

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	489	556	-67	-12.1%	
ED Attendances	1,926	2,463	-537	-21.8%	
Emergency presentations	1,781	2,324	-543	-23.4%	
Emergency presentation by triage category	T1: Resuscitation	8	12	-4	-33.3%
	T2: Emergency	213	190	23	12.1%
	T3: Urgent	552	636	-84	-13.2%
	T4: Semi-urgent	866	1,332	-466	-35.0%
	T5: Non-urgent	142	154	-12	-7.8%
Admissions to hospital from EDs	220	324	-104	-32.1%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	4m	1m	8m
	T2: Emergency 90th percentile time to treatment	18m	20m	-2m	22m
	% started treatment on time	84.4%	86.2%	-1.8 percentage points	69.3%
	Median time to treatment	10m	14m	-4m	16m
	T3: Urgent 90th percentile time to treatment	43m	1h 05m	-22m	50m
	% started treatment on time	84.1%	79.2%	4.9 percentage points	77.6%
	Median time to treatment	16m	28m	-12m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 05m	1h 45m	-40m	1h 23m
	% started treatment on time	89%	76.7%	12.3 percentage points	83.0%
	Median time to treatment	10m	35m	-25m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 00m	2h 10m	-70m	1h 18m
	% started treatment on time	92.8%	86.4%	6.4 percentage points	95.9%
Patients starting treatment on time %	87.1%	78.9%	8.2 percentage points	81.8%	
Median time to leave the ED	1h 38m	1h 45m	-7m	1h 46m	
90th percentile time to leave the ED	4h 27m	4h 47m	-20m	5h 06m	
Patients leaving the ED within four hours of presentation	86.9%	84.9%	2.0 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	4m	4m**	0m	9m
	90th percentile transfer of care time (minutes)	15m	19m**	-4m	22m
	Percent on target	99.8%	96.4%**	3.4 percentage points	95.5%

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	47	59	-12	-20.3%
Urgency category				
Urgent	8	7	1	14.3%
Semi-urgent	12	27	-15	-55.6%
Non-urgent	27	25	2	8.0%
Patients on waiting list ready for elective surgery at the end of quarter	81	111	-30	-27.0%
Urgency category				
Urgent	<5	<5		
Semi-urgent	8	<5		
Non-urgent	73	111	-38	-34.2%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	17 days	38 days	-21 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	281 days	315 days	-34 days	257 days
		90th percentile	(*)	(*)		437 days
Elective surgery procedures performed on time	All procedures	97.9%	100%	-2.1 percentage points	83.5%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	89.0%	
	Non-urgent	96.3%	100%	-3.7 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	989	1,187	-198	-16.7%
	Acute	976	1,164	-188	-16.2%
	Acute Overnight	363	539	-176	-32.7%
	Acute Same Day	613	625	-12	-1.9%
	Non-acute	(*)	23		
	Mental health	(*)	0		
Average length of stay (days)	Acute	2.2	2.3	-0.1	
	Acute Overnight	4.2	3.8	0.4	
	Non-acute	(*)	6.4		
	Mental health	(*)	n/a		
Hospital bed days	All bed days	2,267	2,819	-552	-19.6%
	Acute	2,143	2,671	-528	-19.8%
	Non-acute	(*)	148		-100.0%
	Mental health	(*)	0		

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(n/a) not applicable

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