

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	1,064	1,056	8	0.8%	
ED Attendances	4,228	5,063	-835	-16.5%	
Emergency presentations	4,103	4,705	-602	-12.8%	
Emergency presentation by triage category	T1: Resuscitation	16	18	-2	-11.1%
	T2: Emergency	562	470	92	19.6%
	T3: Urgent	1,599	1,716	-117	-6.8%
	T4: Semi-urgent	1,576	2,035	-459	-22.6%
	T5: Non-urgent	350	466	-116	-24.9%
Admissions to hospital from EDs	983	992	-9	-0.9%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	9m
	T2: Emergency 90th percentile time to treatment	19m	17m	2m	22m
	% started treatment on time	69.3%	77.4%	-8.1 percentage points	65.4%
	Median time to treatment	23m	22m	1m	18m
	T3: Urgent 90th percentile time to treatment	1h 20m	1h 20m	0m	57m
	% started treatment on time	64.8%	67.1%	-2.3 percentage points	75.2%
	Median time to treatment	29m	31m	-2m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 56m	2h 03m	-7m	1h 30m
	% started treatment on time	75.3%	73.7%	1.6 percentage points	82.0%
	Median time to treatment	26m	31m	-5m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 49m	2h 03m	-14m	1h 30m
	% started treatment on time	91.4%	89.3%	2.1 percentage points	94.6%
Patients starting treatment on time %	71.5%	72.9%	-1.4 percentage points	78.3%	
Median time to leave the ED	3h 01m	2h 38m	23m	2h 25m	
90th percentile time to leave the ED	6h 18m	6h 00m	18m	6h 24m	
Patients leaving the ED within four hours of presentation	72.9%	76.1%	-3.2 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	12m	10m	2m	11m
	90th percentile transfer of care time (minutes)	40m	25m	15m	25m
	Percent on target	84.5%	92.5%	-8.0 percentage points	93.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	475	457	18	3.9%
Urgency category				
Urgent	122	67	55	82.1%
Semi-urgent	147	151	-4	-2.6%
Non-urgent	205	238	-33	-13.9%
Patients on waiting list ready for elective surgery at the end of quarter	634	672	-38	-5.7%
Urgency category				
Urgent	23	<5		
Semi-urgent	83	82	1	1.2%
Non-urgent	528	590	-62	-10.5%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	19 days	15 days	4 days	15 days
		90th percentile	27 days	(*)		28 days
	Semi-urgent	Median	42 days	32 days	10 days	56 days
		90th percentile	98 days	72 days	26 days	95 days
	Non-urgent	Median	344 days	324 days	20 days	344 days
		90th percentile	419 days	406 days	13 days	426 days
Elective surgery procedures performed on time	All procedures	76.8%	84.2%	-7.4 percentage points	79.9%	
	Urgent	100%	98.5%	1.5 percentage points	99.6%	
	Semi-urgent	87.1%	99.3%	-12.2 percentage points	88.5%	
	Non-urgent	55.6%	70.6%	-15.0 percentage points	68.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	2,840	2,879	-39	-1.4%
	Acute	2,452	2,477	-25	-1.0%
	Acute Overnight	1,303	1,282	21	1.6%
	Acute Same Day	1,149	1,195	-46	-3.8%
	Non-acute	122	148	-26	-17.6%
	Mental health	266	254	12	4.7%
Average length of stay (days)	Acute	2.6	2.5	0.1	
	Acute Overnight	4.0	3.9	0.1	
	Non-acute	10.0	8.4	1.6	
	Mental health	6.5	8.3	-1.8	
Hospital bed days	All bed days	9,267	9,509	-242	-2.5%
	Acute	6,323	6,153	170	2.8%
	Non-acute	1,221	1,248	-27	-2.2%
	Mental health	1,723	2,108	-385	-18.3%

Babies born in Goulburn Base Hospital and Health

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(n/a) not applicable

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