

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		945	844	101	12.0%
All ED presentations		4,590	4,367	223	5.1%
Emergency presentations		4,420	4,106	314	7.6%
Triage category	T1: Resuscitation	12	18	-6	-33.3%
	T2: Emergency	555	463	92	19.9%
	T3: Urgent	1,729	1,570	159	10.1%
	T4: Semi-urgent	1,801	1,780	21	1.2%
	T5: Non-urgent	323	275	48	17.5%
Admissions to hospital from EDs		920	898	22	2.4%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		2,712	**		
	All acute episodes	2,372	**		
	Overnight	1,201	**		
	Same-day	1,171	**		
	Non-acute	128	**		
	Mental health	212	**		
Average length of stay (days)	Acute	2.5	**		
	Acute overnight episodes	3.9	**		
	Non-acute	8.3	**		
	Mental health	9.9	**		
Hospital bed days	All bed days	8,985	**		
	Acute	5,827	**		
	Non-acute	1,066	**		
	Mental health	2,092	**		
Babies born in Goulburn Base Hospital and Health Service		69	68	1	1.5%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		357	397	-40	-10.1%
Urgency category	Urgent	56	103	-47	-45.6%
	Semi-urgent	133	95	38	40.0%
	Non-urgent	167	199	-32	-16.1%
Patients on waiting list ready for elective surgery at the end of quarter		745	648	97	15.0%
Urgency category	Urgent	18	15	3	20.0%
	Semi-urgent	83	45	38	84.4%
	Non-urgent	644	588	56	9.5%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	10m	8m	2m
		90th percentile time to treatment	26m	19m	7m
		% started treatment on time	57.4%	68.9%	-11.5 percentage points
	T3: Urgent	Median time to treatment	23m	19m	4m
		90th percentile time to treatment	1h 26m	59m	27m
		% started treatment on time	63%	75.5%	-12.5 percentage points
	T4: Semi-urgent	Median time to treatment	33m	24m	9m
		90th percentile time to treatment	2h 05m	1h 38m	27m
		% started treatment on time	69.8%	76.3%	-6.5 percentage points
	T5: Non-urgent	Median time to treatment	30m	23m	7m
		90th percentile time to treatment	1h 51m	1h 46m	5m
		% started treatment on time	91%	92.5%	-1.5 percentage points
Patients starting treatment on time %			66.7%	76.1%	-9.4 percentage points
Median time to leave the ED			2h 33m	2h 17m	16m
90th percentile time to leave the ED			5h 18m	4h 58m	20m
Patients leaving the ED within four hours of presentation			77.7%	81.4%	-3.7 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	13m	-1m
	90th percentile transfer of care time (minutes)		28m	25m	3m
	Percent on target		90.7%	94.1%	-3.4 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	18 days	14 days	4 days
		90th percentile	(*)	25 days	
	Semi-urgent	Median	51 days	50 days	1 days
		90th percentile	84 days	(*)	
	Non-urgent	Median	300 days	281 days	19 days
		90th percentile	364 days	356 days	8 days
Elective surgery procedures performed on time	All procedures		94.7%	98%	-3.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		97%	98.9%	-1.9 percentage points
	Non-urgent		91%	96.5%	-5.5 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed