

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,000	1,249	-249	-19.9%	
ED Attendances	3,756	5,049	-1,293	-25.6%	
Emergency presentations	3,712	4,959	-1,247	-25.1%	
Emergency presentation by triage category	T1: Resuscitation	34	21	13	61.9%
	T2: Emergency	458	482	-24	-5.0%
	T3: Urgent	1,422	2,157	-735	-34.1%
	T4: Semi-urgent	1,482	2,015	-533	-26.5%
	T5: Non-urgent	316	284	32	11.3%
Admissions to hospital from EDs	655	847	-192	-22.7%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	14m	-5m	8m
	T2: Emergency 90th percentile time to treatment	25m	38m	-13m	21m
	% started treatment on time	58.6%	39.7%	18.9 percentage points	67.6%
	Median time to treatment	15m	25m	-10m	16m
	T3: Urgent 90th percentile time to treatment	40m	1h 34m	-54m	47m
	% started treatment on time	81.3%	59.5%	21.8 percentage points	80.0%
	Median time to treatment	17m	30m	-13m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 12m	2h 29m	-77m	1h 15m
	% started treatment on time	86.9%	70.5%	16.4 percentage points	85.9%
	Median time to treatment	16m	24m	-8m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 05m	2h 14m	-69m	1h 14m
	% started treatment on time	97.3%	87.9%	9.4 percentage points	96.3%
Patients starting treatment on time %	81.2%	62.9%	18.3 percentage points	82.1%	
Median time to leave the ED	2h 19m	2h 49m	-30m	2h 22m	
90th percentile time to leave the ED	5h 15m	6h 18m	-63m	6h 04m	
Patients leaving the ED within four hours of presentation	80.2%	71.5%	8.7 percentage points	77.7%	
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m	11m
	90th percentile transfer of care time (minutes)	23m	27m	-4m	22m
	Percent on target	95.1%	92.5%	2.6 percentage points	94.9%

Notes: For Bowral and District Hospital, 33.2% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		273	429	-156	-36.4%
Urgency category	Urgent	70	62	8	12.9%
	Semi-urgent	79	111	-32	-28.8%
	Non-urgent	119	244	-125	-51.2%
Patients on waiting list ready for elective surgery at the end of quarter		1,014	959	55	5.7%
Urgency category	Urgent	10	12	-2	-16.7%
	Semi-urgent	55	78	-23	-29.5%
	Non-urgent	949	869	80	9.2%

Elective surgery performance


			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	15 days	19 days	-4 days	14 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	75 days	36 days	39 days	56 days
		90th percentile	(*)	70 days		104 days
	Non-urgent	Median	392 days	337 days	55 days	361 days
		90th percentile	462 days	359 days	103 days	413 days
Elective surgery procedures performed on time	All procedures		63.8%	99.8%	-36.0 percentage points	77.8%
	Urgent		100%	100%	0.0 percentage points	99.0%
	Semi-urgent		68.4%	100%	-31.6 percentage points	81.8%
	Non-urgent		39.5%	99.6%	-60.1 percentage points	58.3%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	1,571	1,971	-400	-20.3%
	Acute	1,537	1,955	-418	-21.4%
	Acute Overnight	938	1,178	-240	-20.4%
	Acute Same Day	599	777	-178	-22.9%
	Non-acute	34	16	18	112.5%
	Mental health	0	0		
Average length of stay (days)	Acute	2.5	2.4		
	Acute Overnight	3.5	3.3		
	Non-acute	12.6	21.1		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	4,301	5,028	-727	-14.5%
	Acute	3,873	4,690	-817	-17.4%
	Non-acute	428	338	90	26.6%
	Mental health	0	0	0	
Babies born in Bowral and District Hospital		111	106	5	4.7%

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(n/a) not applicable

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