

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,243	2,309	-66	-2.9%	
ED Attendances	25,485	24,848	637	2.6%	
Emergency presentations	25,268	24,647	621	2.5%	
Emergency presentation by triage category	T1: Resuscitation	252	224	28	12.5%
	T2: Emergency	1,526	1,116	410	36.7%
	T3: Urgent	6,298	5,873	425	7.2%
	T4: Semi-urgent	16,805	17,191	-386	-2.2%
	T5: Non-urgent	387	243	144	59.3%
Admissions to hospital from EDs	5,766	5,367	399	7.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	9m
	T2: Emergency 90th percentile time to treatment	25m	23m	2m	26m
	% started treatment on time	58.7%	59.8%	-1.1 percentage points	63.1%
	Median time to treatment	23m	18m	5m	20m
	T3: Urgent 90th percentile time to treatment	1h 06m	50m	16m	1h 11m
	% started treatment on time	66.2%	76.8%	-10.6 percentage points	69.3%
	Median time to treatment	40m	32m	8m	27m
	T4: Semi-urgent 90th percentile time to treatment	2h 17m	2h 03m	14m	1h 48m
	% started treatment on time	66.4%	71.4%	-5.0 percentage points	76.4%
	Median time to treatment	44m	43m	1m	14m
	T5: Non-urgent 90th percentile time to treatment	2h 44m	2h 05m	39m	1h 30m
	% started treatment on time	80.1%	89.1%	-9.0 percentage points	94.3%
Patients starting treatment on time %	66.1%	72.4%	-6.3 percentage points	74.1%	
Median time to leave the ED	3h 01m	2h 58m	3m	2h 51m	
90th percentile time to leave the ED	6h 03m	6h 35m	-32m	7h 42m	
Patients leaving the ED within four hours of presentation	71.9%	71.1%	0.8 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	11m	11m**	0m	12m
	90th percentile transfer of care time (minutes)	22m	21m**	1m	34m
	Percent on target	95.8%	95.1%**	0.7 percentage points	87.3%

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	2,362	2,437	-75	-3.1%
Urgency category				
Urgent	710	756	-46	-6.1%
Semi-urgent	722	715	7	1.0%
Non-urgent	876	921	-45	-4.9%
Patients on waiting list ready for elective surgery at the end of quarter	2,701	2,949	-248	-8.4%
Urgency category				
Urgent	41	63	-22	-34.9%
Semi-urgent	471	468	3	0.6%
Non-urgent	2,189	2,418	-229	-9.5%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	6 days	6 days	0 days	12 days
		90th percentile	21 days	21 days	0 days	26 days
	Semi-urgent	Median	40 days	41 days	-1 days	51 days
		90th percentile	79 days	78 days	1 days	95 days
	Non-urgent	Median	183 days	168 days	15 days	320 days
		90th percentile	379 days	363 days	16 days	435 days
Elective surgery procedures performed on time	All procedures	93.6%	96.7%	-3.1 percentage points	82.4%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	98.5%	99.4%	-0.9 percentage points	88.3%	
	Non-urgent	84.5%	91.7%	-7.2 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	14,620	13,822	798	5.8%
	Acute	14,151	13,578	573	4.2%
	Acute Overnight	7,040	6,832	208	3.0%
	Acute Same Day	7,111	6,746	365	5.4%
	Non-acute	203	140	63	45.0%
	Mental health	266	104	162	155.8%
Average length of stay (days)	Acute	2.6	2.8	-0.2	
	Acute Overnight	4.2	4.6	-0.4	
	Non-acute	7.3	8.0	-0.7	
	Mental health	8.5	16.8	-8.3	
Hospital bed days	All bed days	40,226	40,834	-608	-1.5%
	Acute	36,487	37,978	-1,491	-3.9%
	Non-acute	1,490	1,114	376	33.8%
	Mental health	2,249	1,742	507	29.1%
Babies born in Paediatric specialist public hospitals	<5	<5			

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(n/a) not applicable

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