

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	455	521	-66	-12.7%	
ED Attendances	2,802	3,538	-736	-20.8%	
Emergency presentations	2,613	3,388	-775	-22.9%	
Emergency presentation by triage category	T1: Resuscitation	7	8	-1	-12.5%
	T2: Emergency	304	326	-22	-6.7%
	T3: Urgent	862	1,050	-188	-17.9%
	T4: Semi-urgent	1,291	1,747	-456	-26.1%
	T5: Non-urgent	149	257	-108	-42.0%
Admissions to hospital from EDs	273	344	-71	-20.6%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	8m	-2m	8m
	T2: Emergency 90th percentile time to treatment	30m	27m	3m	22m
	% started treatment on time	69.7%	70.9%	-1.2 percentage points	69.3%
	Median time to treatment	17m	20m	-3m	16m
	T3: Urgent 90th percentile time to treatment	1h 13m	1h 15m	-2m	50m
	% started treatment on time	69.1%	69.8%	-0.7 percentage points	77.6%
	Median time to treatment	24m	35m	-11m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 56m	2h 12m	-16m	1h 23m
	% started treatment on time	73.7%	64.8%	8.9 percentage points	83.0%
	Median time to treatment	17m	23m	-6m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 27m	1h 59m	-32m	1h 18m
	% started treatment on time	94.6%	90.3%	4.3 percentage points	95.9%
Patients starting treatment on time %	72.7%	68.8%	3.9 percentage points	81.8%	
Median time to leave the ED	1h 50m	1h 57m	-7m	1h 46m	
90th percentile time to leave the ED	4h 58m	5h 08m	-10m	5h 06m	
Patients leaving the ED within four hours of presentation	83.2%	83.7%	-0.5 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	14m	14m	0m	9m
	90th percentile transfer of care time (minutes)	39m	36m	3m	22m
	Percent on target	81.3%	86.9%	-5.6 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	0	17	-17	-100.0%
Urgency category	Urgent	0	0	0
	Semi-urgent	0	0	0
	Non-urgent	0	17	-17
Patients on waiting list ready for elective surgery at the end of quarter	0	22	-22	-100.0%
Urgency category	Urgent	0	0	0
	Semi-urgent	0	0	0
	Non-urgent	0	22	-22

Elective surgery performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(n/a)	(n/a)	14 days
		90th percentile	(n/a)	(n/a)	27 days
	Semi-urgent	Median	(n/a)	(n/a)	42 days
		90th percentile	(n/a)	(n/a)	94 days
	Non-urgent	Median	(n/a)	107 days	257 days
		90th percentile	(n/a)	(*)	437 days
Elective surgery procedures performed on time	All procedures	(n/a)	100%	83.5%	
	Urgent	(n/a)	(n/a)	99.8%	
	Semi-urgent	(n/a)	(n/a)	89.0%	
	Non-urgent	(n/a)	100%	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	440	517	-77	-14.9%
	Acute	348	419	-71	-16.9%
	Acute Overnight	334	386	-52	-13.5%
	Acute Same Day	14	33	-19	-57.6%
	Non-acute	92	98	-6	-6.1%
	Mental health	0	0		
Average length of stay (days)	Acute	5.0	5.1	-0.1	
	Acute Overnight	5.1	5.5	-0.4	
	Non-acute	13.7	13.4	0.3	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,993	3,461	-468	-13.5%
	Acute	1,732	2,148	-416	-19.4%
	Non-acute	1,261	1,313	-52	-4.0%
	Mental health	0	0	0	

Notes: All Maclean District Hospital elective surgery was transferred to Grafton Base Hospital from March 2020 as part of Northern NSW LHD's COVID-19 response. These patients are included in Grafton Base Hospital results.

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(n/a) not applicable

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