

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	2,265	2,419	-154	-6.4%	
ED Attendances	6,739	8,195	-1,456	-17.8%	
Emergency presentations	6,607	8,076	-1,469	-18.2%	
Emergency presentation by triage category	T1: Resuscitation	42	42	0	0.0%
	T2: Emergency	1,161	1,354	-193	-14.3%
	T3: Urgent	2,055	2,559	-504	-19.7%
	T4: Semi-urgent	2,275	2,936	-661	-22.5%
	T5: Non-urgent	1,074	1,185	-111	-9.4%
Admissions to hospital from EDs	1,686	1,832	-146	-8.0%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	15m	26m	-11m	20m
	% started treatment on time	85.9%	77.9%	8.0 percentage points	72.2%
	Median time to treatment	17m	23m	-6m	15m
	T3: Urgent 90th percentile time to treatment	56m	2h 09m	-73m	46m
	% started treatment on time	82.6%	66.2%	16.4 percentage points	80.6%
	Median time to treatment	20m	41m	-21m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 19m	2h 41m	-82m	1h 06m
	% started treatment on time	86.3%	66.1%	20.2 percentage points	88.0%
	Median time to treatment	19m	40m	-21m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 26m	2h 20m	-54m	46m
	% started treatment on time	96.4%	86.9%	9.5 percentage points	99.1%
Patients starting treatment on time %	86.7%	71.2%	15.5 percentage points	85.7%	
Median time to leave the ED	2h 54m	3h 13m	-19m	2h 28m	
90th percentile time to leave the ED	6h 21m	6h 50m	-29m	6h 53m	
Patients leaving the ED within four hours of presentation	71.1%	66.0%	5.1 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	4m	5m	-1m	10m
	90th percentile transfer of care time (minutes)	20m	27m	-7m	24m
	Percent on target	94.5%	90.8%	3.7 percentage points	93.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	209	625	-416	-66.6%
Urgency category				
Urgent	85	96	-11	-11.5%
Semi-urgent	77	174	-97	-55.7%
Non-urgent	43	331	-288	-87.0%
Patients on waiting list ready for elective surgery at the end of quarter	1,781	1,350	431	31.9%
Urgency category				
Urgent	24	28	-4	-14.3%
Semi-urgent	249	161	88	54.7%
Non-urgent	1,508	1,161	347	29.9%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	20 days	20 days	0 days	13 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	76 days	46 days	30 days	53 days
		90th percentile	(*)	78 days		116 days
	Non-urgent	Median	375 days	248 days	127 days	332 days
		90th percentile	(*)	352 days		424 days
Elective surgery procedures performed on time	All procedures	76.6%	100%	-23.4 percentage points	81.4%	
	Urgent	100%	100%	0.0 percentage points	99.3%	
	Semi-urgent	66.2%	100%	-33.8 percentage points	77.9%	
	Non-urgent	48.8%	100%	-51.2 percentage points	62.7%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	4,602	5,519	-917	-16.6%
	Acute	4,405	5,335	-930	-17.4%
	Acute Overnight	2,058	2,407	-349	-14.5%
	Acute Same Day	2,347	2,928	-581	-19.8%
	Non-acute	111	87	24	27.6%
	Mental health	86	97	-11	-11.3%
Average length of stay (days)	Acute	2.5	2.3		
	Acute Overnight	4.2	4.0		
	Non-acute	4.0	5.1		
	Mental health	10.0	7.4		
Hospital bed days	All bed days	12,297	13,614	-1,317	-9.7%
	Acute	10,987	12,448	-1,461	-11.7%
	Non-acute	448	444	4	0.9%
	Mental health	862	722	140	19.4%
Babies born in Manning Hospital	146	145	1	0.7%	

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(n/a) not applicable

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