

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	2,313	2,299	14	0.6%	
ED Attendances	8,547	9,805	-1,258	-12.8%	
Emergency presentations	8,112	9,346	-1,234	-13.2%	
Emergency presentation by triage category	T1: Resuscitation	38	47	-9	-19.1%
	T2: Emergency	1,073	1,070	3	0.3%
	T3: Urgent	2,913	3,240	-327	-10.1%
	T4: Semi-urgent	3,376	4,168	-792	-19.0%
	T5: Non-urgent	712	821	-109	-13.3%
Admissions to hospital from EDs	3,680	3,567	113	3.2%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	11m	15m	-4m	20m
	% started treatment on time	87.9%	77.9%	10.0 percentage points	72.2%
	Median time to treatment	17m	24m	-7m	15m
	T3: Urgent 90th percentile time to treatment	56m	1h 18m	-22m	46m
	% started treatment on time	77.4%	62.6%	14.8 percentage points	80.6%
	Median time to treatment	22m	37m	-15m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 23m	1h 56m	-33m	1h 06m
	% started treatment on time	81.7%	67.4%	14.3 percentage points	88.0%
	Median time to treatment	22m	35m	-13m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 26m	1h 59m	-33m	46m
	% started treatment on time	96.6%	90.4%	6.2 percentage points	99.1%
Patients starting treatment on time %	82.2%	68.9%	13.3 percentage points	85.7%	
Median time to leave the ED	2h 45m	2h 51m	-6m	2h 28m	
90th percentile time to leave the ED	8h 29m	8h 32m	-3m	6h 53m	
Patients leaving the ED within four hours of presentation	69.3%	67.1%	2.2 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	10m	12m	-2m	10m
	90th percentile transfer of care time (minutes)	26m	35m	-9m	24m
	Percent on target	92.3%	86.7%	5.6 percentage points	93.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

## Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>	863	1,235	-372	-30.1%
<b>Urgency category</b>				
Urgent	374	387	-13	-3.4%
Semi-urgent	333	346	-13	-3.8%
Non-urgent	111	382	-271	-70.9%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	2,135	1,956	179	9.2%
<b>Urgency category</b>				
Urgent	70	49	21	42.9%
Semi-urgent	471	238	233	97.9%
Non-urgent	1,594	1,669	-75	-4.5%

## Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	9 days	8 days	1 days	13 days
		90th percentile	24 days	27 days	-3 days	26 days
	Semi-urgent	Median	57 days	63 days	-6 days	53 days
		90th percentile	125 days	86 days	39 days	116 days
	Non-urgent	Median	396 days	324 days	72 days	332 days
		90th percentile	439 days	399 days	40 days	424 days
<b>Elective surgery procedures performed on time</b>	All procedures	78.7%	91.5%	-12.8 percentage points	81.4%	
	Urgent	98.7%	100%	-1.3 percentage points	99.3%	
	Semi-urgent	69.4%	96%	-26.6 percentage points	77.9%	
	Non-urgent	39.6%	78.8%	-39.2 percentage points	62.7%	

## Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Episodes</b>	All episodes	7,711	7,981	-270	-3.4%
	Acute	7,454	7,692	-238	-3.1%
	Acute Overnight	3,901	4,162	-261	-6.3%
	Acute Same Day	3,553	3,530	23	0.7%
	Non-acute	75	108	-33	-30.6%
	Mental health	182	181	1	0.6%
<b>Average length of stay (days)</b>	Acute	2.7	2.8		
	Acute Overnight	4.2	4.3		
	Non-acute	9.4	8.8		
	Mental health	17.3	12.0		
<b>Hospital bed days</b>	All bed days	23,827	24,539	-712	-2.9%
	Acute	19,966	21,407	-1,441	-6.7%
	Non-acute	705	955	-250	-26.2%
	Mental health	3,156	2,177	979	45.0%
<b>Babies born in Lismore Base Hospital</b>	291	326	-35	-10.7%	

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(n/a) not applicable

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