

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	369	363	6	1.7%	
ED Attendances	3,107	3,607	-500	-13.9%	
Emergency presentations	2,943	3,489	-546	-15.6%	
Emergency presentation by triage category	T1: Resuscitation	9	15	-6	-40.0%
	T2: Emergency	218	195	23	11.8%
	T3: Urgent	699	805	-106	-13.2%
	T4: Semi-urgent	1,423	1,906	-483	-25.3%
	T5: Non-urgent	594	568	26	4.6%
Admissions to hospital from EDs	214	224	-10	-4.5%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	10m	-3m	8m
	T2: Emergency 90th percentile time to treatment	21m	31m	-10m	22m
	% started treatment on time	71.4%	53.4%	18.0 percentage points	69.3%
	Median time to treatment	23m	27m	-4m	16m
	T3: Urgent 90th percentile time to treatment	56m	1h 29m	-33m	50m
	% started treatment on time	67%	56.1%	10.9 percentage points	77.6%
	Median time to treatment	27m	39m	-12m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 37m	2h 36m	-59m	1h 23m
	% started treatment on time	78.4%	63.7%	14.7 percentage points	83.0%
	Median time to treatment	24m	47m	-23m	17m
	T5: Non-urgent 90th percentile time to treatment	2h 12m	3h 04m	-52m	1h 18m
	% started treatment on time	88.3%	78.4%	9.9 percentage points	95.9%
Patients starting treatment on time %	76.7%	63.1%	13.6 percentage points	81.8%	
Median time to leave the ED	1h 59m	2h 09m	-10m	1h 46m	
90th percentile time to leave the ED	5h 25m	5h 28m	-3m	5h 06m	
Patients leaving the ED within four hours of presentation	82.1%	80.6%	1.5 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	7m	6m	1m	9m
	90th percentile transfer of care time (minutes)	17m	24m	-7m	22m
	Percent on target	98.1%	93.7%	4.4 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	143	153	-10	-6.5%	
Urgency category	Urgent	25	19	6	31.6%
	Semi-urgent	56	52	4	7.7%
	Non-urgent	57	68	-11	-16.2%
Patients on waiting list ready for elective surgery at the end of quarter	125	129	-4	-3.1%	
Urgency category	Urgent	<5	<5		
	Semi-urgent	31	25	6	24.0%
	Non-urgent	94	104	-10	-9.6%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	20 days	24 days	-4 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	40 days	49 days	-9 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	218 days	152 days	66 days	257 days
		90th percentile	(*)	(*)		437 days
Elective surgery procedures performed on time	All procedures	94.2%	100%	-5.8 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	96.4%	100%	-3.6 percentage points	89.0%	
	Non-urgent	89.5%	100%	-10.5 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	977	886	91	10.3%
	Acute	945	858	87	10.1%
	Acute Overnight	440	446	-6	-1.3%
	Acute Same Day	505	412	93	22.6%
	Non-acute	32	28	4	14.3%
	Mental health	0	0		
Average length of stay (days)	Acute	2.3	2.5	-0.2	
	Acute Overnight	3.8	3.9	-0.1	
	Non-acute	11.6	14.4	-2.8	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,526	2,544	-18	-0.7%
	Acute	2,155	2,140	15	0.7%
	Non-acute	371	404	-33	-8.2%
	Mental health	0	0	0	

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(n/a) not applicable

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