

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	1,255	1,328	-73	-5.5%	
ED Attendances	6,143	6,972	-829	-11.9%	
Emergency presentations	6,026	6,762	-736	-10.9%	
Emergency presentation by triage category	T1: Resuscitation	27	24	3	12.5%
	T2: Emergency	880	953	-73	-7.7%
	T3: Urgent	2,093	2,358	-265	-11.2%
	T4: Semi-urgent	2,826	3,212	-386	-12.0%
	T5: Non-urgent	200	215	-15	-7.0%
Admissions to hospital from EDs	1,503	1,533	-30	-2.0%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	13m	10m	3m	9m
	T2: Emergency 90th percentile time to treatment	31m	30m	1m	22m
	% started treatment on time	39.5%	51.9%	-12.4 percentage points	65.4%
	Median time to treatment	20m	19m	1m	18m
	T3: Urgent 90th percentile time to treatment	1h 11m	1h 14m	-3m	57m
	% started treatment on time	69.4%	70%	-0.6 percentage points	75.2%
	Median time to treatment	23m	21m	2m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 54m	1h 54m	0m	1h 30m
	% started treatment on time	76.9%	78.2%	-1.3 percentage points	82.0%
	Median time to treatment	23m	19m	4m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 28m	1h 42m	-14m	1h 30m
	% started treatment on time	94.3%	92.7%	1.6 percentage points	94.6%
Patients starting treatment on time %	69.3%	71.9%	-2.6 percentage points	78.3%	
Median time to leave the ED	3h 13m	3h 18m	-5m	2h 25m	
90th percentile time to leave the ED	6h 37m	7h 11m	-34m	6h 24m	
Patients leaving the ED within four hours of presentation	69.4%	68.1%	1.3 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	12m	11m	1m	11m
	90th percentile transfer of care time (minutes)	22m	23m	-1m	25m
	Percent on target	96.5%	93.6%	2.9 percentage points	93.4%

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	423	413	10	2.4%	
<b>Urgency category</b>	Urgent	99	95	4	4.2%
	Semi-urgent	145	158	-13	-8.2%
	Non-urgent	152	143	9	6.3%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	877	537	340	63.3%	
<b>Urgency category</b>	Urgent	15	11	4	36.4%
	Semi-urgent	175	139	36	25.9%
	Non-urgent	687	387	300	77.5%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	11 days	14 days	-3 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	77 days	51 days	26 days	56 days
		90th percentile	148 days	84 days	64 days	95 days
	Non-urgent	Median	327 days	308 days	19 days	344 days
		90th percentile	459 days	363 days	96 days	426 days
<b>Elective surgery procedures performed on time</b>	All procedures	76.5%	98.2%	-21.7 percentage points	79.9%	
	Urgent	100%	100%	0.0 percentage points	99.6%	
	Semi-urgent	74.5%	100%	-25.5 percentage points	88.5%	
	Non-urgent	63.2%	95.1%	-31.9 percentage points	68.3%	

### Admitted patient activity

BHI does not report admitted patient activity for this facility.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes