

Emergency department activity

| | Apr-Jun 2020 | Apr-Jun 2019 | Difference | % change | |
|---|-------------------|--------------|------------|----------|--------|
| All arrivals at ED by ambulance | 1,737 | 2,393 | -656 | -27.4% | |
| ED Attendances | 7,979 | 11,725 | -3,746 | -31.9% | |
| Emergency presentations | 7,962 | 11,696 | -3,734 | -31.9% | |
| Emergency presentation by triage category | T1: Resuscitation | 75 | 38 | 37 | 97.4% |
| | T2: Emergency | 765 | 1,055 | -290 | -27.5% |
| | T3: Urgent | 2,961 | 4,481 | -1,520 | -33.9% |
| | T4: Semi-urgent | 3,533 | 5,527 | -1,994 | -36.1% |
| | T5: Non-urgent | 628 | 595 | 33 | 5.5% |
| Admissions to hospital from EDs | 1,525 | 2,958 | -1,433 | -48.4% | |

Emergency department performance

| | Apr-Jun 2020 | Apr-Jun 2019 | Difference | Peer group results | |
|---|---|--------------|------------------------|------------------------|--------|
| Time to treatment by triage category | Median time to treatment | 8m | 9m | -1m | 8m |
| | T2: Emergency 90th percentile time to treatment | 16m | 20m | -4m | 20m |
| | % started treatment on time | 72.4% | 61.9% | 10.5 percentage points | 72.2% |
| | Median time to treatment | 14m | 20m | -6m | 15m |
| | T3: Urgent 90th percentile time to treatment | 37m | 1h 06m | -29m | 46m |
| | % started treatment on time | 85% | 71% | 14.0 percentage points | 80.6% |
| | Median time to treatment | 16m | 24m | -8m | 18m |
| | T4: Semi-urgent 90th percentile time to treatment | 55m | 1h 36m | -41m | 1h 06m |
| | % started treatment on time | 92% | 78.5% | 13.5 percentage points | 88.0% |
| | Median time to treatment | 14m | 20m | -6m | 10m |
| | T5: Non-urgent 90th percentile time to treatment | 58m | 1h 26m | -28m | 46m |
| | % started treatment on time | 98.7% | 95.9% | 2.8 percentage points | 99.1% |
| Patients starting treatment on time % | 87.9% | 74.7% | 13.2 percentage points | 85.7% | |
| Median time to leave the ED | 2h 43m | 2h 56m | -13m | 2h 28m | |
| 90th percentile time to leave the ED | 6h 00m | 5h 52m | 8m | 6h 53m | |
| Patients leaving the ED within four hours of presentation | 80.2% | 79.2% | 1.0 percentage points | 75.0% | |
| Transfer of care | Median transfer of care time (minutes) | 10m | 12m | -2m | 10m |
| | 90th percentile transfer of care time (minutes) | 19m | 25m | -6m | 24m |
| | Percent on target | 97.8% | 94.1% | 3.7 percentage points | 93.2% |

Notes: For Canterbury Hospital, 37.4% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

| | Apr-Jun 2020 | Apr-Jun 2019 | Difference | % change |
|--|--------------|--------------|------------|----------|
| Elective surgery procedures performed | 365 | 773 | -408 | -52.8% |
| Urgency category | | | | |
| Urgent | 66 | 119 | -53 | -44.5% |
| Semi-urgent | 95 | 248 | -153 | -61.7% |
| Non-urgent | 170 | 356 | -186 | -52.2% |
| Patients on waiting list ready for elective surgery at the end of quarter | 1,326 | 1,122 | 204 | 18.2% |
| Urgency category | | | | |
| Urgent | 7 | 14 | -7 | -50.0% |
| Semi-urgent | 167 | 177 | -10 | -5.6% |
| Non-urgent | 1,152 | 931 | 221 | 23.7% |

Elective surgery performance


| | | Apr-Jun 2020 | Apr-Jun 2019 | Difference | Peer group results | |
|--|----------------|-----------------|--------------|------------------------|--------------------|----------|
| Waiting time (days) | Urgent | Median | 7 days | 14 days | -7 days | 13 days |
| | | 90th percentile | (*) | 28 days | | 26 days |
| | Semi-urgent | Median | 54 days | 60 days | -6 days | 53 days |
| | | 90th percentile | (*) | 84 days | | 116 days |
| | Non-urgent | Median | 231 days | 220 days | 11 days | 332 days |
| | | 90th percentile | 337 days | 329 days | 8 days | 424 days |
| Elective surgery procedures performed on time | All procedures | 99.7% | 100% | -0.3 percentage points | 81.4% | |
| | Urgent | 100% | 100% | 0.0 percentage points | 99.3% | |
| | Semi-urgent | 100% | 100% | 0.0 percentage points | 77.9% | |
| | Non-urgent | 99.4% | 100% | -0.6 percentage points | 62.7% | |

Admitted patient activity

| | Apr-Jun 2020 | Apr-Jun 2019 | Difference | % change | |
|---|-----------------|--------------|------------|----------|--------|
| Episodes | All episodes | 3,179 | 5,459 | -2,280 | -41.8% |
| | Acute | 3,080 | 5,370 | -2,290 | -42.6% |
| | Acute Overnight | 2,385 | 3,572 | -1,187 | -33.2% |
| | Acute Same Day | 695 | 1,798 | -1,103 | -61.3% |
| | Non-acute | 99 | 89 | 10 | 11.2% |
| | Mental health | 0 | 0 | | |
| Average length of stay (days) | Acute | 3.0 | 2.6 | | |
| | Acute Overnight | 3.6 | 3.3 | | |
| | Non-acute | 12.2 | 13.3 | | |
| | Mental health | n/a | n/a | | |
| Hospital bed days | All bed days | 10,380 | 14,883 | -4,503 | -30.3% |
| | Acute | 9,169 | 13,700 | -4,531 | -33.1% |
| | Non-acute | 1,211 | 1,183 | 28 | 2.4% |
| | Mental health | 0 | 0 | 0 | |
| Babies born in Canterbury Hospital | 360 | 397 | -37 | -9.3% | |

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(n/a) not applicable

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