

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		4,830	4,590	240	5.2%
All ED presentations		14,219	13,616	603	4.4%
All emergency presentations		14,098	13,539	559	4.1%
Emergency presentation by triage category	T1: Resuscitation	232	223	9	4.0%
	T2: Emergency	4,553	4,125	428	10.4%
	T3: Urgent	4,451	4,743	-292	-6.2%
	T4: Semi-urgent	3,837	3,672	165	4.5%
	T5: Non-urgent	1,025	776	249	32.1%
Admissions to hospital from EDs		5,510	6,040	-530	-8.8%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	12m	9m	3m	8m
	T2: Emergency 90th percentile time to treatment	41m	25m	16m	29m
	% started treatment on time	42.3%	66.9%	-24.6 percentage points	63.8%
	Median time to treatment	27m	23m	4m	23m
	T3: Urgent 90th percentile time to treatment	2h 09m	1h 28m	41m	1h 27m
	% started treatment on time	56.6%	66.5%	-9.9 percentage points	63.7%
	Median time to treatment	42m	31m	11m	32m
	T4: Semi-urgent 90th percentile time to treatment	2h 19m	1h 54m	25m	2h 03m
	% started treatment on time	67.1%	75.3%	-8.2 percentage points	72.0%
	Median time to treatment	38m	33m	5m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 01m	2h 05m	-4m	2h 02m
	% started treatment on time	89.6%	88.8%	0.8 percentage points	89.6%
Patients starting treatment on time %		56.5%	70.2%	-13.7 percentage points	69.1%
Median time to leave the ED		4h 02m	3h 39m	23m	3h 18m
90th percentile time to leave the ED		18h 32m	12h 23m	369m	8h 47m
Patients leaving the ED within four hours of presentation		49.8%	63.6%	-13.8 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	18m	14m	4m	13m
	90th percentile transfer of care time (minutes)	52m	28m	24m	38m
	Percent on target	74.4%	91.1%	-16.7 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		734	823	-89	-10.8%
Urgency category	Urgent	145	141	4	2.8%
	Semi-urgent	277	335	-58	-17.3%
	Non-urgent	250	298	-48	-16.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,040	731	309	42.3%
Urgency category	Urgent	47	19	28	147.4%
	Semi-urgent	259	189	70	37.0%
	Non-urgent	734	523	211	40.3%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	13 days	13 days	0 days	14 days
		90th percentile	28 days	28 days	0 days	27 days
	Semi-urgent	Median	38 days	37 days	1 days	51 days
		90th percentile	77 days	83 days	-6 days	85 days
	Non-urgent	Median	147 days	146 days	1 days	282 days
		90th percentile	337 days	350 days	-13 days	361 days
Elective surgery procedures performed on time	All procedures		99.7%	100%	-0.3 percentage points	95.2%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		99.6%	100%	-0.4 percentage points	95.3%
	Non-urgent		99.6%	100%	-0.4 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	11,320	11,885	-565	-4.8%
	Acute	10,754	11,279	-525	-4.7%
	Acute Overnight	7,493	7,703	-210	-2.7%
	Acute Same Day	3,261	3,576	-315	-8.8%
	Non-acute	204	241	-37	-15.4%
	Mental health	362	365	-3	-0.8%
Average length of stay (days)	Acute	3.7	3.4	0.3	
	Acute Overnight	4.9	4.6	0.3	
	Non-acute	10.1	10.5	-0.4	
	Mental health	11.1	14.8	-3.7	
Hospital bed days	All bed days	46,282	46,746	-464	-1.0%
	Acute	40,186	38,827	1,359	3.5%
	Non-acute	2,063	2,521	-458	-18.2%
	Mental health	4,033	5,398	-1,365	-25.3%
Babies born in Blacktown Hospital		941	915	26	2.8%

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(n/a) not applicable

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