

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		1,572	1,517	55	3.6%
All ED presentations		6,744	6,737	7	0.1%
Emergency presentations		6,709	6,667	42	0.6%
Triage category	T1: Resuscitation	33	41	-8	-19.5%
	T2: Emergency	873	896	-23	-2.6%
	T3: Urgent	2,392	2,495	-103	-4.1%
	T4: Semi-urgent	2,844	2,929	-85	-2.9%
	T5: Non-urgent	567	306	261	85.3%
Admissions to hospital from EDs		1,831	1,888	-57	-3.0%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		2,805	**		
	All acute episodes	2,484	**		
	Overnight	1,552	**		
	Same-day	932	**		
	Non-acute	321	**		
	Mental health	0	**		
Average length of stay (days)	Acute	2.9	**		
	Acute overnight episodes	4.0	**		
	Non-acute	14.6	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	11,858	**		
	Acute	7,183	**		
	Non-acute	4,675	**		
	Mental health	0	**		
Babies born in Ryde Hospital		28	32	-4	-12.5%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		277	290	-13	-4.5%
Urgency category	Urgent	32	31	1	3.2%
	Semi-urgent	120	129	-9	-7.0%
	Non-urgent	120	126	-6	-4.8%
Patients on waiting list ready for elective surgery at the end of quarter		444	323	121	37.5%
Urgency category	Urgent	5	<5		
	Semi-urgent	84	99	-15	-15.2%
	Non-urgent	355	224	131	58.5%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	13m	11m	2m
		% started treatment on time	82.8%	89.6%	-6.8 percentage points
	T3: Urgent	Median time to treatment	13m	12m	1m
		90th percentile time to treatment	36m	33m	3m
		% started treatment on time	86.8%	88.5%	-1.7 percentage points
	T4: Semi-urgent	Median time to treatment	15m	13m	2m
		90th percentile time to treatment	1h 06m	1h 01m	5m
		% started treatment on time	88.6%	89.8%	-1.2 percentage points
	T5: Non-urgent	Median time to treatment	15m	14m	1m
		90th percentile time to treatment	1h 18m	1h 16m	2m
		% started treatment on time	96.7%	97.6%	-0.9 percentage points
Patients starting treatment on time %			87.8%	89.6%	-1.8 percentage points
Median time to leave the ED			2h 26m	2h 23m	3m
90th percentile time to leave the ED			5h 25m	5h 30m	-5m
Patients leaving the ED within four hours of presentation			83.3%	84.0%	-0.7 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	11m	-1m
	90th percentile transfer of care time (minutes)		18m	19m	-1m
	Percent on target		97.8%	97.3%	0.5 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	13 days	14 days	-1 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	49 days	43 days	6 days
		90th percentile	80 days	83 days	-3 days
	Non-urgent	Median	161 days	170 days	-9 days
		90th percentile	336 days	356 days	-20 days
Elective surgery procedures performed on time	All procedures		99.3%	97.9%	1.4 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.2%	100%	-0.8 percentage points
	Non-urgent		99.2%	95.2%	4.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed