

## Emergency department activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
All arrivals at ED by ambulance	3,820	3,850	-30	-0.8%	
ED Attendances	16,652	14,549	2,103	14.5%	
Emergency presentations	16,310	14,456	1,854	12.8%	
Emergency presentation by triage category	T1: Resuscitation	55	57	-2	-3.5%
	T2: Emergency	1,679	1,919	-240	-12.5%
	T3: Urgent	5,294	5,741	-447	-7.8%
	T4: Semi-urgent	6,184	5,951	233	3.9%
	T5: Non-urgent	3,098	788	2,310	293.1%
Admissions to hospital from EDs	4,614	4,579	35	0.8%	

## Emergency department performance

	Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	13m	14m	-1m	8m
	T2: Emergency 90th percentile time to treatment	31m	32m	-1m	24m
	% started treatment on time	36.9%	35.2%	1.7 percentage points	67.4%
	Median time to treatment	26m	28m	-2m	20m
	T3: Urgent 90th percentile time to treatment	57m	1h 04m	-7m	1h 11m
	% started treatment on time	62.9%	55.6%	7.3 percentage points	69.6%
	Median time to treatment	32m	32m	0m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 29m	1h 24m	5m	1h 46m
	% started treatment on time	78.6%	79.3%	-0.7 percentage points	76.8%
	Median time to treatment	28m	30m	-2m	22m
	T5: Non-urgent 90th percentile time to treatment	1h 38m	1h 41m	-3m	1h 39m
	% started treatment on time	94.1%	94.5%	-0.4 percentage points	93.6%
Patients starting treatment on time %	71.5%	64.2%	7.3 percentage points	74.9%	
Median time to leave the ED	2h 54m	3h 25m	-31m	3h 02m	
90th percentile time to leave the ED	7h 19m	8h 22m	-63m	7h 58m	
Patients leaving the ED within four hours of presentation	69.8%	64.8%	5.0 percentage points	68.3%	
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	11m
	90th percentile transfer of care time (minutes)	24m	24m	0m	30m
	Percent on target	94.5%	95.0%	-0.5 percentage points	89.6%

Notes: 'ED attendances' includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for <Parameters.Quarter> and provided only for comparison purposes

## Elective surgery activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change
<b>Elective surgery procedures performed</b>	592	552	40	7.2%
<b>Urgency category</b>				
Urgent	64	57	7	12.3%
Semi-urgent	186	162	24	14.8%
Non-urgent	314	312	2	0.6%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	1,671	1,363	308	22.6%
<b>Urgency category</b>				
Urgent	23	20	3	15.0%
Semi-urgent	141	129	12	9.3%
Non-urgent	1,507	1,214	293	24.1%

## Elective surgery performance

		Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	13 days	13 days	0 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	56 days	53 days	3 days	55 days
		90th percentile	92 days	82 days	10 days	89 days
	Non-urgent	Median	289 days	249 days	40 days	294 days
		90th percentile	365 days	352 days	13 days	364 days
<b>Elective surgery procedures performed on time</b>	All procedures	90.8%	98.3%	-7.5 percentage points	93.0%	
	Urgent	98.4%	100%	-1.6 percentage points	99.9%	
	Semi-urgent	89.2%	95.7%	-6.5 percentage points	92.2%	
	Non-urgent	90.1%	99.4%	-9.3 percentage points	90.8%	

## Admitted patient activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
<b>Episodes</b>	All episodes	8,616	8,968	-352	-3.9%
	Acute	7,999	8,355	-356	-4.3%
	Acute Overnight	4,566	4,670	-104	-2.2%
	Acute Same Day	3,433	3,685	-252	-6.8%
	Non-acute	429	418	11	2.6%
	Mental health	188	195	-7	-3.6%
<b>Average length of stay (days)</b>	Acute	2.7	2.6	0.1	
	Acute Overnight	3.9	3.8	0.1	
	Non-acute	10.3	9.9	0.4	
	Mental health	21.5	14.4	7.1	
<b>Hospital bed days</b>	All bed days	29,669	28,485	1,184	4.2%
	Acute	21,198	21,526	-328	-1.5%
	Non-acute	4,424	4,147	277	6.7%
	Mental health	4,047	2,812	1,235	43.9%
<b>Babies born in Sutherland Hospital</b>	297	315	-18	-5.7%	

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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