

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	3,956	4,326	-370	-8.6%	
ED Attendances	10,445	12,463	-2,018	-16.2%	
Emergency presentations	10,360	12,350	-1,990	-16.1%	
Emergency presentation by triage category	T1: Resuscitation	402	360	42	11.7%
	T2: Emergency	1,660	1,839	-179	-9.7%
	T3: Urgent	5,521	5,778	-257	-4.4%
	T4: Semi-urgent	2,500	3,967	-1,467	-37.0%
	T5: Non-urgent	277	406	-129	-31.8%
Admissions to hospital from EDs	3,564	4,147	-583	-14.1%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	0m	3m	-3m	9m
	T2: Emergency 90th percentile time to treatment	10m	18m	-8m	26m
	% started treatment on time	90.6%	84%	6.6 percentage points	58.8%
	Median time to treatment	11m	18m	-7m	20m
	T3: Urgent 90th percentile time to treatment	51m	1h 25m	-34m	1h 04m
	% started treatment on time	80.5%	69.1%	11.4 percentage points	70.9%
	Median time to treatment	15m	26m	-11m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 17m	1h 51m	-34m	1h 33m
	% started treatment on time	85.9%	76%	9.9 percentage points	80.1%
	Median time to treatment	6m	15m	-9m	24m
	T5: Non-urgent 90th percentile time to treatment	55m	1h 56m	-61m	1h 33m
	% started treatment on time	98.7%	91%	7.7 percentage points	94.7%
Patients starting treatment on time %	84.0%	74.3%	9.7 percentage points	72.8%	
Median time to leave the ED	3h 23m	3h 22m	1m	3h 35m	
90th percentile time to leave the ED	13h 41m	11h 08m	153m	9h 44m	
Patients leaving the ED within four hours of presentation	60.1%	62.8%	-2.7 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	13m	14m	-1m	12m
	90th percentile transfer of care time (minutes)	31m	40m	-9m	35m
	Percent on target	89.0%	82.8%	6.2 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	867	963	-96	-10.0%
Urgency category				
Urgent	389	424	-35	-8.3%
Semi-urgent	237	284	-47	-16.5%
Non-urgent	207	223	-16	-7.2%
Patients on waiting list ready for elective surgery at the end of quarter	746	815	-69	-8.5%
Urgency category				
Urgent	59	59	0	0.0%
Semi-urgent	180	179	1	0.6%
Non-urgent	507	577	-70	-12.1%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	8 days	7 days	1 days	10 days
		90th percentile	24 days	21 days	3 days	26 days
	Semi-urgent	Median	41 days	36 days	5 days	43 days
		90th percentile	71 days	70 days	1 days	105 days
	Non-urgent	Median	287 days	146 days	141 days	309 days
		90th percentile	353 days	335 days	18 days	448 days
Elective surgery procedures performed on time	All procedures	99.6%	100%	-0.4 percentage points	84.1%	
	Urgent	99.7%	100%	-0.3 percentage points	99.9%	
	Semi-urgent	100%	100%	0.0 percentage points	85.5%	
	Non-urgent	99%	100%	-1.0 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	10,815	11,766	-951	-8.1%
	Acute	10,269	10,882	-613	-5.6%
	Acute Overnight	3,897	4,384	-487	-11.1%
	Acute Same Day	6,372	6,498	-126	-1.9%
	Non-acute	231	549	-318	-57.9%
	Mental health	315	335	-20	-6.0%
Average length of stay (days)	Acute	3.0	3.1	-0.1	
	Acute Overnight	6.4	6.2	0.2	
	Non-acute	15.6	9.9	5.7	
	Mental health	8.6	8.4	0.2	
Hospital bed days	All bed days	37,515	42,050	-4,535	-10.8%
	Acute	31,214	33,784	-2,570	-7.6%
	Non-acute	3,593	5,461	-1,868	-34.2%
	Mental health	2,708	2,805	-97	-3.5%

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(n/a) not applicable

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