

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,408	2,549	-141	-5.5%	
ED Attendances	10,173	12,180	-2,007	-16.5%	
Emergency presentations	9,901	11,744	-1,843	-15.7%	
Emergency presentation by triage category	T1: Resuscitation	45	51	-6	-11.8%
	T2: Emergency	1,137	1,143	-6	-0.5%
	T3: Urgent	2,690	3,048	-358	-11.7%
	T4: Semi-urgent	4,579	6,026	-1,447	-24.0%
	T5: Non-urgent	1,450	1,476	-26	-1.8%
Admissions to hospital from EDs	2,930	3,342	-412	-12.3%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	36m	43m	-7m	21m
	% started treatment on time	66%	61.3%	4.7 percentage points	70.9%
	Median time to treatment	23m	26m	-3m	18m
	T3: Urgent 90th percentile time to treatment	1h 21m	1h 45m	-24m	58m
	% started treatment on time	63.8%	56.6%	7.2 percentage points	74.9%
	Median time to treatment	38m	45m	-7m	23m
	T4: Semi-urgent 90th percentile time to treatment	2h 00m	2h 37m	-37m	1h 26m
	% started treatment on time	68.7%	61.6%	7.1 percentage points	82.5%
	Median time to treatment	36m	52m	-16m	5m
	T5: Non-urgent 90th percentile time to treatment	2h 03m	2h 47m	-44m	50m
	% started treatment on time	89.3%	79.8%	9.5 percentage points	97.8%
Patients starting treatment on time %	69.9%	62.4%	7.5 percentage points	81.4%	
Median time to leave the ED	2h 49m	3h 17m	-28m	2h 42m	
90th percentile time to leave the ED	6h 17m	6h 55m	-38m	7h 43m	
Patients leaving the ED within four hours of presentation	70.7%	63.8%	6.9 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	10m	11m	-1m	11m
	90th percentile transfer of care time (minutes)	32m	39m	-7m	30m
	Percent on target	88.9%	84.6%	4.3 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	1,052	1,095	-43	-3.9%
Urgency category				
Urgent	196	155	41	26.5%
Semi-urgent	208	258	-50	-19.4%
Non-urgent	596	609	-13	-2.1%
Patients on waiting list ready for elective surgery at the end of quarter	1,872	1,904	-32	-1.7%
Urgency category				
Urgent	29	36	-7	-19.4%
Semi-urgent	164	196	-32	-16.3%
Non-urgent	1,679	1,672	7	0.4%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	16 days	16 days	0 days	15 days
		90th percentile	29 days	28 days	1 days	27 days
	Semi-urgent	Median	47 days	49 days	-2 days	58 days
		90th percentile	83 days	84 days	-1 days	120 days
	Non-urgent	Median	357 days	304 days	53 days	352 days
		90th percentile	410 days	354 days	56 days	445 days
Elective surgery procedures performed on time	All procedures	76.7%	99.8%	-23.1 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	100%	100%	0.0 percentage points	81.4%	
	Non-urgent	60.9%	99.7%	-38.8 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	7,361	7,445	-84	-1.1%
	Acute	7,056	7,078	-22	-0.3%
	Acute Overnight	3,464	3,798	-334	-8.8%
	Acute Same Day	3,592	3,280	312	9.5%
	Non-acute	84	86	-2	-2.3%
	Mental health	221	281	-60	-21.4%
Average length of stay (days)	Acute	2.6	2.7	-0.1	
	Acute Overnight	4.2	4.1	0.1	
	Non-acute	16.8	18.0	-1.2	
	Mental health	13.1	9.8	3.3	
Hospital bed days	All bed days	22,371	23,186	-815	-3.5%
	Acute	18,052	18,882	-830	-4.4%
	Non-acute	1,415	1,545	-130	-8.4%
	Mental health	2,904	2,759	145	5.3%

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(n/a) not applicable

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