

Emergency department activity


		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		8,838	8,330	508	6.1%
All ED presentations		50,145	45,687	4,458	9.8%
All emergency presentations		47,292	43,005	4,287	10.0%
Emergency presentation by triage category	T1: Resuscitation	205	228	-23	-10.1%
	T2: Emergency	4,743	4,646	97	2.1%
	T3: Urgent	13,751	12,055	1,696	14.1%
	T4: Semi-urgent	20,384	18,761	1,623	8.7%
	T5: Non-urgent	8,209	7,315	894	12.2%
Admissions to hospital from EDs		9,227	8,497	730	8.6%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Time to treatment by triage category	Median time to treatment	8m	7m	1m	9m
	T2: Emergency 90th percentile time to treatment	24m	21m	3m	29m
	% started treatment on time	69.2%	73.6%	-4.4 percentage points	61.1%
	Median time to treatment	19m	17m	2m	22m
	T3: Urgent 90th percentile time to treatment	1h 06m	54m	12m	1h 23m
	% started treatment on time	70.8%	76.9%	-6.1 percentage points	65.0%
	Median time to treatment	21m	18m	3m	29m
	T4: Semi-urgent 90th percentile time to treatment	1h 41m	1h 15m	26m	1h 57m
	% started treatment on time	79.7%	85.9%	-6.2 percentage points	74.1%
	Median time to treatment	16m	14m	2m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 46m	1h 18m	28m	1h 53m
	% started treatment on time	92.2%	95.3%	-3.1 percentage points	91.4%
Patients starting treatment on time %		78.0%	83.5%	-5.5 percentage points	70.2%
Median time to leave the ED		2h 06m	1h 54m	12m	3h 01m
90th percentile time to leave the ED		6h 33m	6h 12m	21m	8h 06m
Patients leaving the ED within four hours of presentation		78.5%	81.6%	-3.1 percentage points	68.1%
Transfer of care	Median transfer of care time (minutes)	11m	10m	1m	13m
	90th percentile transfer of care time (minutes)	31m	26m	5m	40m
	Percent on target	88.9%	92.3%	-3.4 percentage points	84.4%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		3,067	2,984	83	2.8%
Urgency category	Urgent	504	471	33	7.0%
	Semi-urgent	914	943	-29	-3.1%
	Non-urgent	1,388	1,372	16	1.2%
Patients on waiting list ready for elective surgery at the end of quarter		5,136	4,370	766	17.5%
Urgency category	Urgent	63	55	8	14.5%
	Semi-urgent	652	519	133	25.6%
	Non-urgent	4,421	3,796	625	16.5%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Waiting time (days)	Urgent	Median	15 days	15 days	0 days	11 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	56 days	47 days	9 days	45 days
		90th percentile	88 days	84 days	4 days	84 days
	Non-urgent	Median	300 days	265 days	35 days	241 days
		90th percentile	356 days	354 days	2 days	359 days
Elective surgery procedures performed on time	All procedures		96.5%	99.3%	-2.8 percentage points	96.6%
	Urgent		100%	99.8%	0.2 percentage points	99.9%
	Semi-urgent		93.5%	99.2%	-5.7 percentage points	96.8%
	Non-urgent		97.1%	99.2%	-2.1 percentage points	94.6%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	22,762	21,507	1,255	5.8%
	Acute	21,836	20,581	1,255	6.1%
	Acute Overnight	11,907	11,831	76	0.6%
	Acute Same Day	9,929	8,750	1,179	13.5%
	Non-acute	490	481	9	1.9%
	Mental health	436	445	-9	-2.0%
Average length of stay (days)	Acute	2.6	2.8	-0.2	
	Acute Overnight	4.0	4.1	-0.1	
	Non-acute	16.8	14.8	2.0	
	Mental health	24.7	23.5	1.2	
Hospital bed days	All bed days	76,109	75,135	974	1.3%
	Acute	57,089	57,549	-460	-0.8%
	Non-acute	8,247	7,107	1,140	16.0%
	Mental health	10,773	10,479	294	2.8%
Babies born in Western NSW public hospitals		778	878	-100	-11.4%

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(n/a) not applicable

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