

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	492	551	-59	-10.7%	
ED Attendances	3,036	3,557	-521	-14.6%	
Emergency presentations	2,947	3,396	-449	-13.2%	
Emergency presentation by triage category	T1: Resuscitation	8	6	2	33.3%
	T2: Emergency	320	428	-108	-25.2%
	T3: Urgent	935	1,154	-219	-19.0%
	T4: Semi-urgent	1,347	1,418	-71	-5.0%
	T5: Non-urgent	337	390	-53	-13.6%
Admissions to hospital from EDs	157	214	-57	-26.6%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	9m	-2m	8m
	T2: Emergency 90th percentile time to treatment	10m	24m	-14m	22m
	% started treatment on time	95%	59.4%	35.6 percentage points	69.3%
	Median time to treatment	11m	19m	-8m	16m
	T3: Urgent 90th percentile time to treatment	26m	50m	-24m	50m
	% started treatment on time	94.3%	73.8%	20.5 percentage points	77.6%
	Median time to treatment	11m	24m	-13m	21m
	T4: Semi-urgent 90th percentile time to treatment	50m	1h 39m	-49m	1h 23m
	% started treatment on time	93.1%	78.8%	14.3 percentage points	83.0%
	Median time to treatment	13m	25m	-12m	17m
	T5: Non-urgent 90th percentile time to treatment	59m	1h 54m	-55m	1h 18m
	% started treatment on time	97.7%	90.4%	7.3 percentage points	95.9%
Patients starting treatment on time %	94.2%	75.7%	18.5 percentage points	81.8%	
Median time to leave the ED	2h 01m	2h 04m	-3m	1h 46m	
90th percentile time to leave the ED	5h 21m	5h 46m	-25m	5h 06m	
Patients leaving the ED within four hours of presentation	81.9%	79.9%	2.0 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	9m
	90th percentile transfer of care time (minutes)	27m	33m	-6m	22m
	Percent on target	91.6%	88.1%	3.5 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	365	306	59	19.3%
Urgency category				
Urgent	5	7	-2	-28.6%
Semi-urgent	35	30	5	16.7%
Non-urgent	323	269	54	20.1%
Patients on waiting list ready for elective surgery at the end of quarter	1,095	948	147	15.5%
Urgency category				
Urgent	0	0	0	
Semi-urgent	44	13	31	238.5%
Non-urgent	1,051	935	116	12.4%

Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	78 days	45 days	33 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	401 days	325 days	76 days	257 days
		90th percentile	445 days	343 days	102 days	437 days
Elective surgery procedures performed on time	All procedures	43%	99.3%	-56.3 percentage points	83.5%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	74.3%	100%	-25.7 percentage points	89.0%	
	Non-urgent	38.7%	99.3%	-60.6 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	962	904	58	6.4%
	Acute	907	883	24	2.7%
	Acute Overnight	259	311	-52	-16.7%
	Acute Same Day	648	572	76	13.3%
	Non-acute	55	21	34	161.9%
	Mental health	0	0		
Average length of stay (days)	Acute	2.5	3.0	-0.5	
	Acute Overnight	6.3	6.7	-0.4	
	Non-acute	9.8	11.9	-2.1	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,832	2,901	-69	-2.4%
	Acute	2,291	2,652	-361	-13.6%
	Non-acute	541	249	292	117.3%
	Mental health	0	0	0	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sept 2020 and provided only for comparison purposes