

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,115	2,107	8	0.4%	
ED Attendances	8,977	8,706	271	3.1%	
Emergency presentations	8,766	8,472	294	3.5%	
Emergency presentation by triage category	T1: Resuscitation	32	34	-2	-5.9%
	T2: Emergency	943	908	35	3.9%
	T3: Urgent	3,200	3,303	-103	-3.1%
	T4: Semi-urgent	4,249	3,851	398	10.3%
	T5: Non-urgent	342	376	-34	-9.0%
Admissions to hospital from EDs	957	1,021	-64	-6.3%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	9m	1m	9m
	T2: Emergency 90th percentile time to treatment	26m	28m	-2m	26m
	% started treatment on time	51.1%	60.5%	-9.4 percentage points	61.4%
	Median time to treatment	25m	27m	-2m	20m
	T3: Urgent 90th percentile time to treatment	1h 45m	1h 47m	-2m	1h 14m
	% started treatment on time	57.8%	55.5%	2.3 percentage points	68.8%
	Median time to treatment	24m	29m	-5m	26m
	T4: Semi-urgent 90th percentile time to treatment	2h 05m	2h 24m	-19m	1h 54m
	% started treatment on time	73.1%	69.4%	3.7 percentage points	75.7%
	Median time to treatment	23m	32m	-9m	26m
	T5: Non-urgent 90th percentile time to treatment	2h 11m	2h 53m	-42m	1h 56m
	% started treatment on time	88.3%	83.4%	4.9 percentage points	90.8%
Patients starting treatment on time %	65.4%	63.3%	2.1 percentage points	72.6%	
Median time to leave the ED	3h 16m	3h 32m	-16m	2h 35m	
90th percentile time to leave the ED	8h 59m	8h 58m	1m	6h 34m	
Patients leaving the ED within four hours of presentation	64.0%	61.3%	2.7 percentage points	74.4%	
Transfer of care	Median transfer of care time (minutes)	12m	11m	1m	12m
	90th percentile transfer of care time (minutes)	26m	23m	3m	28m
	Percent on target	93.0%	94.8%	-1.8 percentage points	91.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	886	699	187	26.8%
<b>Urgency category</b>				
Urgent	43	46	-3	-6.5%
Semi-urgent	312	207	105	50.7%
Non-urgent	530	446	84	18.8%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	2,122	2,168	-46	-2.1%
<b>Urgency category</b>				
Urgent	9	<5		
Semi-urgent	199	159	40	25.2%
Non-urgent	1,914	2,009	-95	-4.7%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	14 days	17 days	-3 days	16 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	73 days	64 days	9 days	55 days
		90th percentile	87 days	85 days	2 days	89 days
	Non-urgent	Median	346 days	341 days	5 days	336 days
		90th percentile	369 days	367 days	2 days	413 days
<b>Elective surgery procedures performed on time</b>	All procedures	90.8%	92.1%	-1.3 percentage points	83.5%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.9%	
	Semi-urgent	96.8%	99.0%	-2.2 percentage points	91.4%	
	Non-urgent	86.6%	88.1%	-1.5 percentage points	71.6%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	3,918	3,384	534	15.8%
	Acute	3,483	2,998	485	16.2%
	Acute Overnight	1,077	1,173	-96	-8.2%
	Acute Same Day	2,406	1,825	581	31.8%
	Non-acute	138	84	54	64.3%
	Mental health	297	302	-5	-1.7%
<b>Average length of stay (days)</b>	Acute	2.2	2.6	-0.4	
	Acute Overnight	4.8	5.1	-0.3	
	Non-acute	16.3	14.5	1.8	
	Mental health	16.6	21.4	-4.8	
<b>Hospital bed days</b>	All bed days	14,709	15,509	-800	-5.2%
	Acute	7,533	7,841	-308	-3.9%
	Non-acute	2,249	1,216	1,033	85.0%
	Mental health	4,927	6,452	-1,525	-23.6%
<b>Babies born in Shellharbour Hospital</b>	<5	<5			

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Oct-Dec 2020 and provided only for comparison purposes