

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		6,472	6,803	-331	-4.9%
All ED presentations		30,800	32,463	-1,663	-5.1%
Emergency presentations		29,482	31,499	-2,017	-6.4%
Triage category	T1: Resuscitation	134	176	-42	-23.9%
	T2: Emergency	3,550	3,636	-86	-2.4%
	T3: Urgent	10,479	11,025	-546	-5.0%
	T4: Semi-urgent	12,445	13,628	-1,183	-8.7%
	T5: Non-urgent	2,874	3,034	-160	-5.3%
Admissions to hospital from EDs		7,176	7,687	-511	-6.6%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		19,111	20,590	-1,479	-7.2%
	All acute episodes	17,839	19,452	-1,613	-8.3%
	Acute overnight	8,660	9,684	-1,024	-10.6%
	Same-day	9,179	9,768	-589	-6.0%
	Non-acute	875	786	89	11.3%
	Mental health	397	352	45	12.8%
Average length of stay (days)	Acute	2.6	2.5	0.1	
	Acute overnight	4.2	4.1	0.1	
	Non-acute	8.6	10.3	-1.7	
	Mental health	14.2	14.2	0.0	
Hospital bed days	All bed days	58,916	62,169	-3,253	-5.2%
	Acute	45,784	49,123	-3,339	-6.8%
	Non-acute	7,507	8,061	-554	-6.9%
	Mental health	5,625	4,985	640	12.8%
Babies born in Mid North Coast public hospitals		525	609	-84	-13.8%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		2,743	2,913	-170	-5.8%
Urgency category	Urgent	385	380	5	1.3%
	Semi-urgent	796	740	56	7.6%
	Non-urgent	1,392	1,626	-234	-14.4%
Patients on waiting list ready for elective surgery at the end of quarter		4,514	4,626	-112	-2.4%
Urgency category	Urgent	62	76	-14	-18.4%
	Semi-urgent	515	428	87	20.3%
	Non-urgent	3,937	4,122	-185	-4.5%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	19m	22m	-3m
		% started treatment on time	68.7%	66.8%	1.9 percentage points
	T3: Urgent	Median time to treatment	19m	20m	-1m
		90th percentile time to treatment	57m	1h 07m	-10m
		% started treatment on time	72.5%	68.7%	3.8 percentage points
	T4: Semi-urgent	Median time to treatment	23m	28m	-5m
		90th percentile time to treatment	1h 29m	1h 59m	-30m
		% started treatment on time	80.2%	73.6%	6.6 percentage points
	T5: Non-urgent	Median time to treatment	22m	26m	-4m
		90th percentile time to treatment	1h 33m	2h 08m	-35m
		% started treatment on time	95%	88.4%	6.6 percentage points
Patients starting treatment on time %			77.3%	72.3%	5.0 percentage points
Median time to leave the ED			2h 17m	2h 31m	-14m
90th percentile time to leave the ED			6h 57m	7h 01m	-4m
Patients leaving the ED within four hours of presentation			77.0%	75.6%	1.4 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	13m	-1m
	90th percentile transfer of care time (minutes)		31m	33m	-2m
	Percent on target		88.9%	87.0%	1.9 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	15 days	15 days	0 days
		90th percentile	26 days	27 days	-1 days
	Semi-urgent	Median	51 days	51 days	0 days
		90th percentile	83 days	80 days	3 days
	Non-urgent	Median	259 days	269 days	-10 days
		90th percentile	346 days	344 days	2 days
Elective surgery procedures performed on time	All procedures		98%	98.4%	-0.4 percentage points
	Urgent		99.7%	99.5%	0.2 percentage points
	Semi-urgent		97.9%	98.5%	-0.6 percentage points
	Non-urgent		97.6%	98.2%	-0.6 percentage points

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(n/a) No elective surgeries performed