

**Emergency department activity**

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	785	956	-171	-17.9%	
ED Attendances	3,241	4,171	-930	-22.3%	
Emergency presentations	3,139	4,003	-864	-21.6%	
Emergency presentation by triage category	T1: Resuscitation	12	11	1	9.1%
	T2: Emergency	221	165	56	33.9%
	T3: Urgent	738	887	-149	-16.8%
	T4: Semi-urgent	1,776	2,537	-761	-30.0%
	T5: Non-urgent	392	403	-11	-2.7%
Admissions to hospital from EDs	748	831	-83	-10.0%	

**Emergency department performance**

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	13m	11m	2m	8m
		90th percentile time to treatment	45m	44m	1m	21m
		% started treatment on time	44.9%	48.4%	-3.5 percentage points	67.6%
	T3: Urgent	Median time to treatment	24m	28m	-4m	16m
		90th percentile time to treatment	1h 13m	1h 35m	-22m	47m
		% started treatment on time	60.9%	54.8%	6.1 percentage points	80.0%
	T4: Semi-urgent	Median time to treatment	30m	38m	-8m	18m
		90th percentile time to treatment	1h 50m	2h 27m	-37m	1h 15m
		% started treatment on time	75.3%	65.7%	9.6 percentage points	85.9%
	T5: Non-urgent	Median time to treatment	24m	36m	-12m	17m
		90th percentile time to treatment	1h 50m	2h 13m	-23m	1h 14m
		% started treatment on time	93%	87%	6.0 percentage points	96.3%
Patients starting treatment on time %	71.5%	64.3%	7.2 percentage points	82.1%		
Median time to leave the ED	2h 13m	2h 18m	-5m	2h 22m		
90th percentile time to leave the ED	5h 46m	5h 26m	20m	6h 04m		
Patients leaving the ED within four hours of presentation	76.9%	77.2%	-0.3 percentage points	77.7%		
Transfer of care	Median transfer of care time (minutes)	5m	4m**	1m	11m	
	90th percentile transfer of care time (minutes)	22m	31m**	-9m	22m	
	Percent on target	93.7%	88.9%**	4.8 percentage points	94.9%	

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

Notes: For Armidale Hospital, 36% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

### Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>	237	382	-145	-38.0%
<b>Urgency category</b>				
Urgent	50	71	-21	-29.6%
Semi-urgent	121	138	-17	-12.3%
Non-urgent	59	161	-102	-63.4%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	880	707	173	24.5%
<b>Urgency category</b>				
Urgent	17	15	2	13.3%
Semi-urgent	110	113	-3	-2.7%
Non-urgent	753	579	174	30.1%

### Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	18 days	17 days	1 days	14 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	54 days	65 days	-11 days	56 days
		90th percentile	103 days	89 days	14 days	104 days
	Non-urgent	Median	338 days	302 days	36 days	361 days
		90th percentile	(*)	356 days		413 days
<b>Elective surgery procedures performed on time</b>	All procedures	79.6%	99.5%	-19.9 percentage points	77.8%	
	Urgent	100%	100%	0.0 percentage points	99.0%	
	Semi-urgent	82.6%	98.6%	-16.0 percentage points	81.8%	
	Non-urgent	55.9%	100%	-44.1 percentage points	58.3%	

### Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Episodes</b>	All episodes	2,250	2,566	-316	-12.3%
	Acute	2,137	2,446	-309	-12.6%
	Acute Overnight	1,073	1,268	-195	-15.4%
	Acute Same Day	1,064	1,178	-114	-9.7%
	Non-acute	30	36	-6	-16.7%
	Mental health	83	84	-1	-1.2%
<b>Average length of stay (days)</b>	Acute	2.6	2.4		
	Acute Overnight	4.3	3.8		
	Non-acute	12.9	12.4		
	Mental health	6.0	6.3		
<b>Hospital bed days</b>	All bed days	6,518	6,954	-436	-6.3%
	Acute	5,638	5,978	-340	-5.7%
	Non-acute	386	448	-62	-13.8%
	Mental health	494	528	-34	-6.4%
<b>Babies born in Armidale Hospital</b>	61	82	-21	-25.6%	

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(n/a) not applicable

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