

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	354	331	23	6.9%	
ED Attendances	2,698	2,437	261	10.7%	
Emergency presentations	2,345	2,159	186	8.6%	
Emergency presentation by triage category	T1: Resuscitation	8	<5		
	T2: Emergency	247	156	91	58.3%
	T3: Urgent	696	550	146	26.5%
	T4: Semi-urgent	1,028	1,180	-152	-12.9%
	T5: Non-urgent	366	273	93	34.1%
Admissions to hospital from EDs	190	203	-13	-6.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	21m	31m	-10m	23m
	% started treatment on time	79.2%	62.7%	16.5 percentage points	68.5%
	Median time to treatment	18m	16m	2m	18m
	T3: Urgent 90th percentile time to treatment	56m	1h 17m	-21m	59m
	% started treatment on time	74.2%	69.2%	5.0 percentage points	73.5%
	Median time to treatment	27m	27m	0m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 27m	2h 08m	-41m	1h 40m
	% started treatment on time	82.0%	74.3%	7.7 percentage points	78.1%
	Median time to treatment	29m	31m	-2m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 56m	1h 56m	0m	1h 40m
	% started treatment on time	91.7%	90.8%	0.9 percentage points	93.3%
Patients starting treatment on time %	80.7%	73.9%	6.8 percentage points	77.8%	
Median time to leave the ED	1h 34m	1h 43m	-9m	1h 50m	
90th percentile time to leave the ED	5h 30m	6h 15m	-45m	5h 10m	
Patients leaving the ED within four hours of presentation	82.4%	79.7%	2.7 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	4m	2m**	2m	10m
	90th percentile transfer of care time (minutes)	13m	12m**	1m	23m
	Percent on target	98.0%	95.2%**	2.8 percentage points	94.5%

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Elective surgery procedures performed	49	80	-31	-38.8%	
Urgency category	Urgent	8	15	-7	-46.7%
	Semi-urgent	20	19	1	5.3%
	Non-urgent	21	41	-20	-48.8%
Patients on waiting list ready for elective surgery at the end of quarter	118	111	7	6.3%	
Urgency category	Urgent	0	0	0	
	Semi-urgent	14	7	7	100.0%
	Non-urgent	104	104	0	0.0%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	14 days	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	29 days	21 days	8 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	141 days	164 days	-23 days	285 days
		90th percentile	(*)	(*)		427 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	83.0%	
	Urgent	(*)	100.0%		99.8%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	93.0%	
	Non-urgent	100.0%	100.0%	0.0 percentage points	74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	800	855	-55	-6.4%
	Acute	787	843	-56	-6.6%
	Acute Overnight	306	312	-6	-1.9%
	Acute Same Day	481	531	-50	-9.4%
	Non-acute	13	12	1	8.3%
	Mental health	0	0		
Average length of stay (days)	Acute	2.5	2.1	0.4	
	Acute Overnight	4.8	4.0	0.8	
	Non-acute	7.4	4.4	3.0	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,038	1,846	192	10.4%
	Acute	1,942	1,793	149	8.3%
	Non-acute	96	53	43	81.1%
	Mental health	0	0	0	
Babies born in Moree Hospital	32	32	0	0.0%	

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(n/a) not applicable

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