transfer of care time (minutes)		30m	27m	3m
	Percent on target		89.4%	91.5%	-2.1 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	15 days	14 days	1 days
		90th percentile	27 days	27 days	0 days
	Semi-urgent	Median	52 days	48 days	4 days
		90th percentile	84 days	80 days	4 days
	Non-urgent	Median	301 days	302 days	-1 days
		90th percentile	361 days	359 days	2 days
Elective surgery procedures performed on time	All procedures		96%	96.6%	-0.6 percentage points
	Urgent		98.9%	98.7%	0.2 percentage points
	Semi-urgent		97.5%	98.2%	-0.7 percentage points
	Non-urgent		94.2%	95%	-0.8 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed