Healthcare Quarterly, Jul-Sep 2019





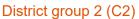
Emergency department a	activity				
		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		688	665	23	3.5%
All ED presentations		6,106	5,585	521	9.3%
All emergency presentations		5,974	5,485	489	8.9%
	T1: Resuscitation	18	36	-18	-50.0%
	T2: Emergency	448	371	77	20.8%
Emergency presentation by triage category	T3: Urgent	1,561	1,558	3	0.2%
triage category	T4: Semi-urgent	2,649	2,810	-161	-5.7%
	T5: Non-urgent	1,298	710	588	82.8%
Admissions to hospital from EDs		413	425	-12	-2.8%

Emergency department performance							
			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results	
		Median time to treatment	9m	8m	1m	8m	
	T2: Emergency	90th percentile time to treatment	23m	21m	2m	25m	
		% started treatment on time	66%	67.1%	-1.1 percentage points	65.7%	
		Median time to treatment	22m	21m	1m	19m	
	T3: Urgent	90th percentile time to treatment	59m	59m	0m	1h 01m	
Time to treatment		% started treatment on time	68.5%	69%	-0.5 percentage points	72.0%	
by triage category	T4: Semi-urgent	Median time to treatment	32m	28m	4m	26m	
		90th percentile time to treatment	2h 01m	1h 47m	14m	1h 45m	
		% started treatment on time	70.7%	74.1%	-3.4 percentage points	76.8%	
	T5: Non-urgent	Median time to treatment	38m	33m	5m	23m	
		90th percentile time to treatment	2h 23m	2h 11m	12m	1h 50m	
		% started treatment on time	85.5%	88.1%	-2.6 percentage points	91.7%	
Patients starting treatment on time %		72.6%	73.7%	-1.1 percentage points	75.9%		
Median time to leav	Median time to leave the ED			2h 10m	13m	1h 52m	
90th percentile time to leave the ED			5h 04m	4h 32m	32m	5h 10m	
Patients leaving the ED within four hours of presentation		82.5%	86.7%	-4.2 percentage points	83.5%		
	Median transfer of	f care time (minutes)	9m	9m	0m	10m	
Transfer of care	90th percentile tra	nsfer of care time (minutes)	16m	15m	1m	24m	
	Percent on target		98.6%	99.0%	-0.4 percentage points	94.0%	

 $^{(\}mbox{\ensuremath{^{\star}}})$ Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Healthcare Quarterly, Jul-Sep 2019

Queanbeyan Hospital and Health Service





Elective surgery a	ctivity				
		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		245	318	-73	-23.0%
	Urgent	23	61	-38	-62.3%
Urgency category	Semi-urgent	118	165	-47	-28.5%
	Non-urgent	102	86	16	18.6%
Patients on waiting list ready for elective surgery at the end of quarter		303	247	56	22.7%
	Urgent	<5	5		
Urgency category	Semi-urgent	100	87	13	14.9%
	Non-urgent	203	155	48	31.0%

Elective surgery performance							
			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	10 days	12 days	-2 days	13 days	
		90th percentile	(*)	(*)		27 days	
	Semi-urgent	Median	43 days	51 days	-8 days	41 days	
		90th percentile	71 days	78 days	-7 days	77 days	
	Non-urgent	Median	116 days	107 days	9 days	148 days	
		90th percentile	293 days	(*)		333 days	
Elective surgery procedures performed on time	All procedures		100%	99.7%	0.3 percentage points	99.6%	
	Urgent		100%	100%	0.0 percentage points	99.8%	
	Semi-urgent		100%	99.4%	0.6 percentage points	99.5%	
	Non-urgent		100%	100%	0.0 percentage points	99.7%	

Admitted patient ac	tivity				
		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
	All episodes	1,808	2,214	-406	-18.3%
	Acute	1,781	2,141	-360	-16.8%
materials.	Acute Overnight	704	856	-152	-17.8%
Episodes	Acute Same Day	1,077	1,285	-208	-16.2%
	Non-acute	27	73	-46	-63.0%
	Mental health	0	0		
Average length of stay	Acute	1.8	1.6	0.2	
(days)	Acute Overnight	3.1	2.6	0.5	
	Non-acute	6.5	5.1	1.4	
	Mental health	n/a	n/a		
	All bed days	3,414	3,884	-470	-12.1%
Hospital bed days	Acute	3,238	3,509	-271	-7.7%
	Non-acute	176	375	-199	-53.1%
	Mental health	0	0	0	
Babies born in Queanbeyan Hospital and Health Service		134	147	-13	-8.8%

^(*) Suppressed due to small numbers and to protect patient privacy

⁽n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes