

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	492	533	-41	-7.7%	
ED Attendances	3,325	3,346	-21	-0.6%	
Emergency presentations	3,247	3,268	-21	-0.6%	
Emergency presentation by triage category	T1: Resuscitation	16	13	3	23.1%
	T2: Emergency	399	358	41	11.5%
	T3: Urgent	781	1,025	-244	-23.8%
	T4: Semi-urgent	1,094	1,396	-302	-21.6%
	T5: Non-urgent	957	476	481	101.1%
Admissions to hospital from EDs	184	215	-31	-14.4%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	19m	27m	-8m	22m
	% started treatment on time	76.2%	70.1%	6.1 percentage points	68.5%
	Median time to treatment	18m	24m	-6m	16m
	T3: Urgent 90th percentile time to treatment	44m	1h 10m	-26m	46m
	% started treatment on time	80.2%	61.8%	18.4 percentage points	79.0%
	Median time to treatment	26m	31m	-5m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 05m	1h 30m	-25m	1h 14m
	% started treatment on time	88.1%	76.2%	11.9 percentage points	86.0%
	Median time to treatment	22m	35m	-13m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 04m	1h 31m	-27m	1h 11m
	% started treatment on time	98%	95.9%	2.1 percentage points	97.0%
Patients starting treatment on time %	87.6%	73.6%	14.0 percentage points	83.4%	
Median time to leave the ED	1h 24m	1h 53m	-29m	1h 40m	
90th percentile time to leave the ED	4h 37m	6h 00m	-83m	4h 54m	
Patients leaving the ED within four hours of presentation	87.5%	79.3%	8.2 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	11m	14m	-3m	9m
	90th percentile transfer of care time (minutes)	26m	30m	-4m	21m
	Percent on target	93.3%	88.9%	4.4 percentage points	95.6%

Notes: For Milton Ulladulla Hospital, 61.7% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

### Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>	11	12	-1	-8.3%
<b>Urgency category</b>	Urgent	<5		
	Semi-urgent	<5		
	Non-urgent	11	11	0
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	14	12	2	16.7%
<b>Urgency category</b>	Urgent	0	0	
	Semi-urgent	<5	0	
	Non-urgent	14	12	2

### Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	(n/a)	(*)	10 days
		90th percentile	(n/a)	(*)	26 days
	Semi-urgent	Median	(*)	(*)	42 days
		90th percentile	(*)	(*)	104 days
	Non-urgent	Median	133 days	(*)	232 days
		90th percentile	(*)	(*)	410 days
<b>Elective surgery procedures performed on time</b>	All procedures	90.9%	100%	-9.1 percentage points	87.8%
	Urgent	(n/a)	(*)		99.8%
	Semi-urgent	(*)	(*)		86.1%
	Non-urgent	90%	(*)		82.0%

### Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Episodes</b>	All episodes	771	592	179	30.2%
	Acute	740	562	178	31.7%
	Acute Overnight	259	281	-22	-7.8%
	Acute Same Day	481	281	200	71.2%
	Non-acute	31	30	1	3.3%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.6	3.9		
	Acute Overnight	5.5	6.9		
	Non-acute	6.6	10.2		
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	2,104	2,517	-413	-16.4%
	Acute	1,898	2,210	-312	-14.1%
	Non-acute	206	307	-101	-32.9%
	Mental health	0	0	0	
<b>Babies born in Milton Ulladulla Hospital</b>	<5	<5			

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(n/a) not applicable

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