

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	153,605	173,437	-19,832	-11.4%	
ED Attendances	615,690	754,468	-138,778	-18.4%	
Emergency presentations	594,909	728,960	-134,051	-18.4%	
Emergency presentation by triage category	T1: Resuscitation	5,016	5,253	-237	-4.5%
	T2: Emergency	85,286	96,214	-10,928	-11.4%
	T3: Urgent	203,952	261,018	-57,066	-21.9%
	T4: Semi-urgent	211,708	298,842	-87,134	-29.2%
	T5: Non-urgent	88,947	67,633	21,314	31.5%
Admissions to hospital from EDs	157,145	194,432	-37,287	-19.2%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m
	T2: Emergency 90th percentile time to treatment	21m	28m	-7m
	% started treatment on time	68.5%	62.5%	6.0 percentage points
	Median time to treatment	15m	22m	-7m
	T3: Urgent 90th percentile time to treatment	45m	1h 17m	-32m
	% started treatment on time	80.7%	66.5%	14.2 percentage points
	Median time to treatment	18m	28m	-10m
	T4: Semi-urgent 90th percentile time to treatment	1h 06m	1h 49m	-43m
	% started treatment on time	88.3%	75.5%	12.8 percentage points
T5: Non-urgent	Median time to treatment	11m	24m	-13m
	90th percentile time to treatment	52m	1h 47m	-55m
	% started treatment on time	98.5%	92.4%	6.1 percentage points
Patients starting treatment on time %	84.2%	71.8%	12.4 percentage points	
Median time to leave the ED	2h 27m	2h 53m	-26m	
90th percentile time to leave the ED	6h 42m	7h 35m	-53m	
Patients leaving the ED within four hours of presentation	75.3%	70.6%	4.7 percentage points	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m
	90th percentile transfer of care time (minutes)	24m	34m	-10m
	Percent on target	93.2%	87.6%	5.6 percentage points

Notes: For New South Wales, 49.8% of triage 5 presentations in hospital peer groups A, A1, A2, B, C1 and C2, were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Elective surgery procedures performed	35,807	59,112	-23,305	-39.4%	
Urgency category	Urgent	12,268	12,481	-213	-1.7%
	Semi-urgent	13,810	19,004	-5,194	-27.3%
	Non-urgent	8,107	24,669	-16,562	-67.1%
Patients on waiting list ready for elective surgery at the end of quarter	101,026	84,131	16,895	20.1%	
Urgency category	Urgent	2,175	1,821	354	19.4%
	Semi-urgent	13,688	13,024	664	5.1%
	Non-urgent	85,163	69,286	15,877	22.9%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	
Waiting time (days)	Urgent	Median	10 days	11 days	-1 days
		90th percentile	24 days	26 days	-2 days
	Semi-urgent	Median	50 days	46 days	4 days
		90th percentile	111 days	83 days	28 days
	Non-urgent	Median	301 days	246 days	55 days
		90th percentile	420 days	359 days	61 days
Elective surgery procedures performed on time	All procedures	84.7%	96.4%	-11.7 percentage points	
	Urgent	99.6%	99.9%	-0.3 percentage points	
	Semi-urgent	81.2%	96.7%	-15.5 percentage points	
	Non-urgent	68.2%	94.3%	-26.1 percentage points	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	406,221	486,414	-80,193	-16.5%
	Acute	381,523	457,016	-75,493	-16.5%
	Acute Overnight	197,028	244,303	-47,275	-19.4%
	Acute Same Day	184,495	212,713	-28,218	-13.3%
	Non-acute	14,683	18,124	-3,441	-19.0%
	Mental health	10,015	11,274	-1,259	-11.2%
Average length of stay (days)	Acute	2.8	2.9		
	Acute Overnight	4.6	4.5		
	Non-acute	12.8	12.4		
	Mental health	19.2	16.1		
Hospital bed days	All bed days	1,461,723	1,720,355	-258,632	-15.0%
	Acute	1,081,195	1,315,294	-234,099	-17.8%
	Non-acute	187,971	223,863	-35,892	-16.0%
	Mental health	192,557	181,198	11,359	6.3%
Babies born in NSW public hospitals	17,575	18,345	-770	-4.2%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Apr-Jun 2020 and provided only for comparison purposes