

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		15,863	16,074	-211	-1.3%
All ED presentations		83,998	85,901	-1,903	-2.2%
Emergency presentations		81,330	82,726	-1,396	-1.7%
Triage category	T1: Resuscitation	350	360	-10	-2.8%
	T2: Emergency	9,843	8,987	856	9.5%
	T3: Urgent	27,704	27,864	-160	-0.6%
	T4: Semi-urgent	35,653	36,827	-1,174	-3.2%
	T5: Non-urgent	7,780	8,688	-908	-10.5%
Admissions to hospital from EDs		15,356	15,353	3	0.0%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		36,496	37,948	-1,452	-3.8%
	All acute episodes	33,619	35,271	-1,652	-4.7%
	Acute overnight	17,001	18,008	-1,007	-5.6%
	Same-day	16,618	17,263	-645	-3.7%
	Non-acute	2,045	1,883	162	8.6%
	Mental health	832	794	38	4.8%
Average length of stay (days)	Acute	2.4	2.5	-0.1	
	Acute overnight	3.9	3.9	0.0	
	Non-acute	12.7	13.1	-0.4	
	Mental health	14.0	11.8	2.2	
Hospital bed days	All bed days	119,784	122,251	-2,467	-2.0%
	Acute	82,142	88,237	-6,095	-6.9%
	Non-acute	25,962	24,679	1,283	5.2%
	Mental health	11,680	9,335	2,345	25.1%
Babies born in District group 1 public hospitals		767	732	35	4.8%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		6,732	6,496	236	3.6%
Urgency category	Urgent	919	976	-57	-5.8%
	Semi-urgent	2,466	2,400	66	2.8%
	Non-urgent	3,141	2,915	226	7.8%
Patients on waiting list ready for elective surgery at the end of quarter		11,132	10,261	871	8.5%
Urgency category	Urgent	136	139	-3	-2.2%
	Semi-urgent	1,483	1,584	-101	-6.4%
	Non-urgent	9,513	8,538	975	11.4%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	23m	22m	1m
		% started treatment on time	66.4%	66.9%	-0.5 percentage points
	T3: Urgent	Median time to treatment	19m	21m	-2m
		90th percentile time to treatment	1h 04m	1h 14m	-10m
		% started treatment on time	72.4%	68.7%	3.7 percentage points
	T4: Semi-urgent	Median time to treatment	23m	26m	-3m
		90th percentile time to treatment	1h 34m	1h 53m	-19m
		% started treatment on time	80.4%	75.8%	4.6 percentage points
	T5: Non-urgent	Median time to treatment	24m	26m	-2m
		90th percentile time to treatment	1h 44m	1h 55m	-11m
		% started treatment on time	92.7%	91.1%	1.6 percentage points
Patients starting treatment on time %			76.7%	73.6%	3.1 percentage points
Median time to leave the ED			2h 28m	2h 38m	-10m
90th percentile time to leave the ED			6h 17m	6h 52m	-35m
Patients leaving the ED within four hours of presentation			77.3%	74.5%	2.8 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		25m	28m	-3m
	Percent on target		93.1%	90.8%	2.3 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	15 days	14 days	1 days
		90th percentile	27 days	27 days	0 days
	Semi-urgent	Median	52 days	49 days	3 days
		90th percentile	83 days	83 days	0 days
	Non-urgent	Median	249 days	269 days	-20 days
		90th percentile	354 days	351 days	3 days
Elective surgery procedures performed on time	All procedures		98.6%	98.2%	0.4 percentage points
	Urgent		99.7%	99.9%	-0.2 percentage points
	Semi-urgent		98.9%	99.3%	-0.4 percentage points
	Non-urgent		98.1%	96.7%	1.4 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed