

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	16,267	17,593	-1,326	-7.5%	
ED Attendances	82,464	90,491	-8,027	-8.9%	
Emergency presentations	73,971	87,441	-13,470	-15.4%	
Emergency presentation by triage category	T1: Resuscitation	352	320	32	10.0%
	T2: Emergency	9,503	10,025	-522	-5.2%
	T3: Urgent	25,774	30,224	-4,450	-14.7%
	T4: Semi-urgent	31,664	38,218	-6,554	-17.1%
	T5: Non-urgent	6,678	8,654	-1,976	-22.8%
Admissions to hospital from EDs	14,435	15,962	-1,527	-9.6%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	22m	25m	-3m	23m
	% started treatment on time	65.4%	62.9%	2.5 percentage points	65.4%
	Median time to treatment	18m	21m	-3m	18m
	T3: Urgent 90th percentile time to treatment	57m	1h 19m	-22m	58m
	% started treatment on time	75.2%	67.4%	7.8 percentage points	74.4%
	Median time to treatment	21m	27m	-6m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 30m	1h 58m	-28m	1h 27m
	% started treatment on time	82%	74.5%	7.5 percentage points	82.3%
	Median time to treatment	21m	28m	-7m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 30m	2h 03m	-33m	1h 06m
	% started treatment on time	94.6%	89.5%	5.1 percentage points	96.9%
Patients starting treatment on time %	78.3%	71.7%	6.6 percentage points	78.9%	
Median time to leave the ED	2h 25m	2h 41m	-16m	2h 42m	
90th percentile time to leave the ED	6h 24m	6h 46m	-22m	7h 35m	
Patients leaving the ED within four hours of presentation	76.2%	73.7%	2.5 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	11m
	90th percentile transfer of care time (minutes)	25m	27m	-2m	30m
	Percent on target	93.4%	91.5%	1.9 percentage points	89.4%

Notes: For C1 peer group, 46.6% of triage 5 attendances were due to COVID-19 testing provided by EDs. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	7,339	7,103	236	3.3%	
<b>Urgency category</b>	Urgent	1,080	1,013	67	6.6%
	Semi-urgent	2,400	2,220	180	8.1%
	Non-urgent	3,632	3,654	-22	-0.6%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	12,739	11,610	1,129	9.7%	
<b>Urgency category</b>	Urgent	180	146	34	23.3%
	Semi-urgent	1,951	1,618	333	20.6%
	Non-urgent	10,608	9,846	762	7.7%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	15 days	14 days	1 days	12 days
		90th percentile	28 days	27 days	1 days	26 days
	Semi-urgent	Median	56 days	49 days	7 days	49 days
		90th percentile	95 days	82 days	13 days	109 days
	Non-urgent	Median	344 days	273 days	71 days	330 days
		90th percentile	426 days	359 days	67 days	441 days
<b>Elective surgery procedures performed on time</b>	All procedures	79.9%	97.8%	-17.9 percentage points	79.8%	
	Urgent	99.6%	99.9%	-0.3 percentage points	99.8%	
	Semi-urgent	88.5%	99.3%	-10.8 percentage points	84.9%	
	Non-urgent	68.3%	96.3%	-28.0 percentage points	65.8%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	36,644	37,203	-559	-1.5%
	Acute	34,118	34,495	-377	-1.1%
	Acute Overnight	15,959	16,946	-987	-5.8%
	Acute Same Day	18,159	17,549	610	3.5%
	Non-acute	1,708	1,905	-197	-10.3%
	Mental health	818	803	15	1.9%
<b>Average length of stay (days)</b>	Acute	2.3	2.5	-0.2	
	Acute Overnight	3.7	4.0	-0.3	
	Non-acute	13.2	13.2	0.0	
	Mental health	13.5	13.2	0.3	
<b>Hospital bed days</b>	All bed days	111,084	120,990	-9,906	-8.2%
	Acute	77,433	85,278	-7,845	-9.2%
	Non-acute	22,581	25,130	-2,549	-10.1%
	Mental health	11,070	10,582	488	4.6%

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(n/a) not applicable

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