

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		688	665	23	3.5%
All ED presentations		6,106	5,585	521	9.3%
All emergency presentations		5,974	5,485	489	8.9%
Emergency presentation by triage category	T1: Resuscitation	18	36	-18	-50.0%
	T2: Emergency	448	371	77	20.8%
	T3: Urgent	1,561	1,558	3	0.2%
	T4: Semi-urgent	2,649	2,810	-161	-5.7%
	T5: Non-urgent	1,298	710	588	82.8%
Admissions to hospital from EDs		413	425	-12	-2.8%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	9m	8m	1m	8m
	T2: Emergency 90th percentile time to treatment	23m	21m	2m	25m
	% started treatment on time	66%	67.1%	-1.1 percentage points	65.7%
	Median time to treatment	22m	21m	1m	19m
	T3: Urgent 90th percentile time to treatment	59m	59m	0m	1h 01m
	% started treatment on time	68.5%	69%	-0.5 percentage points	72.0%
	Median time to treatment	32m	28m	4m	26m
	T4: Semi-urgent 90th percentile time to treatment	2h 01m	1h 47m	14m	1h 45m
	% started treatment on time	70.7%	74.1%	-3.4 percentage points	76.8%
	Median time to treatment	38m	33m	5m	23m
	T5: Non-urgent 90th percentile time to treatment	2h 23m	2h 11m	12m	1h 50m
	% started treatment on time	85.5%	88.1%	-2.6 percentage points	91.7%
Patients starting treatment on time %		72.6%	73.7%	-1.1 percentage points	75.9%
Median time to leave the ED		2h 23m	2h 10m	13m	1h 52m
90th percentile time to leave the ED		5h 04m	4h 32m	32m	5h 10m
Patients leaving the ED within four hours of presentation		82.5%	86.7%	-4.2 percentage points	83.5%
Transfer of care	Median transfer of care time (minutes)	9m	9m	0m	10m
	90th percentile transfer of care time (minutes)	16m	15m	1m	24m
	Percent on target	98.6%	99.0%	-0.4 percentage points	94.0%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		245	318	-73	-23.0%
Urgency category	Urgent	23	61	-38	-62.3%
	Semi-urgent	118	165	-47	-28.5%
	Non-urgent	102	86	16	18.6%
Patients on waiting list ready for elective surgery at the end of quarter		303	247	56	22.7%
Urgency category	Urgent	<5	5		
	Semi-urgent	100	87	13	14.9%
	Non-urgent	203	155	48	31.0%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	10 days	12 days	-2 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	43 days	51 days	-8 days	41 days
		90th percentile	71 days	78 days	-7 days	77 days
	Non-urgent	Median	116 days	107 days	9 days	148 days
		90th percentile	293 days	(*)		333 days
Elective surgery procedures performed on time	All procedures		100%	99.7%	0.3 percentage points	99.6%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		100%	99.4%	0.6 percentage points	99.5%
	Non-urgent		100%	100%	0.0 percentage points	99.7%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	1,808	2,214	-406	-18.3%
	Acute	1,781	2,141	-360	-16.8%
	Acute Overnight	704	856	-152	-17.8%
	Acute Same Day	1,077	1,285	-208	-16.2%
	Non-acute	27	73	-46	-63.0%
	Mental health	0	0		
Average length of stay (days)	Acute	1.8	1.6	0.2	
	Acute Overnight	3.1	2.6	0.5	
	Non-acute	6.5	5.1	1.4	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	3,414	3,884	-470	-12.1%
	Acute	3,238	3,509	-271	-7.7%
	Non-acute	176	375	-199	-53.1%
	Mental health	0	0	0	
Babies born in Queanbeyan Hospital and Health Service		134	147	-13	-8.8%

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(n/a) not applicable

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