

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	4,090	4,587	-497	-10.8%	
ED Attendances	21,590	29,209	-7,619	-26.1%	
Emergency presentations	20,547	27,708	-7,161	-25.8%	
Emergency presentation by triage category	T1: Resuscitation	80	124	-44	-35.5%
	T2: Emergency	2,410	2,541	-131	-5.2%
	T3: Urgent	6,793	8,376	-1,583	-18.9%
	T4: Semi-urgent	8,056	11,731	-3,675	-31.3%
	T5: Non-urgent	3,208	4,936	-1,728	-35.0%
Admissions to hospital from EDs	3,493	4,186	-693	-16.6%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	19m	21m	-2m	21m
	% started treatment on time	69.9%	69.3%	0.6 percentage points	68.5%
	Median time to treatment	16m	19m	-3m	15m
	T3: Urgent 90th percentile time to treatment	46m	1h 00m	-14m	45m
	% started treatment on time	79.5%	72.2%	7.3 percentage points	80.7%
	Median time to treatment	19m	27m	-8m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 12m	1h 41m	-29m	1h 06m
	% started treatment on time	86.4%	77.1%	9.3 percentage points	88.3%
T5: Non-urgent	Median time to treatment	16m	26m	-10m	11m
	90th percentile time to treatment	1h 04m	1h 50m	-46m	52m
	% started treatment on time	97.8%	91.9%	5.9 percentage points	98.5%
Patients starting treatment on time %	83.7%	77.2%	6.5 percentage points	84.2%	
Median time to leave the ED	1h 58m	2h 02m	-4m	2h 27m	
90th percentile time to leave the ED	4h 51m	4h 59m	-8m	6h 42m	
Patients leaving the ED within four hours of presentation	84.6%	83.8%	0.8 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	11m
	90th percentile transfer of care time (minutes)	21m	22m	-1m	24m
	Percent on target	95.2%	94.2%	1.0 percentage points	93.2%

Notes: For Southern New South Wales LHD, 1.8% of triage 5 presentations in hospital peer groups A, A1, A2, B, C1 and C2, were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		784	1,506	-722	-47.9%
Urgency category	Urgent	282	202	80	39.6%
	Semi-urgent	336	470	-134	-28.5%
	Non-urgent	152	811	-659	-81.3%
Patients on waiting list ready for elective surgery at the end of quarter		2,626	2,303	323	14.0%
Urgency category	Urgent	48	33	15	45.5%
	Semi-urgent	331	259	72	27.8%
	Non-urgent	2,247	2,011	236	11.7%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results
Waiting time (days)	Urgent	Median	12 days	14 days	-2 days	10 days
		90th percentile	27 days	27 days	0 days	24 days
	Semi-urgent	Median	44 days	43 days	1 days	50 days
		90th percentile	91 days	77 days	14 days	111 days
	Non-urgent	Median	187 days	141 days	46 days	301 days
		90th percentile	409 days	369 days	40 days	420 days
Elective surgery procedures performed on time	All procedures		91.3%	94.1%	-2.8 percentage points	84.7%
	Urgent		100%	100%	0.0 percentage points	99.6%
	Semi-urgent		89.9%	99.6%	-9.7 percentage points	81.2%
	Non-urgent		78.1%	89.4%	-11.3 percentage points	68.2%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	10,458	12,826	-2,368	-18.5%
	Acute	9,652	11,973	-2,321	-19.4%
	Acute Overnight	4,723	5,779	-1,056	-18.3%
	Acute Same Day	4,929	6,194	-1,265	-20.4%
	Non-acute	482	559	-77	-13.8%
	Mental health	324	294	30	10.2%
Average length of stay (days)	Acute	2.2	2.3		
	Acute Overnight	3.5	3.7		
	Non-acute	11.9	12.6		
	Mental health	14.9	18.2		
Hospital bed days	All bed days	32,191	39,757	-7,566	-19.0%
	Acute	21,657	27,371	-5,714	-20.9%
	Non-acute	5,712	7,039	-1,327	-18.9%
	Mental health	4,822	5,347	-525	-9.8%
Babies born in Southern NSW public hospitals		409	381	28	7.3%

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(n/a) not applicable

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