## Healthcare Quarterly, Jul-Sep 2019





Emergency department a	activity				
		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		4,324	4,484	-160	-3.6%
All ED presentations		18,018	17,429	589	3.4%
All emergency presentations		17,724	17,168	556	3.2%
	T1: Resuscitation	71	43	28	65.1%
	T2: Emergency	1,818	1,768	50	2.8%
Emergency presentation by triage category	T3: Urgent	4,269	4,215	54	1.3%
triage category	T4: Semi-urgent	9,505	8,975	530	5.9%
	T5: Non-urgent	2,061	2,167	-106	-4.9%
Admissions to hospital from EDs		3,680	3,756	-76	-2.0%

Emergency department performance						
			Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
		Median time to treatment	7m	6m	1m	9m
	T2: Emergency	90th percentile time to treatment	20m	14m	6m	29m
		% started treatment on time	80.3%	84.9%	-4.6 percentage points	61.1%
		Median time to treatment	17m	17m	0m	22m
	T3: Urgent	90th percentile time to treatment	50m	45m	5m	1h 23m
Time to treatment		% started treatment on time	78.6%	80.1%	-1.5 percentage points	65.0%
by triage category		Median time to treatment	24m	23m	1m	29m
	T4: Semi-urgent	90th percentile time to treatment	1h 22m	1h 19m	3m	1h 57m
		% started treatment on time	83.4%	85.2%	-1.8 percentage points	74.1%
	T5: Non-urgent	Median time to treatment	30m	29m	1m	24m
		90th percentile time to treatment	1h 29m	1h 41m	-12m	1h 53m
		% started treatment on time	95.4%	93.1%	2.3 percentage points	91.4%
Patients starting treatment on time %		83.3%	84.9%	-1.6 percentage points	70.2%	
Median time to leave the ED		2h 37m	2h 28m	9m	3h 01m	
90th percentile tim	90th percentile time to leave the ED			5h 55m	49m	8h 06m
Patients leaving the ED within four hours of presentation		74.9%	79.1%	-4.2 percentage points	68.1%	
	Median transfer of	f care time (minutes)	10m	6m	4m	13m
Transfer of care	90th percentile tra	nsfer of care time (minutes)	58m	28m	30m	40m
	Percent on target		78.3%	90.6%	-12.3 percentage points	84.4%

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy

## Healthcare Quarterly, Jul-Sep 2019





Elective surgery a	ctivity				
		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		2,362	2,147	215	10.0%
	Urgent	447	481	-34	-7.1%
Urgency category	Semi-urgent	799	692	107	15.5%
	Non-urgent	1,102	956	146	15.3%
Patients on waiting list ready for elective surgery at the end of quarter		3,967	3,356	611	18.2%
	Urgent	61	78	-17	-21.8%
Urgency category	Semi-urgent	549	450	99	22.0%
	Non-urgent	3,357	2,828	529	18.7%

Elective surgery performance							
			Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results	
Waiting time (days)	Urgent	Median	8 days	12 days	-4 days	11 days	
		90th percentile	24 days	27 days	-3 days	26 days	
	Semi-urgent	Median	48 days	43 days	5 days	45 days	
		90th percentile	83 days	82 days	1 days	84 days	
	Non-urgent	Median	287 days	280 days	7 days	241 days	
		90th percentile	358 days	355 days	3 days	359 days	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	96.6%	
	Urgent		100%	100%	0.0 percentage points	99.9%	
	Semi-urgent		99.9%	99.9%	0.0 percentage points	96.8%	
	Non-urgent		100%	100%	0.0 percentage points	94.6%	

Admitted patient ac	tivity				
		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
	All episodes	11,421	11,236	185	1.6%
	Acute	11,187	11,033	154	1.4%
E. C. C. C.	Acute Overnight	6,666	6,641	25	0.4%
Episodes	Acute Same Day	4,521	4,392	129	2.9%
	Non-acute	(*)	(*)		
	Mental health	(*)	(*)		
Average length of stay	Acute	2.9	2.9	0.0	
(days)	Acute Overnight	4.2	4.2	0.0	
	Non-acute	(*)	(*)		
	Mental health	(*)	(*)		
	All bed days	35,269	34,466	803	2.3%
Hospital bed days	Acute	32,494	32,304	190	0.6%
	Non-acute	(*)	(*)		
	Mental health	(*)	(*)		
Babies born in Ungrouped acute - tertiary referral public hospitals		938	942	-4	-0.4%

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy (n/a) not applicable