

**Emergency department activity**

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,697	1,601	96	6.0%	
ED Attendances	7,601	7,455	146	2.0%	
Emergency presentations	7,575	7,375	200	2.7%	
Emergency presentation by triage category	T1: Resuscitation	11	17	-6	-35.3%
	T2: Emergency	690	700	-10	-1.4%
	T3: Urgent	1,796	1,970	-174	-8.8%
	T4: Semi-urgent	3,818	3,429	389	11.3%
	T5: Non-urgent	1,260	1,259	1	0.1%
Admissions to hospital from EDs	953	909	44	4.8%	

**Emergency department performance**

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	9m	1m	9m
	T2: Emergency 90th percentile time to treatment	26m	19m	7m	26m
	% started treatment on time	57.8%	66.8%	-9.0 percentage points	61.4%
	Median time to treatment	23m	20m	3m	20m
	T3: Urgent 90th percentile time to treatment	1h 11m	58m	13m	1h 14m
	% started treatment on time	65.8%	75.0%	-9.2 percentage points	68.8%
	Median time to treatment	35m	27m	8m	26m
	T4: Semi-urgent 90th percentile time to treatment	2h 19m	1h 54m	25m	1h 54m
	% started treatment on time	67.1%	77.6%	-10.5 percentage points	75.7%
	Median time to treatment	37m	28m	9m	26m
	T5: Non-urgent 90th percentile time to treatment	2h 15m	1h 52m	23m	1h 56m
	% started treatment on time	87.0%	90.3%	-3.3 percentage points	90.8%
Patients starting treatment on time %	68.5%	77.4%	-8.9 percentage points	72.6%	
Median time to leave the ED	3h 01m	2h 34m	27m	2h 35m	
90th percentile time to leave the ED	7h 18m	6h 32m	46m	6h 34m	
Patients leaving the ED within four hours of presentation	65.7%	72.6%	-6.9 percentage points	74.4%	
Transfer of care	Median transfer of care time (minutes)	15m	12m	3m	12m
	90th percentile transfer of care time (minutes)	41m	31m	10m	28m
	Percent on target	83.6%	89.4%	-5.8 percentage points	91.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
 (n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

## Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	857	823	34	4.1%	
<b>Urgency category</b>	Urgent	127	116	11	9.5%
	Semi-urgent	432	272	160	58.8%
	Non-urgent	240	381	-141	-37.0%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	1,210	1,156	54	4.7%	
<b>Urgency category</b>	Urgent	9	6	3	50.0%
	Semi-urgent	413	263	150	57.0%
	Non-urgent	788	887	-99	-11.2%

## Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	17 days	12 days	5 days	16 days
		90th percentile	26 days	28 days	-2 days	27 days
	Semi-urgent	Median	66 days	48 days	18 days	55 days
		90th percentile	110 days	79 days	31 days	89 days
	Non-urgent	Median	284 days	158 days	126 days	336 days
		90th percentile	380 days	338 days	42 days	413 days
<b>Elective surgery procedures performed on time</b>	All procedures	86.4%	100%	-13.6 percentage points	83.5%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.9%	
	Semi-urgent	82.6%	100.0%	-17.4 percentage points	91.4%	
	Non-urgent	85.8%	100.0%	-14.2 percentage points	71.6%	

## Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	2,251	2,185	66	3.0%
	Acute	2,089	2,004	85	4.2%
	Acute Overnight	1,384	1,347	37	2.7%
	Acute Same Day	705	657	48	7.3%
	Non-acute	162	181	-19	-10.5%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	3.5	3.2	0.3	
	Acute Overnight	4.8	4.3	0.5	
	Non-acute	13.9	14.4	-0.5	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	9,551	9,100	451	5.0%
	Acute	7,292	6,499	793	12.2%
	Non-acute	2,259	2,601	-342	-13.1%
	Mental health	0	0	0	

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(n/a) not applicable

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