

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		533	530	3	0.6%
All ED presentations		4,676	4,132	544	13.2%
Emergency presentations		4,534	3,976	558	14.0%
Triage category	T1: Resuscitation	18	9	9	100.0%
	T2: Emergency	398	359	39	10.9%
	T3: Urgent	1,239	1,117	122	10.9%
	T4: Semi-urgent	2,257	1,891	366	19.4%
	T5: Non-urgent	622	600	22	3.7%
Admissions to hospital from EDs ¹		493	813	-320	-39.4%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		1,162	1,655	-493	-29.8%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		2,594	3,117	-523	-16.8%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		193	189	4	2.1%
Urgency category	Urgent	5	<5		
	Semi-urgent	21	18	3	16.7%
	Non-urgent	166	168	-2	-1.2%
Patients on waiting list ready for elective surgery at the end of quarter		253	369	-116	-31.4%
Urgency category	Urgent	0	0	0	
	Semi-urgent	10	<5		
	Non-urgent	243	369	-126	-34.1%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	28m	26m	2m
		% started treatment on time	63.3%	60.3%	3.0 percentage points
	T3: Urgent	Median time to treatment	22m	19m	3m
		90th percentile time to treatment	1h 08m	56m	12m
		% started treatment on time	65.7%	72.6%	-6.9 percentage points
	T4: Semi-urgent	Median time to treatment	27m	23m	4m
		90th percentile time to treatment	1h 36m	1h 25m	11m
		% started treatment on time	75.8%	82.5%	-6.7 percentage points
	T5: Non-urgent	Median time to treatment	21m	23m	-2m
		90th percentile time to treatment	1h 12m	1h 45m	-33m
		% started treatment on time	94.6%	92.6%	2.0 percentage points
Patients starting treatment on time %			70.9%	75.8%	-4.9 percentage points
Median time to leave the ED			1h 02m	0h 59m	3m
90th percentile time to leave the ED			4h 35m	4h 28m	7m
Patients leaving the ED within four hours of presentation			87.7%	87.5%	0.2 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	10m	-1m
	90th percentile transfer of care time (minutes)		22m	24m	-2m
	Percent on target		93.8%	93.1%	0.7 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	(*)	(*)	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	24 days	38 days	-14 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	144 days	176 days	-32 days
		90th percentile	157 days	206 days	-49 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		(*)	(*)	
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed