

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		1,866	1,699	167	9.8%
All ED presentations		7,454	6,480	974	15.0%
Emergency presentations		7,361	6,423	938	14.6%
Triage category	T1: Resuscitation	45	34	11	32.4%
	T2: Emergency	1,027	857	170	19.8%
	T3: Urgent	2,782	2,666	116	4.4%
	T4: Semi-urgent	3,177	2,694	483	17.9%
	T5: Non-urgent	330	172	158	91.9%
Admissions to hospital from EDs		2,196	2,065	131	6.3%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		3,376	3,131	245	7.8%
All acute episodes		2,966	2,846	120	4.2%
Overnight episodes		1,884	1,739	145	8.3%
Same-day episodes		1,082	1,107	-25	-2.3%
Non-acute		410	285	125	43.9%
Average length of stay (days)	Acute	3.1	3.5	-0.4	-11.4%
	Acute overnight episodes	4.3	5.1	-0.8	-15.7%
	Non-acute	14.4	18.3	-3.9	-21.3%
All bed days		15,030	15,213	-183	-1.2%
Hospital bed days	Acute	9,140	10,008	-868	-8.7%
	Non-acute	5,890	5,205	685	13.2%
Babies born in Ryde Hospital		23	27	-4	-14.8%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		328	346	-18	-5.2%
Urgency category	Urgent	45	36	9	25.0%
	Semi-urgent	139	150	-11	-7.3%
	Non-urgent	140	154	-14	-9.1%
Patients on waiting list ready for elective surgery at the end of quarter		327	237	90	38.0%
Urgency category	Urgent	6	5	1	20.0%
	Semi-urgent	69	79	-10	-12.7%
	Non-urgent	252	153	99	64.7%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	14m	12m	2m
		% started treatment on time	81.1%	84.5%	-3.4 percentage points
	T3: Urgent	Median time to treatment	14m	14m	0m
		90th percentile time to treatment	37m	35m	2m
		% started treatment on time	85.2%	86.8%	-1.6 percentage points
	T4: Semi-urgent	Median time to treatment	16m	15m	1m
		90th percentile time to treatment	1h 13m	1h 11m	2m
		% started treatment on time	86.8%	87.5%	-0.7 percentage points
	T5: Non-urgent	Median time to treatment	18m	23m	-5m
		90th percentile time to treatment	1h 21m	1h 38m	-17m
		% started treatment on time	95.2%	94.1%	1.1 percentage points
Patients starting treatment on time %			85.7%	86.9%	-1.2 percentage points
Median time to leave the ED			2h 39m	2h 33m	6m
90th percentile time to leave the ED			5h 53m	5h 38m	15m
Patients leaving the ED within four hours of presentation			79.7%	82.1%	-2.4 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	10m	0
	90th percentile transfer of care time (minutes)		22m	20m	2m
	Percent on target		94.9%	96.7%	-1.8 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	14 days	7 days	7 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	51 days	42 days	9 days
		90th percentile	80 days	82 days	-2 days
	Non-urgent	Median	191 days	116 days	75 days
		90th percentile	344 days	305 days	39 days
Elective surgery procedures performed on time	All procedures		99.1%	100%	-0.9 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		97.9%	100%	-2.1 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed