

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	12,616	14,331	-1,715	-12.0%	
ED Attendances	40,889	50,824	-9,935	-19.5%	
Emergency presentations	40,464	50,278	-9,814	-19.5%	
Emergency presentation by triage category	T1: Resuscitation	728	662	66	10.0%
	T2: Emergency	11,603	12,719	-1,116	-8.8%
	T3: Urgent	13,940	17,995	-4,055	-22.5%
	T4: Semi-urgent	10,848	15,316	-4,468	-29.2%
	T5: Non-urgent	3,345	3,586	-241	-6.7%
Admissions to hospital from EDs	12,679	16,916	-4,237	-25.0%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	10m	10m	0m	8m
	T2: Emergency 90th percentile time to treatment	23m	30m	-7m	21m
	% started treatment on time	58%	55.6%	2.4 percentage points	68.5%
	Median time to treatment	19m	27m	-8m	15m
	T3: Urgent 90th percentile time to treatment	48m	1h 44m	-56m	45m
	% started treatment on time	76.9%	59.4%	17.5 percentage points	80.7%
	Median time to treatment	23m	43m	-20m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 10m	2h 18m	-68m	1h 06m
	% started treatment on time	86.5%	65.6%	20.9 percentage points	88.3%
	Median time to treatment	20m	40m	-20m	11m
	T5: Non-urgent 90th percentile time to treatment	1h 11m	2h 15m	-64m	52m
	% started treatment on time	97.3%	86.7%	10.6 percentage points	98.5%
Patients starting treatment on time %	75.2%	62.0%	13.2 percentage points	84.2%	
Median time to leave the ED	3h 21m	3h 33m	-12m	2h 27m	
90th percentile time to leave the ED	11h 05m	12h 01m	-56m	6h 42m	
Patients leaving the ED within four hours of presentation	63.0%	63.1%	-0.1 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	13m	15m	-2m	11m
	90th percentile transfer of care time (minutes)	27m	34m	-7m	24m
	Percent on target	92.2%	86.4%	5.8 percentage points	93.2%

Notes: For Western Sydney LHD, 28.4% of triage 5 presentations in hospital peer groups A, A1, A2, B, C1 and C2, were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	3,335	5,018	-1,683	-33.5%
Urgency category				
Urgent	1,342	1,106	236	21.3%
Semi-urgent	1,354	1,657	-303	-18.3%
Non-urgent	539	2,028	-1,489	-73.4%
Patients on waiting list ready for elective surgery at the end of quarter	8,337	6,915	1,422	20.6%
Urgency category				
Urgent	237	165	72	43.6%
Semi-urgent	1,245	1,168	77	6.6%
Non-urgent	6,855	5,582	1,273	22.8%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	9 days	10 days	-1 days	10 days
		90th percentile	25 days	26 days	-1 days	24 days
	Semi-urgent	Median	64 days	43 days	21 days	50 days
		90th percentile	120 days	79 days	41 days	111 days
	Non-urgent	Median	383 days	234 days	149 days	301 days
		90th percentile	446 days	351 days	95 days	420 days
Elective surgery procedures performed on time	All procedures	78.6%	98.9%	-20.3 percentage points	84.7%	
	Urgent	99.6%	100%	-0.4 percentage points	99.6%	
	Semi-urgent	74.4%	99.6%	-25.2 percentage points	81.2%	
	Non-urgent	36.9%	97.6%	-60.7 percentage points	68.2%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	38,876	45,752	-6,876	-15.0%
	Acute	36,944	43,606	-6,662	-15.3%
	Acute Overnight	18,260	22,360	-4,100	-18.3%
	Acute Same Day	18,684	21,246	-2,562	-12.1%
	Non-acute	869	1,103	-234	-21.2%
	Mental health	1,063	1,043	20	1.9%
Average length of stay (days)	Acute	2.9	3.0		
	Acute Overnight	4.9	4.9		
	Non-acute	16.7	14.4		
	Mental health	22.6	19.5		
Hospital bed days	All bed days	146,071	166,174	-20,103	-12.1%
	Acute	107,536	129,895	-22,359	-17.2%
	Non-acute	14,513	15,928	-1,415	-8.9%
	Mental health	24,022	20,351	3,671	18.0%
Babies born in Western Sydney public hospitals	2,654	2,636	18	0.7%	

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(n/a) not applicable

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