

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		1,047	1,013	34	3.4%
All ED presentations		6,418	6,085	333	5.5%
Emergency presentations		6,086	5,757	329	5.7%
Triage category	T1: Resuscitation	22	21	1	4.8%
	T2: Emergency	769	644	125	19.4%
	T3: Urgent	1,763	1,677	86	5.1%
	T4: Semi-urgent	3,155	3,118	37	1.2%
	T5: Non-urgent	377	297	80	26.9%
Admissions to hospital from EDs		1,233	1,245	-12	-1.0%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change

BHI does not report admitted patient data for this facility.

Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		365	360	5	1.4%
Urgency category	Urgent	66	92	-26	-28.3%
	Semi-urgent	148	102	46	45.1%
	Non-urgent	126	129	-3	-2.3%
Patients on waiting list ready for elective surgery at the end of quarter		674	530	144	27.2%
Urgency category	Urgent	12	16	-4	-25.0%
	Semi-urgent	104	81	23	28.4%
	Non-urgent	558	433	125	28.9%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	11m	9m	2m
		90th percentile time to treatment	28m	20m	8m
		% started treatment on time	46.1%	62.6%	-16.5 percentage points
	T3: Urgent	Median time to treatment	14m	15m	-1m
		90th percentile time to treatment	51m	40m	11m
		% started treatment on time	81.8%	83.4%	-1.6 percentage points
	T4: Semi-urgent	Median time to treatment	12m	15m	-3m
		90th percentile time to treatment	1h 12m	1h 03m	9m
		% started treatment on time	88.2%	89.7%	-1.5 percentage points
	T5: Non-urgent	Median time to treatment	12m	13m	-1m
		90th percentile time to treatment	52m	57m	-5m
		% started treatment on time	96.9%	96.9%	0.0 percentage points
Patients starting treatment on time %			81.4%	85.1%	-3.7 percentage points
Median time to leave the ED			2h 53m	2h 56m	-3m
90th percentile time to leave the ED			6h 06m	6h 32m	-26m
Patients leaving the ED within four hours of presentation			74.2%	74.8%	-0.6 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		22m	26m	-4m
	Percent on target		95.9%	93.3%	2.6 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	8 days	11 days	-3 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	51 days	54 days	-3 days
		90th percentile	87 days	85 days	2 days
	Non-urgent	Median	206 days	221 days	-15 days
		90th percentile	385 days	358 days	27 days
Elective surgery procedures performed on time	All procedures		91.5%	98.8%	-7.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		93.2%	97.1%	-3.9 percentage points
	Non-urgent		84.9%	99.2%	-14.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed