## Healthcare Quarterly

## **Young Health Service**



All arrivals at ED by ambulance         305         264         41           All ED presentations         2,270         2,697         -427           Emergency presentations         2,121         2,421         -300           Image: a category arrivable of the properties of the pr	15.5%  -15.8%  -12.4%  -40.0%  43.9%  -1.4%  -28.3%  2.8%  -15.5%  % change  -17.9%  -17.0%  3.6%  -37.4%  -58.8%
Emergency presentations         2,121         2,421         -300           T1: Resuscitation T2: Emergency 1777 123 54 120 1277 120 120 120 120 120 120 120 120 120 120	-12.4%  -40.0% 43.9% -1.4% -28.3% 2.8%  -15.5%  % change -17.9%  -17.0%  3.6% -37.4%
T1: Resuscitation         6         10         4           T2: Emergency         177         123         54           T3: Urgent         886         899         -13           T4: Semi-urgent         867         1,209         -342           T5: Non-urgent         185         180         5           Admissions to hospital from EDs         317         375         -58           Admitted patient episodes         704         857         -153           All acute episodes         697         840         -143           Overnight episodes         432         417         15           Same-day episodes         265         423         -158           Non-acute         7         17         -10           Average length of stay (days)         Acute         2.2         1.9         0.3           Acute overnight episodes         2.9         2.8         0.1           Non-acute         6.9         2.9         4           Hospital bed days         1,553         1,620         -67           Hospital bed days         1,505         1,571         -66           Non-acute	-40.0% 43.9% -1.4% -28.3% 2.8% -15.5% % change -17.9% -17.0% 3.6% -37.4%
Triage category         T2: Emergency T3: Urgent T4: Semi-urgent T4: Semi-urgent T5: Non-urgent T5: Non-urgent T6: Non-urgent T7: Non-urge	43.9% -1.4% -28.3% 2.8% -15.5% % change -17.9% -17.0% 3.6% -37.4%
Triage category         T3: Urgent T4: Semi-urgent T4: Semi-urgent T5: Non-urgent T5: Non-urgent T5: Non-urgent T5: Non-urgent T5: Non-urgent T5: Non-urgent T6: Non-urgent T6: Non-urgent T6: Non-urgent T6: Non-urgent T6: Non-urgent T7: Non-urg	-1.4% -28.3% 2.8% -15.5% % change -17.9% -17.0% 3.6% -37.4%
T4: Semi-urgent       867       1,209       -342         T5: Non-urgent       185       180       5         Admissions to hospital from EDs       317       375       -58         Admitted patient activity       Jul-Sep 2017       Jul-Sep 2016       Difference         All admitted patient episodes       697       840       -143         Overnight episodes       432       417       15         Same-day episodes       423       417       15         Same-day episodes       265       423       -158         Non-acute       2.2       1.9       0.3         Acute overnight episodes       2.9       2.8       0.1         Non-acute       6.9       2.9       4         Hospital bed days       1,553       1,620       -67         Hospital bed days       1,505       1,571       -66         Non-acute       48       49       -1	-28.3% 2.8% -15.5% % change -17.9% -17.0% 3.6% -37.4%
Admissions to hospital from EDs   317   375   588	2.8% -15.5% % change -17.9% -17.0% 3.6% -37.4%
Admissions to hospital from EDs         317         375         -58           Admitted patient activity         Jul-Sep 2017         Jul-Sep 2016         Difference           All admitted patient episodes         704         857         -153           All acute episodes         697         840         -143           Overnight episodes         432         417         15           Same-day episodes         265         423         -158           Average length of stay (days)         Acute Acute overnight episodes Acute overnight episodes Non-acute         2.9         2.8         0.1           Hospital bed days         1,553         1,620         -67           Hospital bed days         1,505         1,571         -66           Non-acute         48         49         -1	-15.5% % change -17.9% -17.0% 3.6% -37.4%
Admitted patient activity         Jul-Sep 2017         Jul-Sep 2016         Difference           All admitted patient episodes         704         857         -153           All acute episodes         697         840         -143           Overnight episodes         432         417         15           Same-day episodes         265         423         -158           Average length of stay (days)         Acute         2.2         1.9         0.3           Acute overnight episodes (days)         2.9         2.8         0.1           Non-acute         6.9         2.9         4           Hospital bed days         1,553         1,620         -67           Hospital bed days         Acute         1,505         1,571         -66           Non-acute         48         49         -1	% change -17.9% -17.0% 3.6% -37.4%
All admitted patient episodes       704       857       -153         All acute episodes       697       840       -143         Overnight episodes       432       417       15         Same-day episodes       265       423       -158         Non-acute       7       17       -10         Average length of stay (days)       Acute overnight episodes       2.9       2.8       0.1         Non-acute       6.9       2.9       4         Hospital bed days       1,553       1,620       -67         Hospital bed days       1,505       1,571       -66         Non-acute       48       49       -1	-17.9% -17.0% 3.6% -37.4%
All acute episodes 697 840 -143  Overnight episodes 432 417 15 Same-day episodes 265 423 -158  Non-acute 7 17 -10  Average length of stay (days) Acute overnight episodes 2.9 2.8 0.1 Non-acute 6.9 2.9 4  Hospital bed days 1,553 1,620 -67 Non-acute 1,505 1,571 -66 Non-acute 48 49 -1	-17.0% 3.6% -37.4%
Overnight episodes   432   417   15     Same-day episodes   265   423   -158     Non-acute   7   17   -10     Average length of stay (days)   Acute overnight episodes   2.9   2.8   0.1     Non-acute   6.9   2.9   4     All bed days   1,553   1,620   -67     Hospital bed days   Acute   1,505   1,571   -66     Non-acute   48   49   -1	3.6% -37.4%
Non-acute   7   17   -10	-37.4%
Non-acute   7   17   -10	
Acute Acute overnight episodes Acute overnight episodes Non-acute Acute overnight episodes Acute Overnight episodes Non-acute Acute Overnight episodes Non-acute Acute Overnight episodes Non-acute Acute Overnight episodes Non-acute Acute Non-acute Acute 1,553 1,620 -67 Non-acute Acute 1,505 1,571 -66 Non-acute Acute Acute Non-acute Acute Acu	-58.8%
Average length of stay (days)         Acute overnight episodes         2.9         2.8         0.1           Non-acute         6.9         2.9         4           Hospital bed days         1,553         1,620         -67           Non-acute         1,505         1,571         -66           Non-acute         48         49         -1	
Adulte overlight episodes   2.9   2.9   4	15.8%
Non-acute   6.9   2.9   4	3.6%
Hospital bed days Acute 1,505 1,571 -66  Non-acute 48 49 -1	137.9%
Non-acute 48 49 -1	-4.1%
	-4.2%
Babies born in Young Health Service 33 42 -9	-2.0%
	-21.4%
Elective surgery activity  Jul-Sep 2017  Jul-Sep 2016  Difference	% change
Elective surgery procedures performed 77 85 -8	-9.4%
Urgent 13 15 -2	-13.3%
Urgency category   Semi-urgent   33   39   -6	-15.4%
Non-urgent 15 22 -7	-31.8%
Patients on waiting list ready for elective surgery at the end of quarter 58 55 3	5.5%
Urgent <5 0	
Urgency category Semi-urgent 26 20 6	30.0%
Non-urgent 32 35 -3	55.576

## Healthcare Quarterly

## **Young Health Service**



Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
		Median time to treatment	6m	5m	1m
	T2: Emergency	90th percentile time to treatment	27m	15m	12m
		% started treatment on time	65.5%	80.5%	-15.0 percentage points
		Median time to treatment	8m	10m	-2m
Time to treatment by triage category	T3: Urgent	90th percentile time to treatment	30m	30m	0m
		% started treatment on time	90.8%	90.9%	-0.1 percentage points
		Median time to treatment	8m	11m	-3m
	T4: Semi-urgent	90th percentile time to treatment	35m	44m	-9m
		% started treatment on time	97.2%	95.8%	1.4 percentage points
		Median time to treatment	6m	6m	0m
	T5: Non-urgent	90th percentile time to treatment	46m	47m	-1m
		% started treatment on time	95.6%	97.8%	-2.2 percentage points
Patients starting treatment on time %			91.7%	93.4%	-1.7 percentage points
Median time to leave the ED			1h 05m	1h 06m	-1m
90th percentile time to leave the ED			3h 00m	2h 54m	6m
Patients leaving the ED within four hours of presentation			95.1%	97.6%	-2.5 percentage points
Transfer of care	Median transfer of care time (minutes)		**	**	
	90th percentile transfer of care time (minutes)		**	**	
	Percent on target		**	**	
Elective surgery perfomance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)		Median	4 days	11 days	-7 days
	Urgent	90th percentile	(*)	(*)	
	Semi-urgent	Median	42 days	49 days	-7 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	160 days	107 days	53 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

 $<sup>^{\</sup>star\star}$  Caution - Transfer of care could not be calculated for more than 30% of records

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy