

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		2,207	2,029	178	8.8%
All ED presentations		8,988	8,417	571	6.8%
Emergency presentations		8,655	8,146	509	6.2%
Triage category	T1: Resuscitation	31	49	-18	-36.7%
	T2: Emergency	939	848	91	10.7%
	T3: Urgent	2,946	2,893	53	1.8%
	T4: Semi-urgent	3,625	3,391	234	6.9%
	T5: Non-urgent	1,114	965	149	15.4%
Admissions to hospital from EDs		3,552	3,465	87	2.5%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		7,544	**		
	All acute episodes	7,268	**		
	Overnight	4,088	**		
	Same-day	3,180	**		
	Non-acute	91	**		
	Mental health	185	**		
Average length of stay (days)	Acute	2.7	**		
	Acute overnight episodes	4.0	**		
	Non-acute	8.6	**		
	Mental health	19.5	**		
Hospital bed days	All bed days	23,938	**		
	Acute	19,555	**		
	Non-acute	784	**		
	Mental health	3,599	**		
Babies born in Lismore Base Hospital		305	284	21	7.4%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		1,097	1,099	-2	-0.2%
Urgency category	Urgent	318	308	10	3.2%
	Semi-urgent	356	301	55	18.3%
	Non-urgent	374	380	-6	-1.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,934	1,650	284	17.2%
Urgency category	Urgent	49	35	14	40.0%
	Semi-urgent	227	205	22	10.7%
	Non-urgent	1,658	1,410	248	17.6%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	14m	14m	0m
		% started treatment on time	80.4%	84.4%	-4.0 percentage points
	T3: Urgent	Median time to treatment	20m	19m	1m
		90th percentile time to treatment	59m	57m	2m
		% started treatment on time	71.3%	75.1%	-3.8 percentage points
	T4: Semi-urgent	Median time to treatment	34m	33m	1m
		90th percentile time to treatment	1h 55m	1h 56m	-1m
		% started treatment on time	70.3%	72.2%	-1.9 percentage points
	T5: Non-urgent	Median time to treatment	31m	44m	-13m
		90th percentile time to treatment	1h 54m	2h 09m	-15m
		% started treatment on time	90.7%	88.5%	2.2 percentage points
Patients starting treatment on time %			74.2%	76.4%	-2.2 percentage points
Median time to leave the ED			2h 52m	2h 45m	7m
90th percentile time to leave the ED			8h 52m	8h 46m	6m
Patients leaving the ED within four hours of presentation			65.8%	66.9%	-1.1 percentage points
Transfer of care	Median transfer of care time (minutes)		13m	13m	0m
	90th percentile transfer of care time (minutes)		42m	34m	8m
	Percent on target		82.1%	86.7%	-4.6 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	8 days	7 days	1 days
		90th percentile	26 days	23 days	3 days
	Semi-urgent	Median	61 days	52 days	9 days
		90th percentile	90 days	84 days	6 days
	Non-urgent	Median	336 days	330 days	6 days
		90th percentile	366 days	362 days	4 days
Elective surgery procedures performed on time	All procedures		93.1%	97.6%	-4.5 percentage points
	Urgent		100%	99.7%	0.3 percentage points
	Semi-urgent		90.4%	99%	-8.6 percentage points
	Non-urgent		89.8%	94.7%	-4.9 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed